

# Akubela User Guide

## For SmartPanel



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Appendix - Features and Functions of Home Center web interface	错误! 未定义书签。

# Introduction

This guide provides an overview of the features and functions of Akubela SmartPanel (**version 933.30.207.138**). Topics covered by this guide include but are not limited to:

- An overview of Akubela Home Center.
- Personalizing the system your way.
- Managing and controlling add-on Zigbee and third-party devices.
- Creating and using Scene function to automate your home.
- Communicating with devices or family members using SmartPanel.

For more information about the products and operations, see appropriate guides at <https://knowledge.akuvox.com/>.

## Before You Start

Akubela allows you to configure and control your home on SmartPanel devices, or via the Home Center web interface or BelaHome app. The features and capabilities vary among SmartPanels, Home Center, and BelaHome app. This section gives you an insight into what the Home Center is, and the function differences between Home Center and SmartPanel devices.

## What the Home Center is

The Akubela device that is selected to be the only superior controlling hub within a family, is called home center. Each home center has an online user web portal for advanced settings. With the Home Center and the web portal, you are empowered to:

- Manage all family members accounts.
- Change the system's running modes.
- Add devices and manage all devices within the family.
- Create and personalize home automation scenes.
- Configure the default security modes and create custom modes.

A family has only one Home Center. The following are the devices that can be the Home Center:

- SmartPanel
- SmartPanel Pro
- HyPanel Lux
- HyPanel

## Log in to user web portal

To log in to the user web portal, do one of the following based on the connection mode:

1. **In the Cloud mode.** Log in to the family's administrator account at <https://my.akubela.com>.

2. **In the Off-Cloud mode.**

- Make sure your computer and the devices are on the same local network.
- Type in the home center device's IP address into the browser.

[192.168.1.103/auth/authorize?response\\_type=code&redirect\\_uri=http%3A%2F%2F192.168.1.103%2F%3Fauth\\_callback%3D1&client\\_id=http%3A%2F%2F192.168.1.103%2F&state=eyJ0YXNzZV](https://192.168.1.103/auth/authorize?response_type=code&redirect_uri=http%3A%2F%2F192.168.1.103%2F%3Fauth_callback%3D1&client_id=http%3A%2F%2F192.168.1.103%2F&state=eyJ0YXNzZV)

- Log in with the family's administrator account.

To know what the Off-Cloud mode is? See [here](#).

### 3. In the Trial mode.

- Make sure your computer and the devices are on the same local network.
- Type in the device's IP address into the browser.
- Log in with the username, *Admin888*, and the password, *Admin888*.

#### ***How to get the family administrator account?***

Contact your service provider, and provide a valid email address and other required information. Once the installation of your Akubela devices completed, the administrator will receive a Welcome to Akubela email with login credentials.

You can see [Appendix](#) to learn more about what you can do on the user web portal.

# Get started

## Your SmartPanel X933H



## Wake and Unlock SmartPanel

You can quickly wake your SmartPanel from standby mode when you want to use it again.

### Wake SmartPanel

To wake your SmartPanel, just tap anywhere on the screen.

- Tap anywhere of the screen.

### Unlock the Screen



If you've set up the screen lock, you need to unlock the screen by drawing a pattern before you can access the device or enter the screen unlock password.

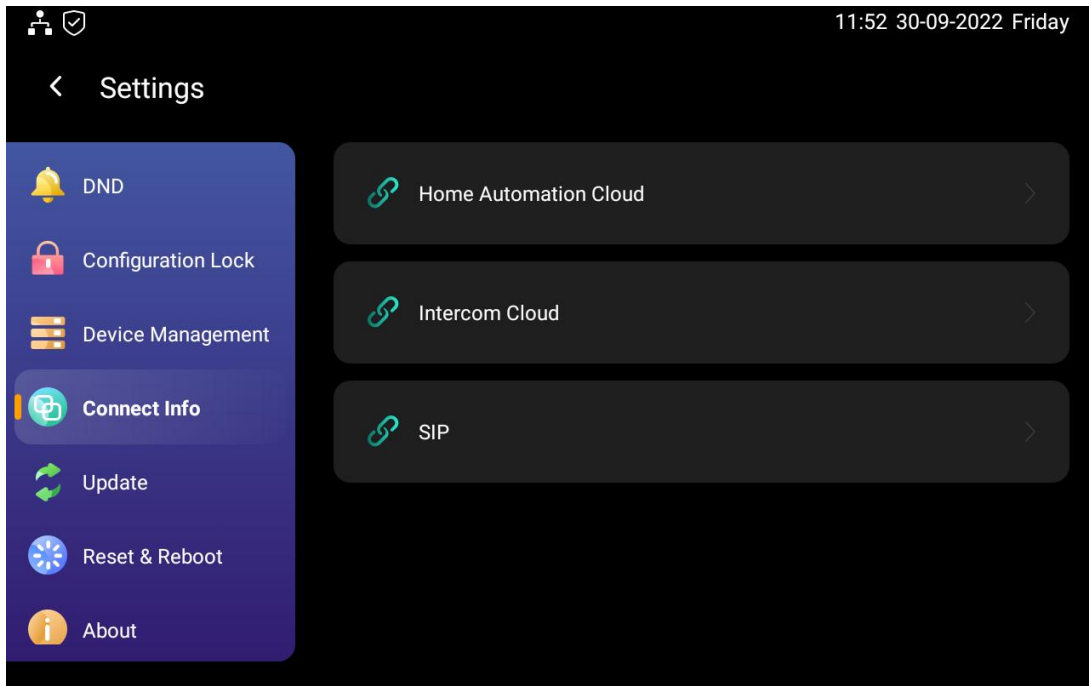
1. Wake the SmartPanel.
2. Draw the preset pattern or enter the screen unlock password.


If you did not set up the screen lock, see [Set up screen lock](#) in this guide.

## Learn the server status

When you find some features do not work or something wrong with the device, you can firstly access the Connect Info to quickly check if your Cloud server connection status is normal.

1. Swipe left from the Home screen and tap **Settings > Display**. Or swipe down from the top edge of any screen, and tap  **> Connect Info**.
2. The status of your server connection will display in the center.
  - The icon  indicates that your device is connected to the server already.



- If it shows , contact your service provider or Akubela technical team for help.

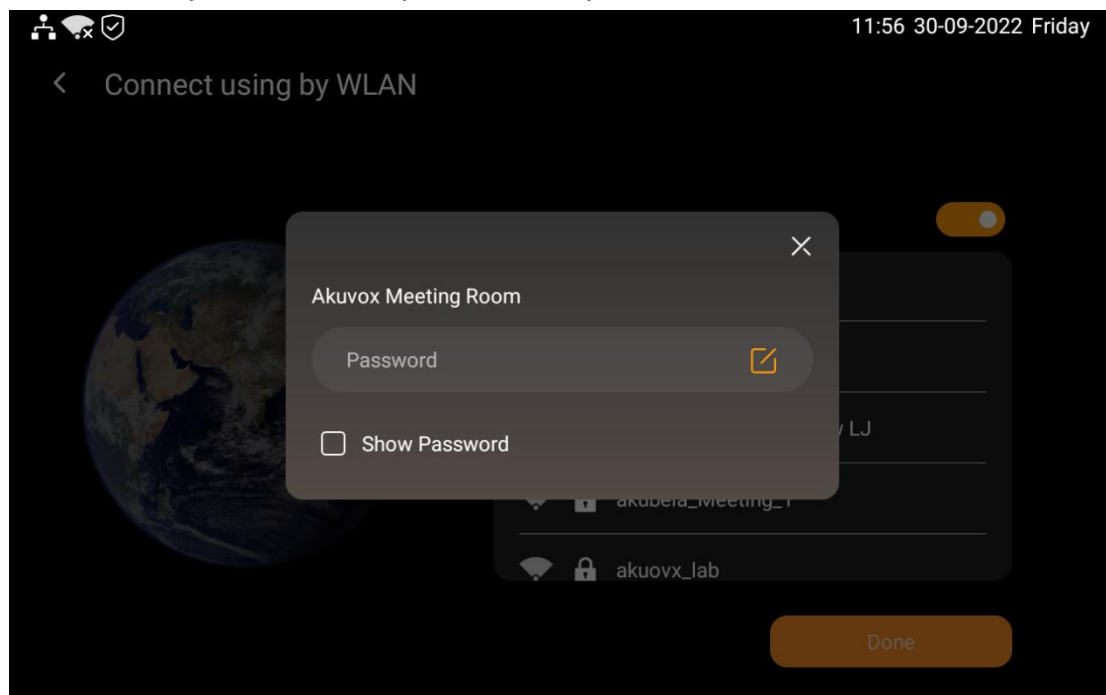
# Personalize Your System

## Connect to the Internet

The network is usually configured by your service provider during the installation. You may be asked to connect to a network if you restore your SmartPanel to the installer settings. You can change the Wi-Fi network or connect the device to a local area network (LAN) at any time during the use.

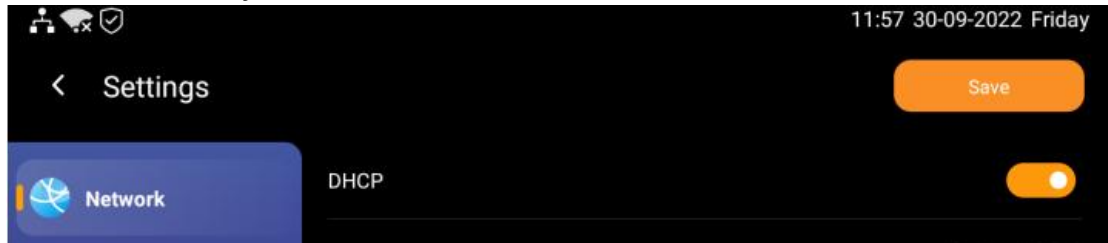
## Change your Wi-Fi network

1. Swipe left from the Home screen, and tap **Settings > WIFI**.
2. Move the toggle next to **Use Wi-Fi** to on.
3. Choose the network you want to join.
4. Enter the password if required, and tap **OK**.

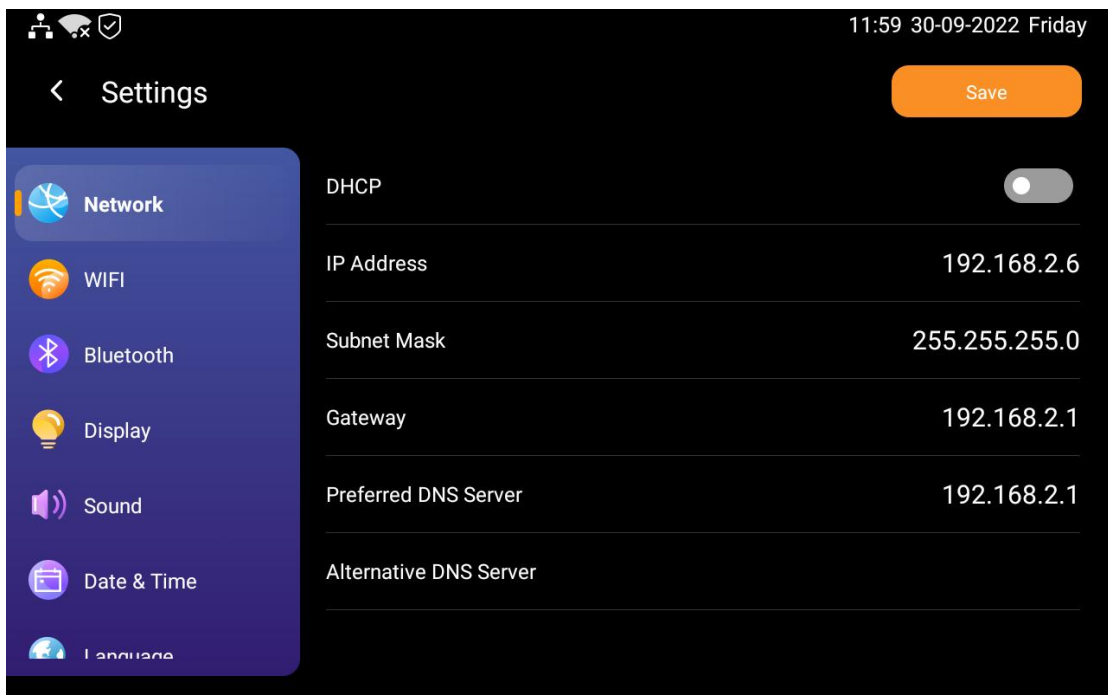


## Configure LAN network

1. Swipe left from the Home screen, and tap **Settings > Network**.
2. On the Network view, do any of the following:
  - Toggle on **DHCP** feature, and the device will be assigned IP address automatically.



- Toggle off DHCP feature, and enter IP Address, Subnet Mask, Gateway, Preferred DNS Server, and Alternate DNS Server manually.



## Change system language

The system language is set up by your service provider during the installation. You may be asked to select a language if you restore your SmartPanel to the installer settings. You can change the language to your preferred one at any time.

Swipe left from the Home screen, and tap  > **Language**.

**NOTE:**


Now the system language of SmartPanel devices can only be English.

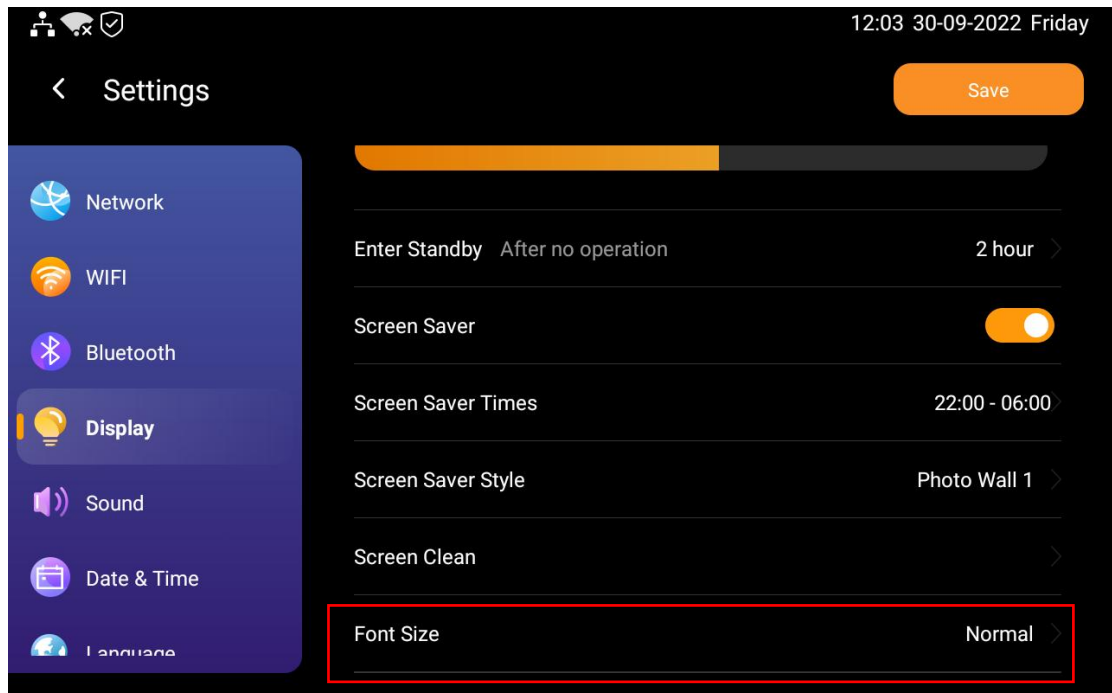


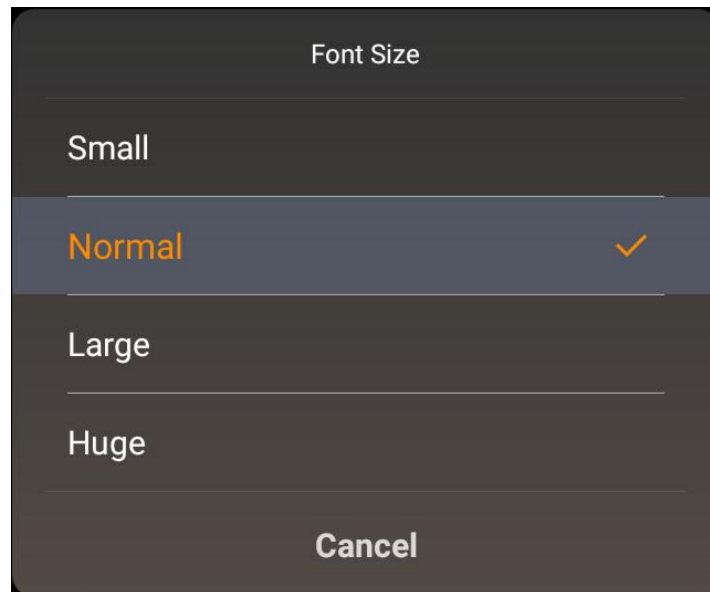
You can also set all devices' system language on Home Center web interface.

## Set font size

You can select the font size if needed.


1. Swipe down from the top edge of any screen, then tap  > **Display** > **Font**
2. Select the font size you need.

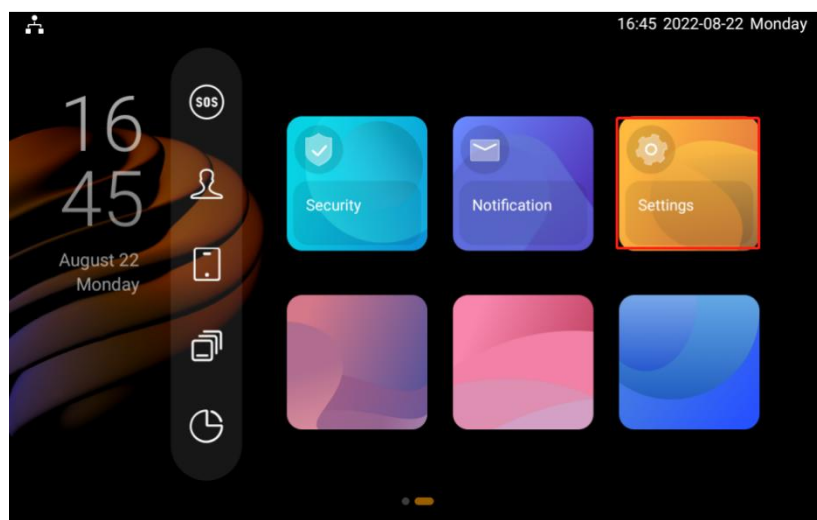




## Set your time

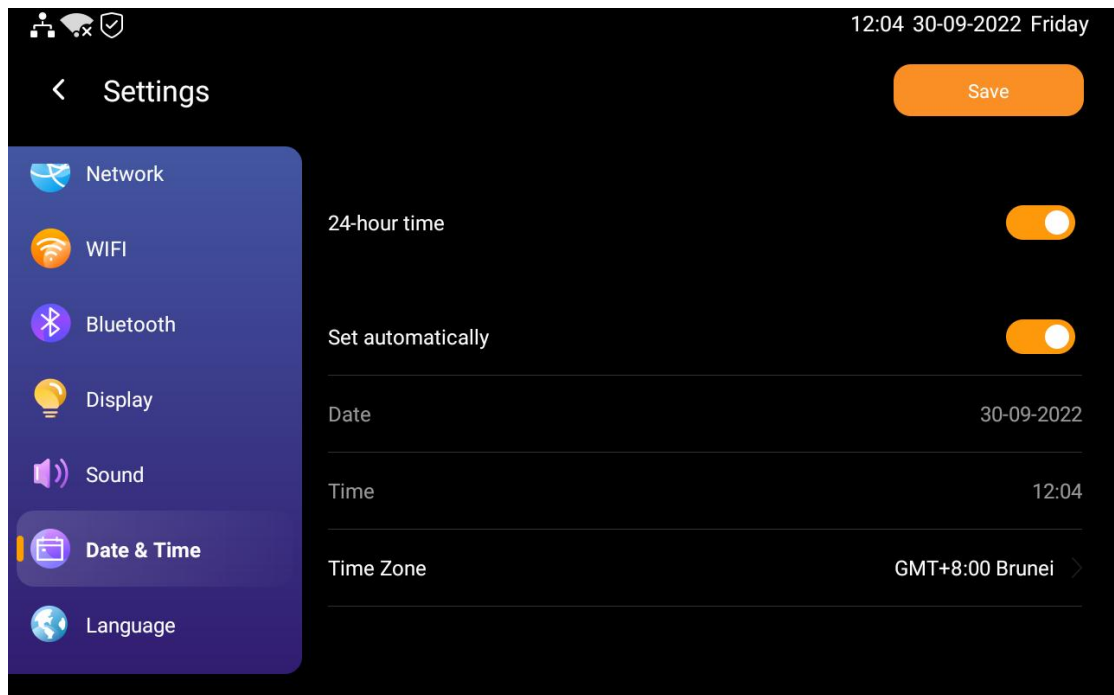
You can set up data and time if needed.

1. Swipe down from the top edge of any screen, then tap  > **Date & Time**.
2. On the configuration screen, do any of the following:
  - Enable or disable the **24-hour time**. If it is enabled, the time will be displayed in 24 hours format. Or the time will be in 12 hours format.
  - Set the time and date automatically. If you turn it off, you have to set the date and time manually.
  - Tap **Time zone** to select your time zone if needed. The default time zone is GMT+0:00.




**NOTE:**

All time settings can be synchronized to all online devices on the same family, which expect time format.



## Change temperature setting

You can select the temperature unit as °C or °F according to your need.

1. Swipe down from the top edge of any screen, then tap  > **Display**.
2. Tap **Temperature** to select the unit.


**Note:**

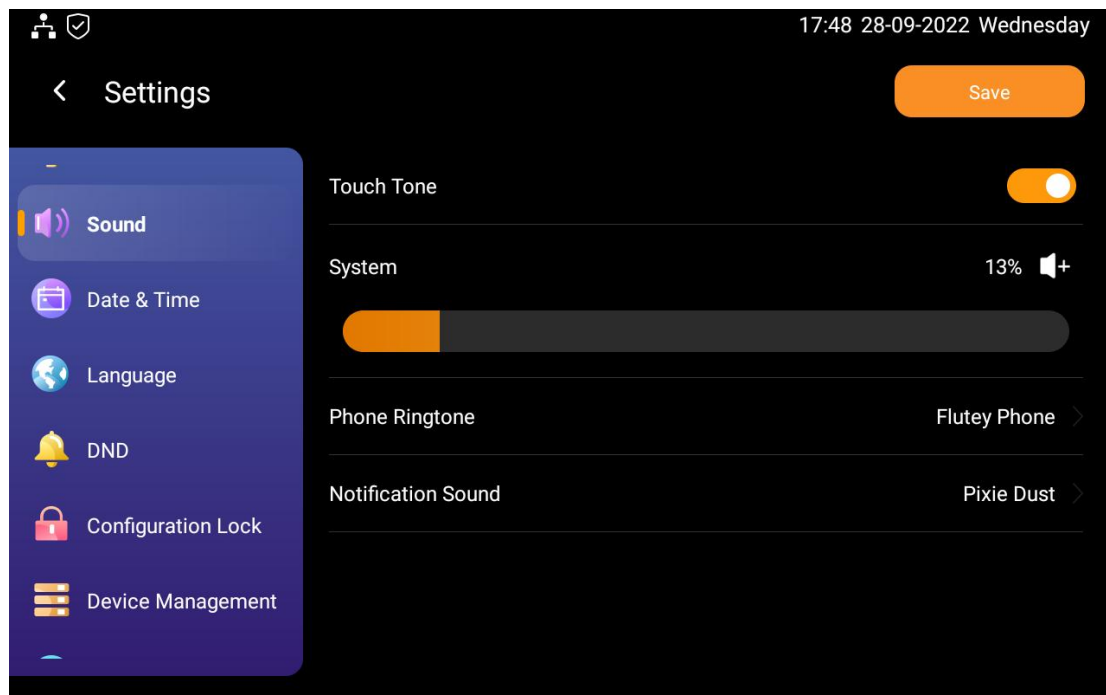
The modified setting will be synchronized to all online smart panels in the family.

## Set sound and ringtone options


You can change incoming ringtones and information sounds and adjust the volumes of calls, alerts, clock alarms, touch tones, and notifications.

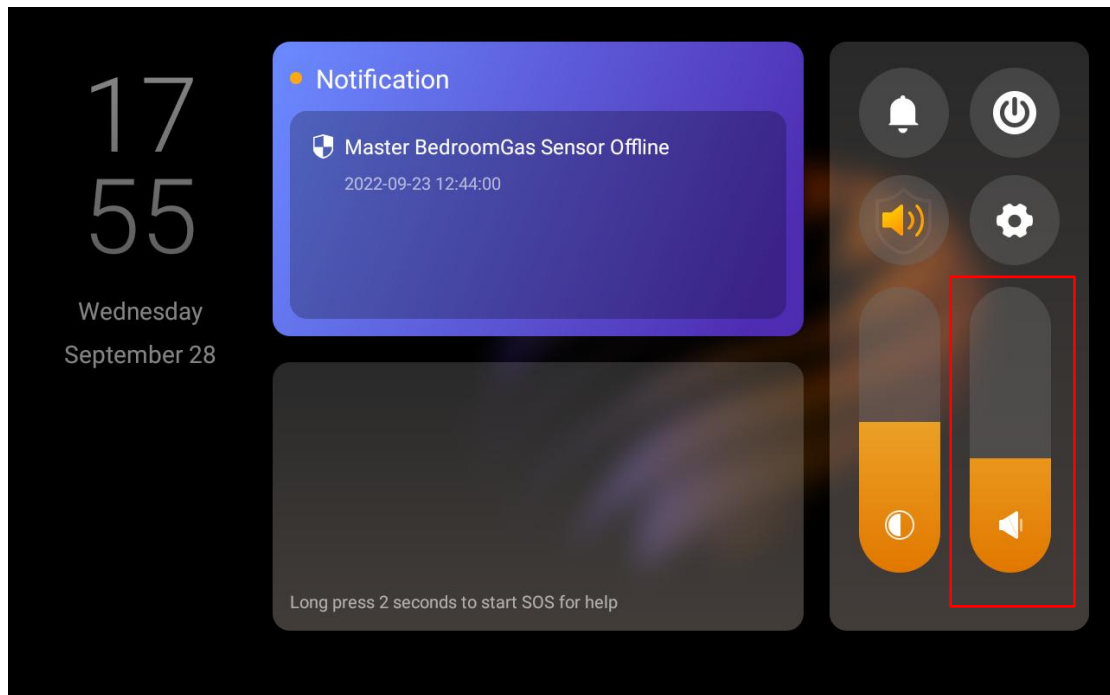
## Change sounds and ringtones

1. Swipe down from the top edge of any screen, then tap  > **Sounds**.
2. On the Sounds screen, do any of the following:
  - Toggle on or off the Touch Tone.
  - Choose an incoming call ringtone.
  - Choose an information sound.



## Adjust system volume

- To adjust the volume, swipe down from the top edge of any screen to open Control Center, then drag the system volume slider on the right side.
- Go to Control Center, tap  > **Sound**, and drag the slider in the System field.
- Swipe left from the Home screen, tap **Settings** > **Sound**, and drag the slider.




**NOTE:**

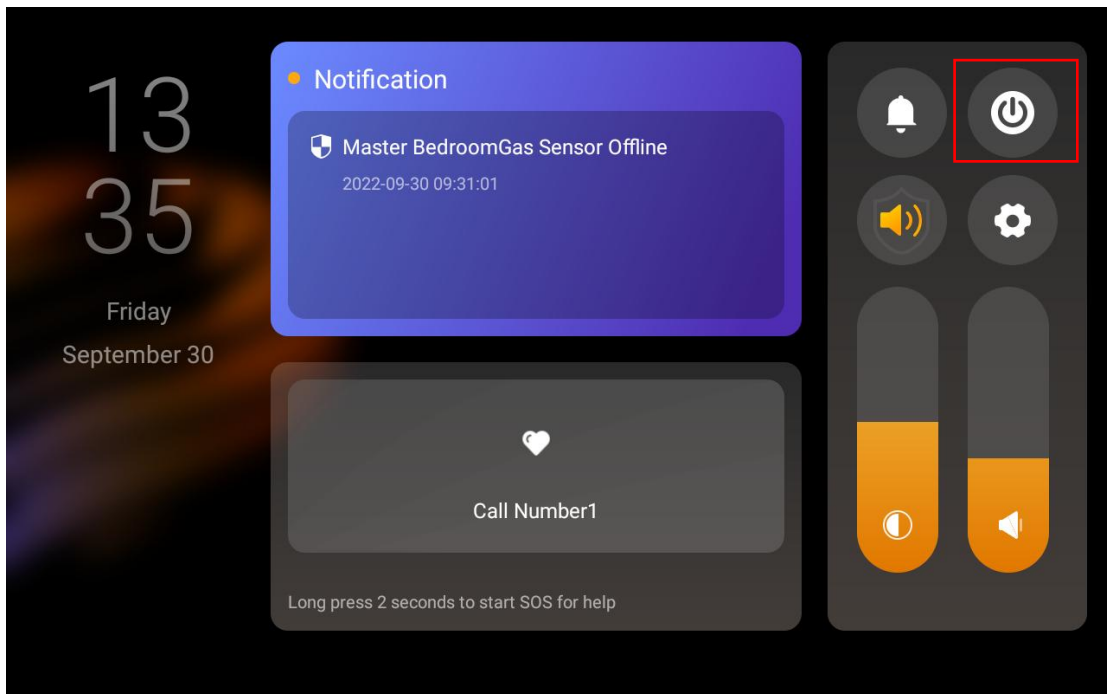
If you want to mute all calls and notifications, see **Set up Do Not Disturb** section in this guide.

## Change the screen saver settings

SmartPanel turns off the display, locks the screen, and enters the standby mode when you are not using it. The Standby mode helps to keep your SmartPanel secure and save battery power.

### Put SmartPanel in standby mode

To put SmartPanel in standby mode quickly, swipe down from the top edge of any screen to open Control Center, then tap .



You can customize how long the device takes to enter the standby mode by opening **Control Center** and tapping **Settings > Display > Put In Standby**. For example, if you choose 1 min, then SmartPanel will enter standby mode in 1 minute of inactivity.

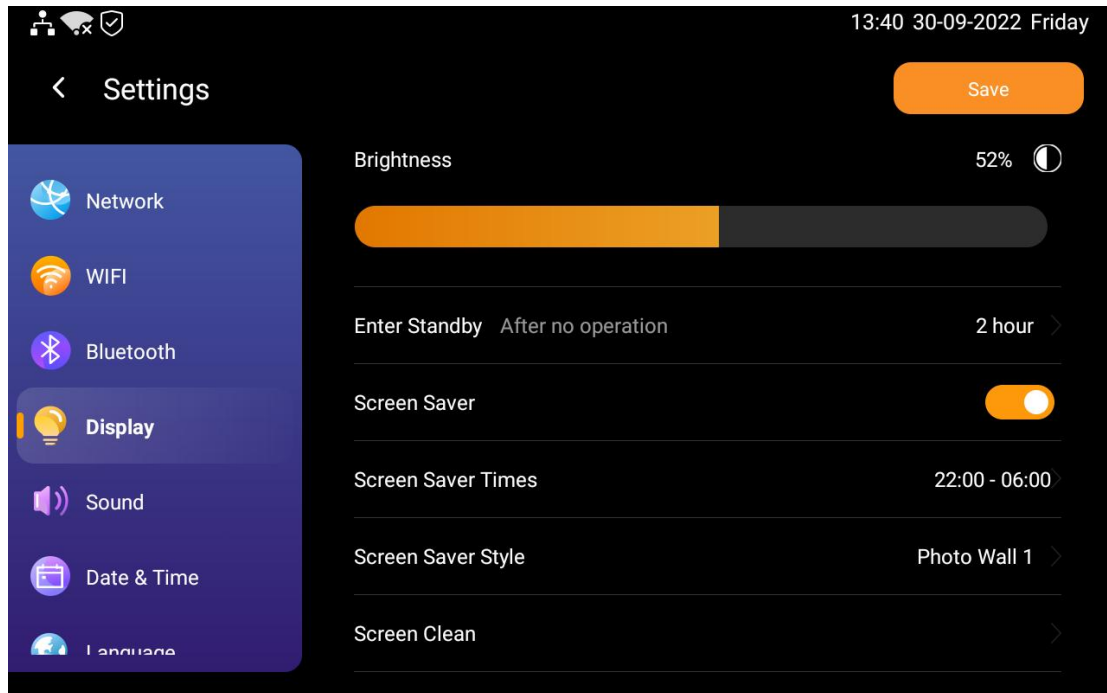
### Customize the screen saver settings

In Display Settings, you can turn the screen saver on or off and choose the screen saver style.

1. Swipe down from the top edge of any screen, then tap **Settings > Display**.
2. On the configuration screen, do any of the following:
  - Turn on or off the **Screen Saver** feature.

If it is enabled, SmartPanel in standby mode will display photos and images. If it is off, SmartPanel in standby mode will screen off.

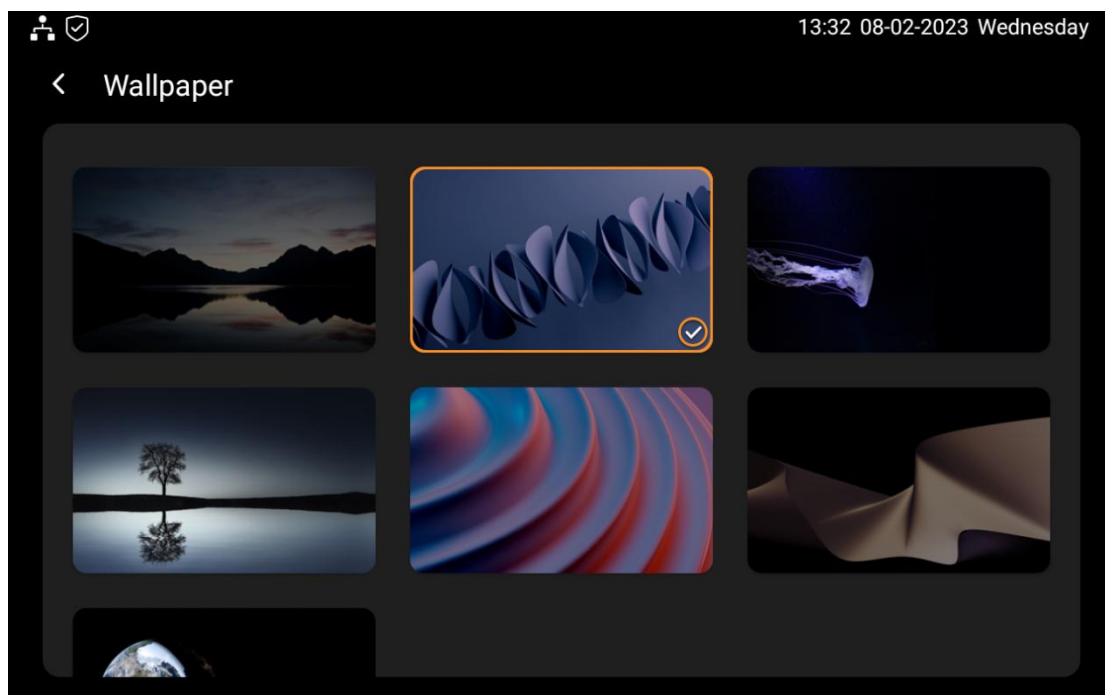
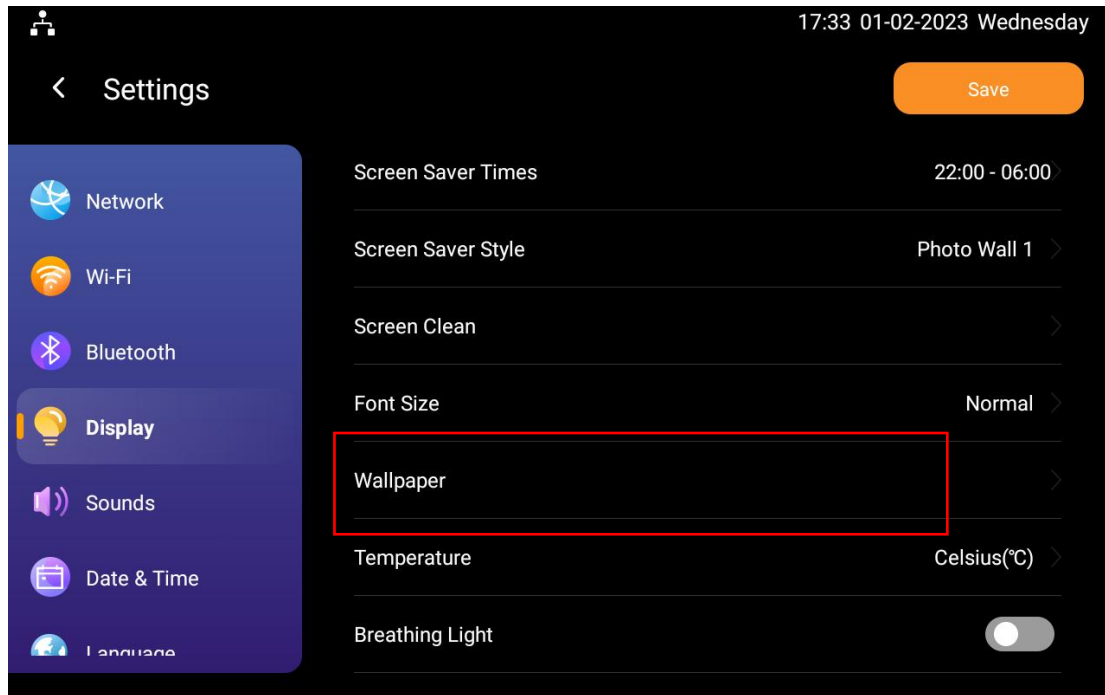
- Choose a Screen Saver Style.
- Schedule the screen saver to turn on automatically by selecting Screen Saver Times.



## Custom the wallpaper for home page

In Display Settings, you can choose a picture to be wallpaper as you like.

1. Swipe down from the top edge of any screen, then tap **Settings > Display > Wallpaper**.
2. Select one of the pictures as wallpaper.

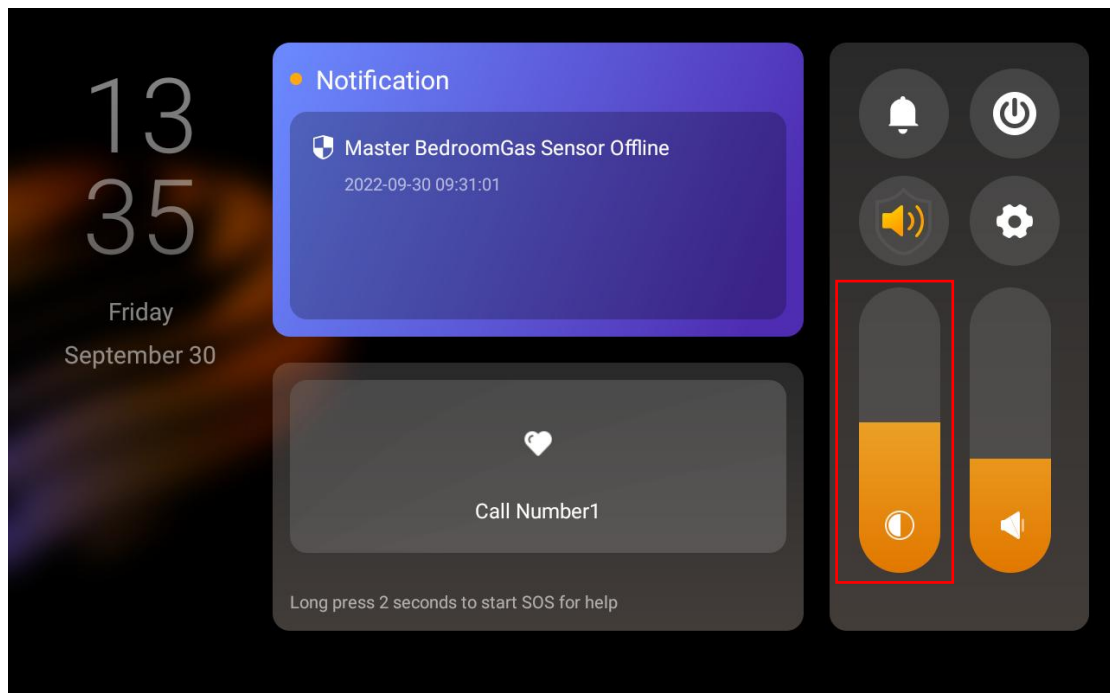


**NOTE:**

If you do not to set wallpaper, the device will display the default wallpaper. You can upload custom wallpapers through BelaHome App.

## Quickly adjust brightness in Control Center

Swipe down from the top edge of any screen to open Control Center, and drag the Display slider up or down to adjust brightness.





You can also swipe left from the Home screen, go to **Settings > Display > Brightness**, and drag the slider beneath.

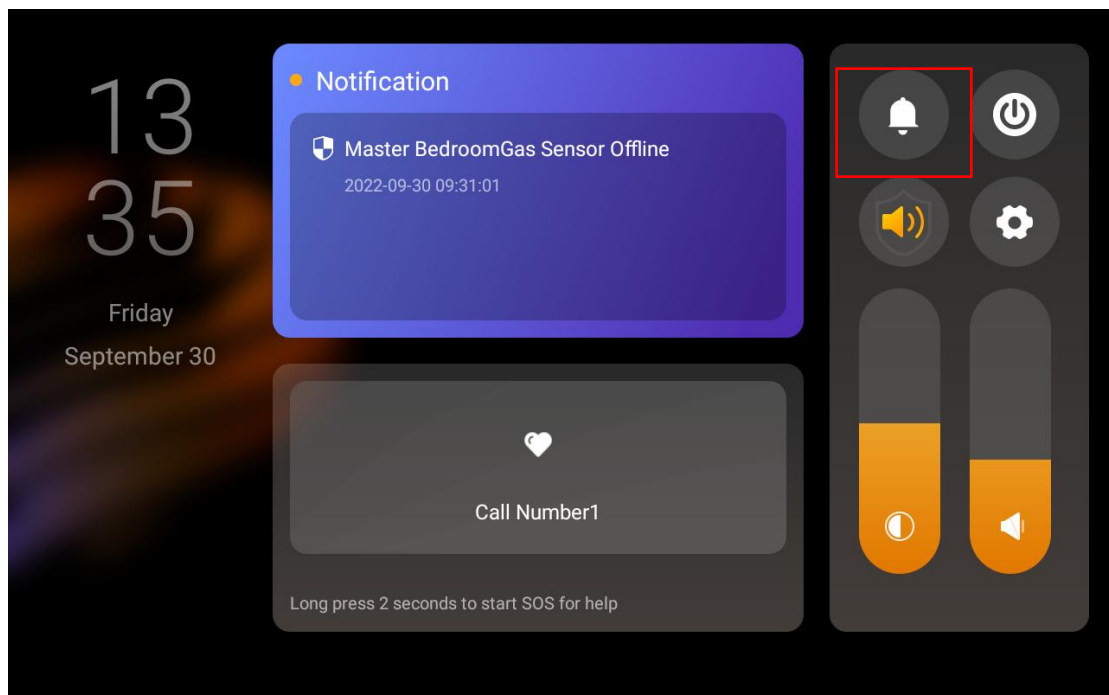


## Set up Do Not Disturb

If you do not want to be disturbed by calls or notifications, you can turn on the Do Not Disturb (DND) feature. In this case, except for the security alarms and alarm clock, you will not hear any call or notification sound.


### Quickly Turn DND on or off

You can manually turn the DND feature on by swiping down from the top edge of any screen and tapping . The icon will turn to  when the DND is on. Tap the icon again to turn the DND off.



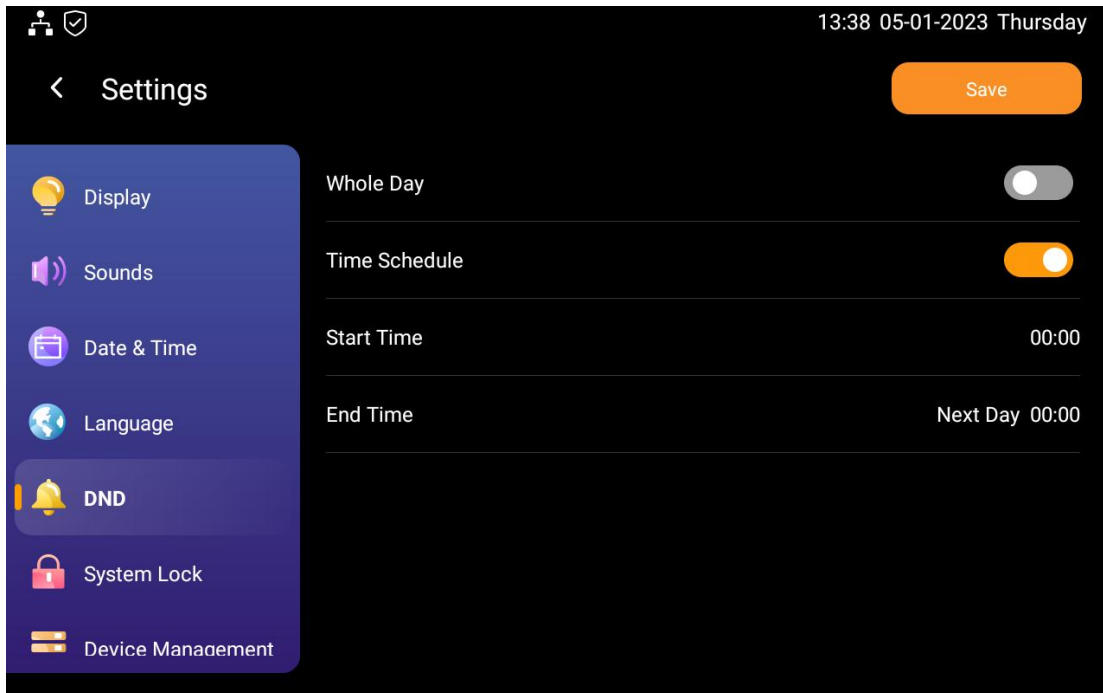
### Schedule the DND to turn on automatically

To schedule a DND to turn on automatically at certain times, do the following:

1. Swipe down from the top edge of any screen to open Control Center. Or swipe left from the Home screen, and tap  > **DND**.
2. Turn on or off the DND schedule by moving the toggle next to Time Schedule On.
3. Set the Start Time and End Time. Once you set the times, all the calls and

notifications will be silenced in this period.

You can also toggle on Whole Day on the screen, then your SmartPanel will keep silent all the day.



## Protect your SmartPanel

For better security, use screen lock or settings lock to prevent unintended access to your device or the settings screen. The device will require your password to unlock.

### Set up screen lock

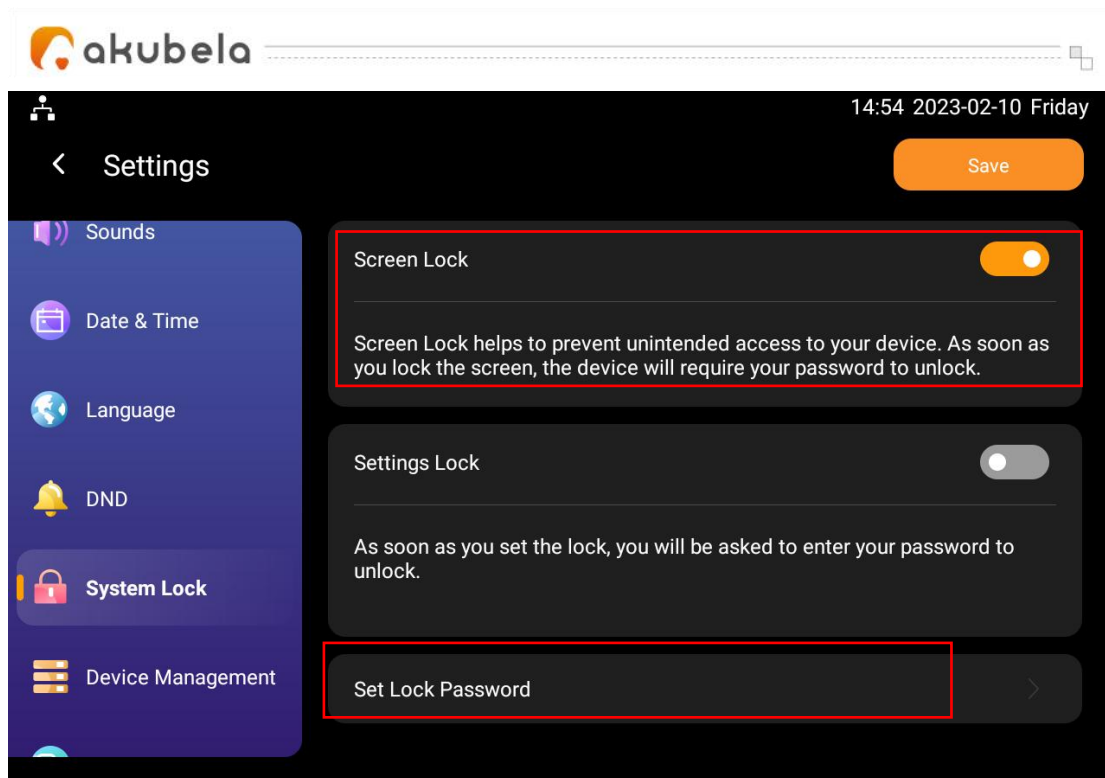
You can set up screen lock for the SmartPanel to prevent from the unauthorized user to access your system. When the SmartPanel screen is turned off and you want to operate on device, you need to use the unlock password or pattern to access the device.

1. Swipe left from the Home screen, and tap **Setting > Configuration Lock**. Or swipe down from the top edge of any screen to open Control Center, and tap

 **> System Lock**.

2. Enable the Screen Lock.

3. Tap **Set Lock Password**, and follow the onscreen instructions to set up a password or pattern password.



## Set up settings lock

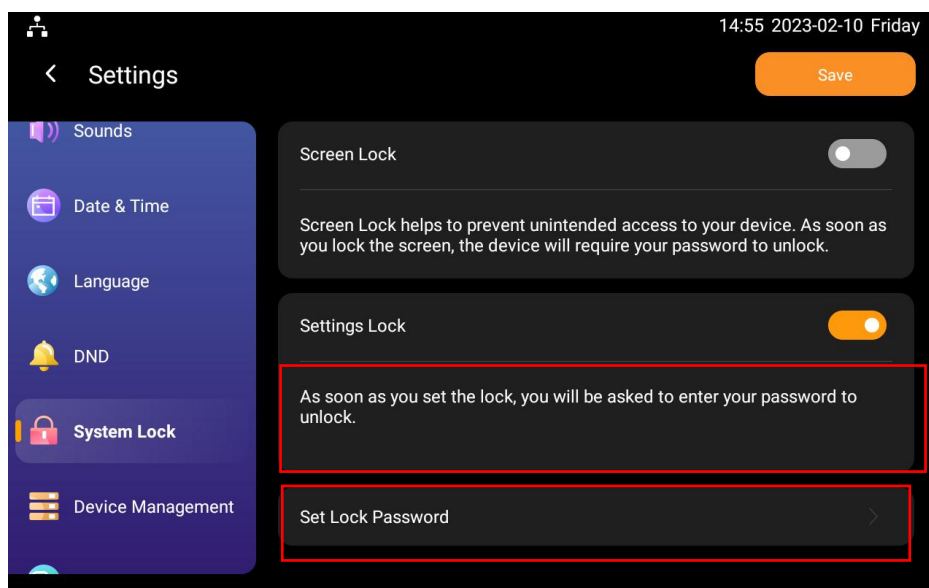
Use settings lock to prevent unwanted access to the Settings screen.

1. Swipe left from the Home screen, and tap **Setting > Configuration Lock**. Or swipe down from the top edge of any screen to open Control Center, and tap

 **> System Lock**.

2. Move the toggle next to **Settings Lock** to on.

3. Tap Set Lock Password, and follow the onscreen instructions to set up a password or pattern password.



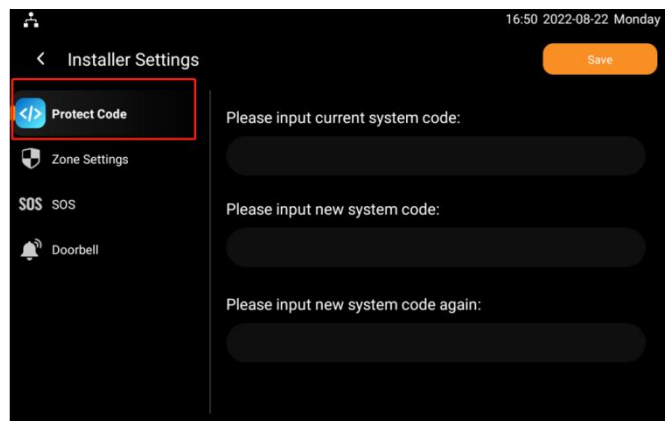
**NOTE:**

The Screen Lock and the Settings Lock share a same password. When both locks are enabled, you only need to unlock the screen lock to access the device and the Settings screen.

## Installer Setting Code

You can set up or change you installer settings code if needed. With the code, you are able to access the system setting.

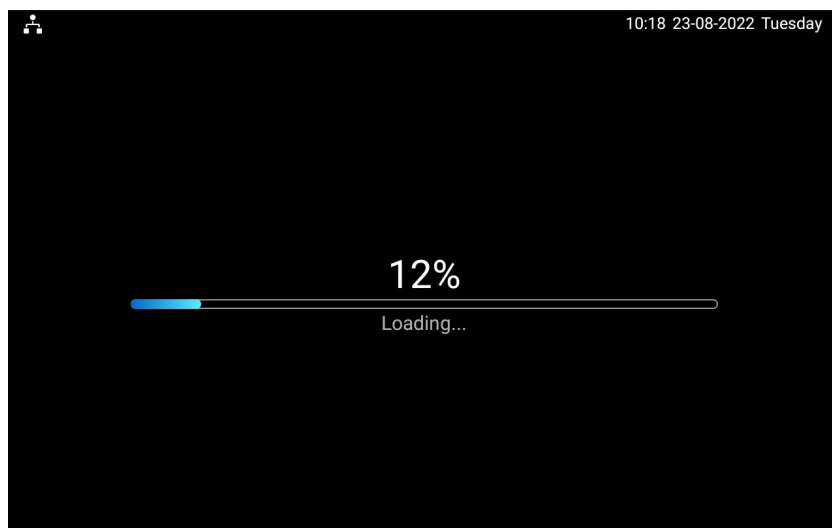
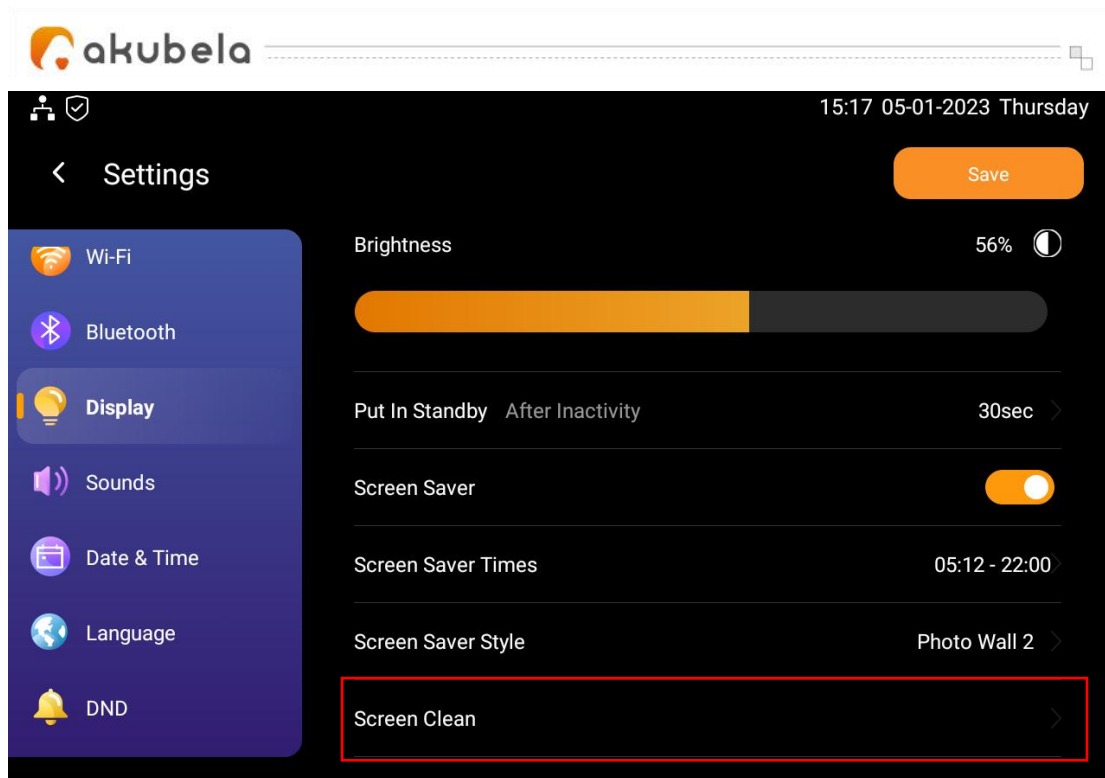
1. Swipe left from the Home screen, and tap **Settings > Installer Setting > Protect Code**.
2. Enter the current code which by default is 123456, enter your new code, and tap **Save**.



## Screen Clean

You can enable the screen clean if needed to avoid the unintended App running or system changes that might occur when you are wiping the screen.

1. Swipe down from the top edge of any screen, tap **Settings > Display > Screen Clean**.
2. The display darkens to make it easy to see dust and smudges. The screen clean mode turns off automatically in 60 seconds.



## Use SmartPanel without Cloud connectivity

You can use the SmartPanel in a local area network (LAN) by turning on the Off-Cloud mode. In this mode, your data security is enhanced as all data is saved to the device instead of the cloud backup.

While you should note that in the Off-Cloud mode, all devices within your family can not receive updates pushed by the cloud server, and can not be controlled remotely via BelaHome App.

To turn on the Off-Cloud mode from Home Center web interface, click [HERE](#).

## Manage Devices


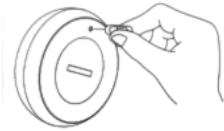

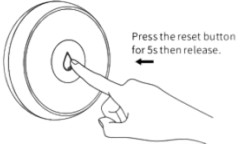

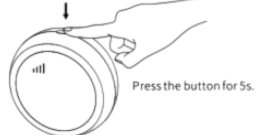


### See Device Information


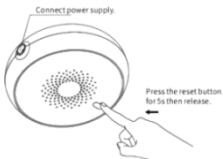

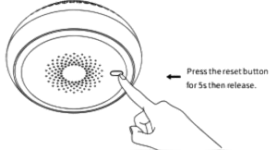
SmartPanel allows you to see all the added devices and check their information, including their connection status and locations. For example, you can add and fit a CO sensor in your kitchen to identify carbon monoxide leaks.

### Put Devices in pairing mode



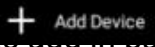
Before pairing the Zigbee devices with the SmartPanel, you should know how to put them in the pairing mode.

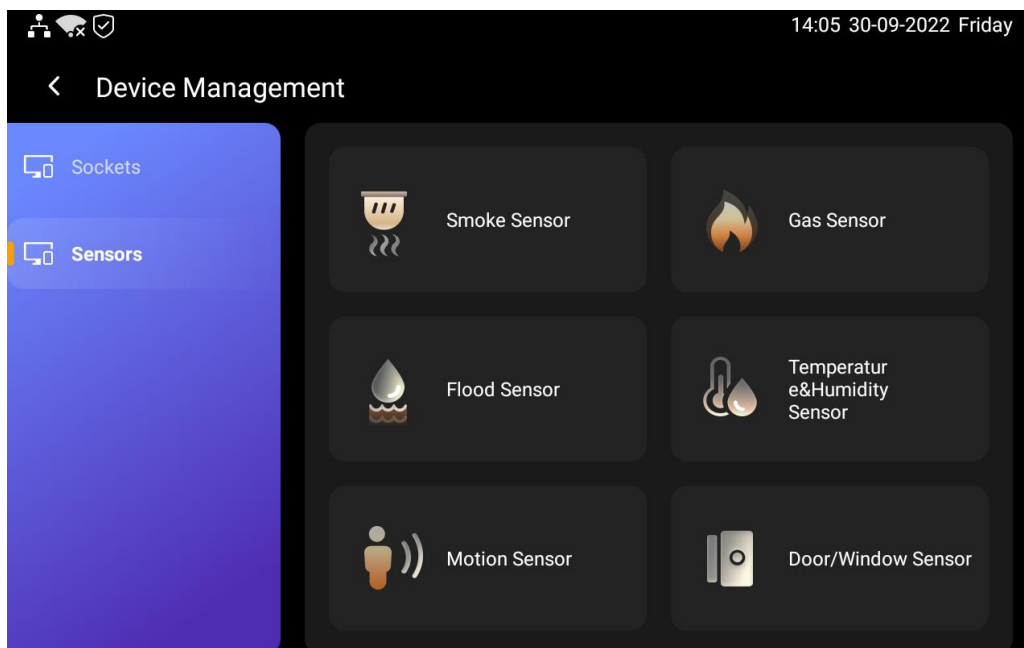
To put devices not listed below in pairing mode, you can refer to their manuals.

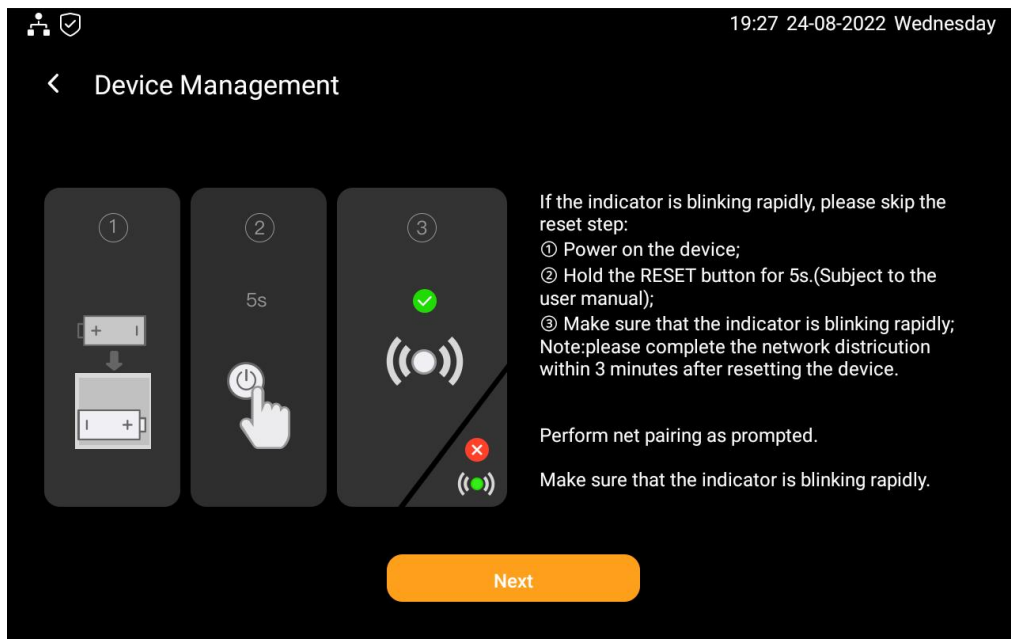
Zigbee device	How to put it to the pairing mode	
	Insert a pin into the reset hole at its back cover for 5 - 10s until the green light flashes quickly.	
	Press and hold the reset button on the front for 5 - 10s until the green light flashes quickly.	
	Press and hold the reset button on the side for 5 - 10s until the signal icon flashes quickly.	
	<ol style="list-style-type: none"> <li>1. Rotate the battery cover anticlockwise to open.</li> <li>2. Press and hold the reset button for at least 5s until the green light flashes quickly.</li> </ol>	

<p>Smart Gas Sensor</p> 	<p>Press and hold the reset button on the front for at least 5s until the green light flashes quickly.</p>	
<p>Smart Smoke Sensor</p> 	<p>Press and hold the reset button on the front for at least 5s until the green light flashes quickly.</p>	

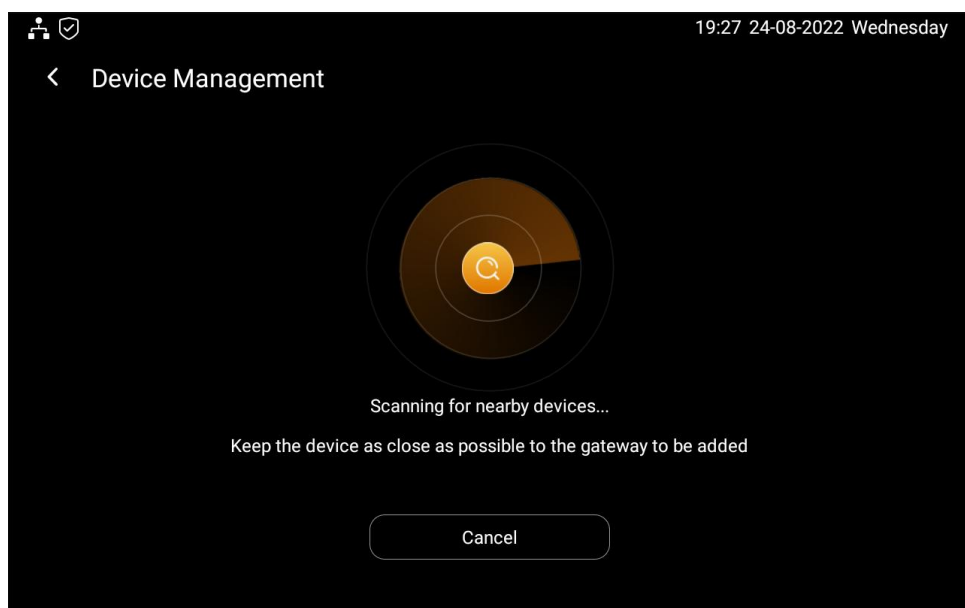
## Pair devices with SmartPanel

1. Tap  on the Home screen to go to the device settings. Or swipe down from the top edge of any screen, and tap **Device Management**, then tap  >
2. Put the Zigbee device you want to add in pairing mode. 
3. From the pop-up menu, select one of the following:
  - Tap **Select device type to add**, select the device type, socket or sensor, and follow the onscreen instructions.

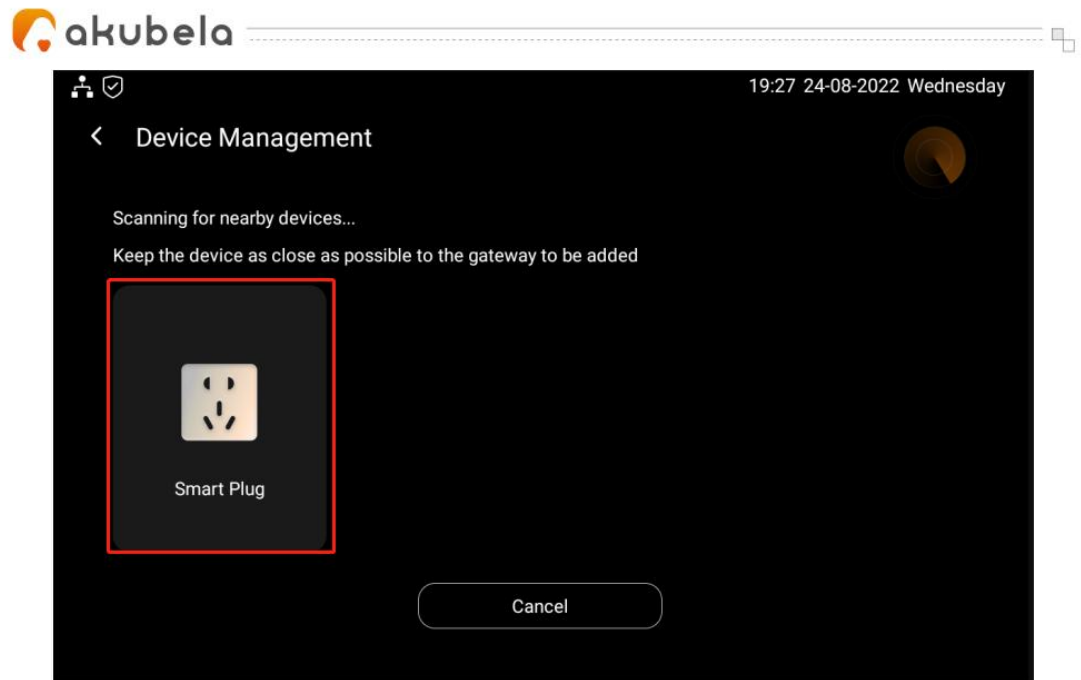




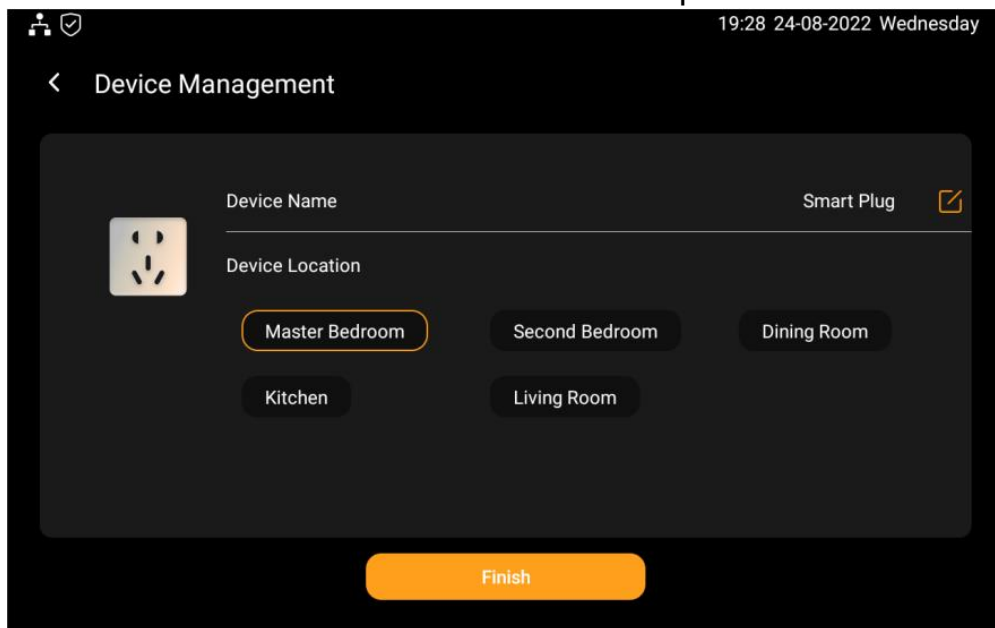
- Tap **Gateway Scan to add**, and hold the device close to your SmartPanel.



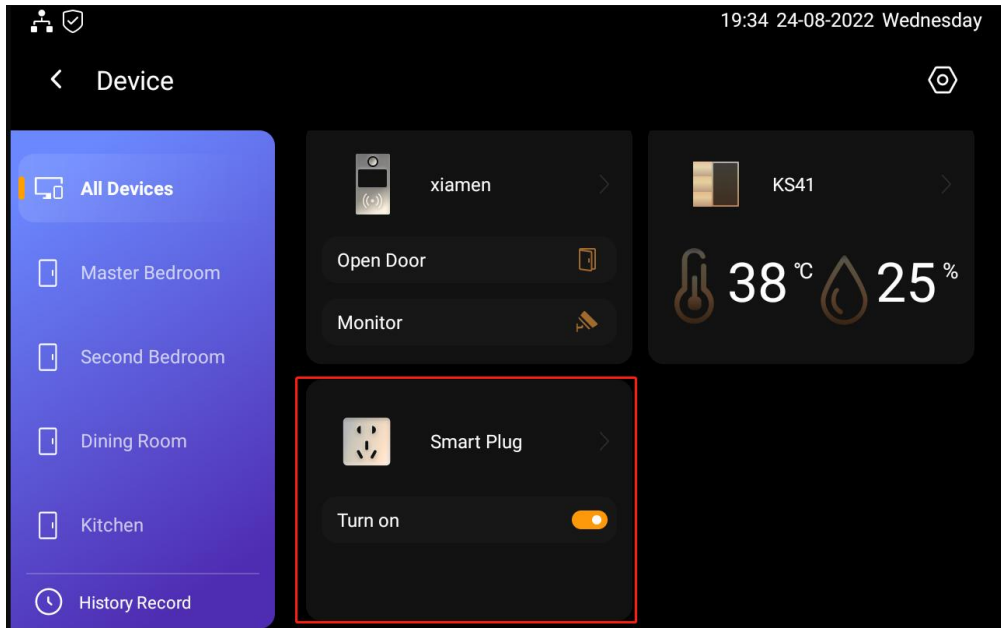
4. The screen displays the searched device. Select it.



5. Name the device and choose its location. And tap **Finish**.





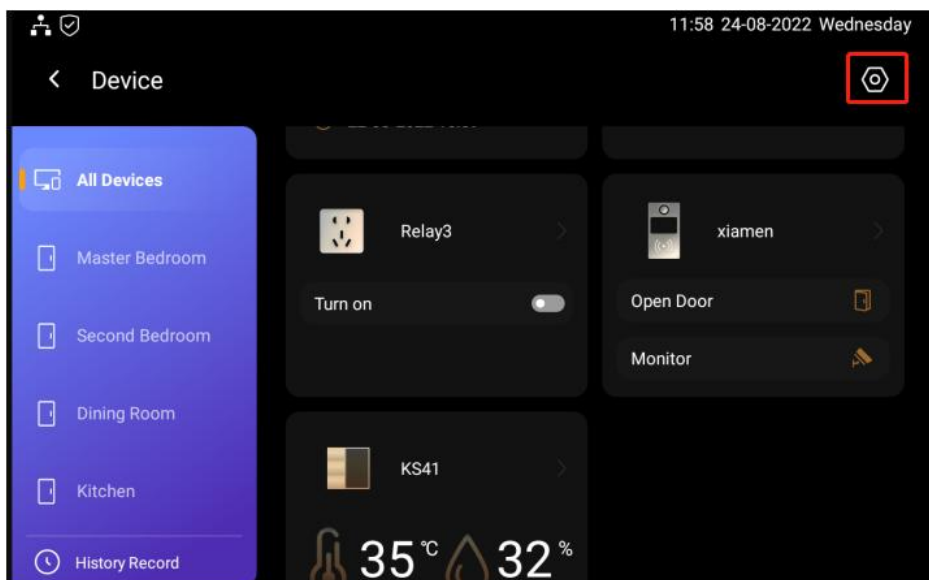
The newly added device is now showed on the **Device** screen.




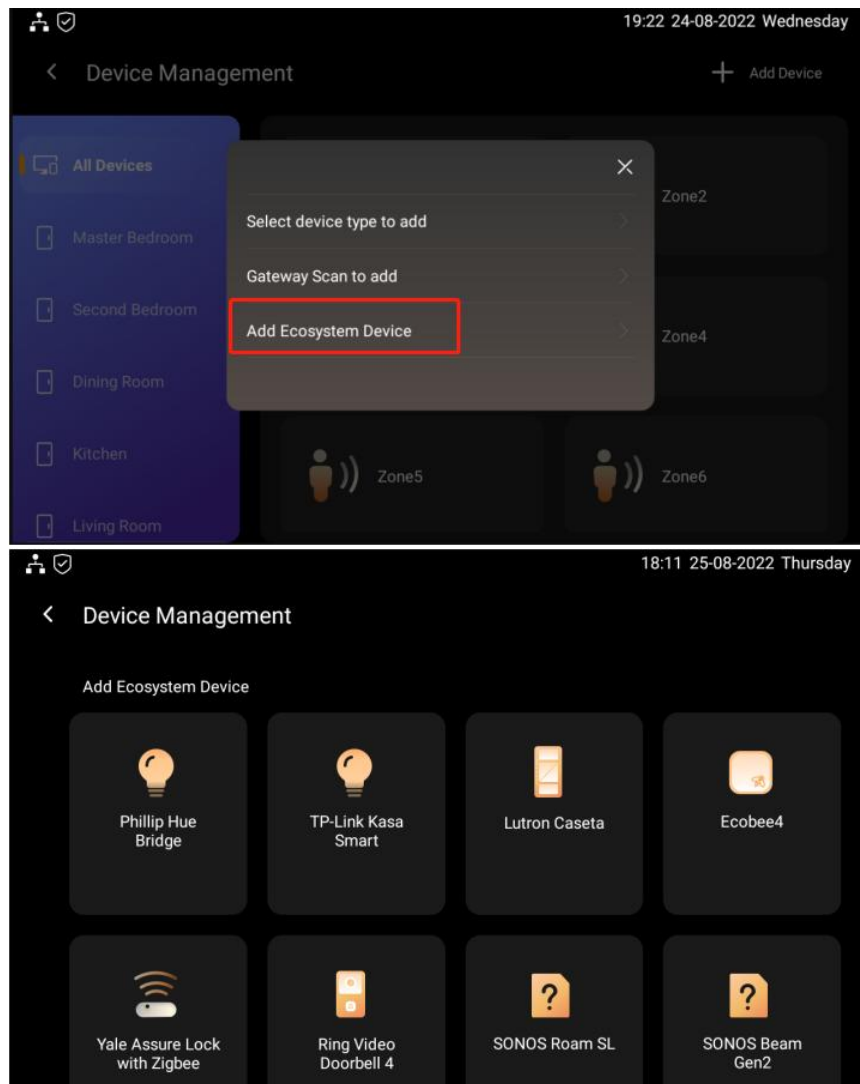
You can also add Zigbee devices from Home Center web interface, see [Add Zigbee devices from home center web interface](#).

Third-party smart home devices can be added on SmartPanel, from the Home Center web interface, or via BelaHome App.

1. On the left side of home screen, tap  , then tap  .



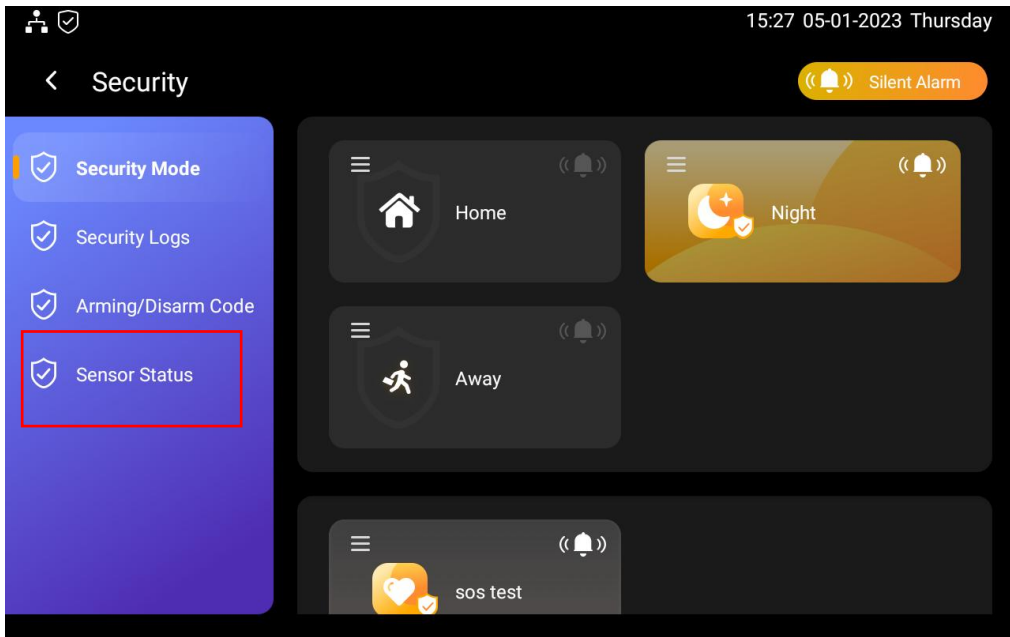
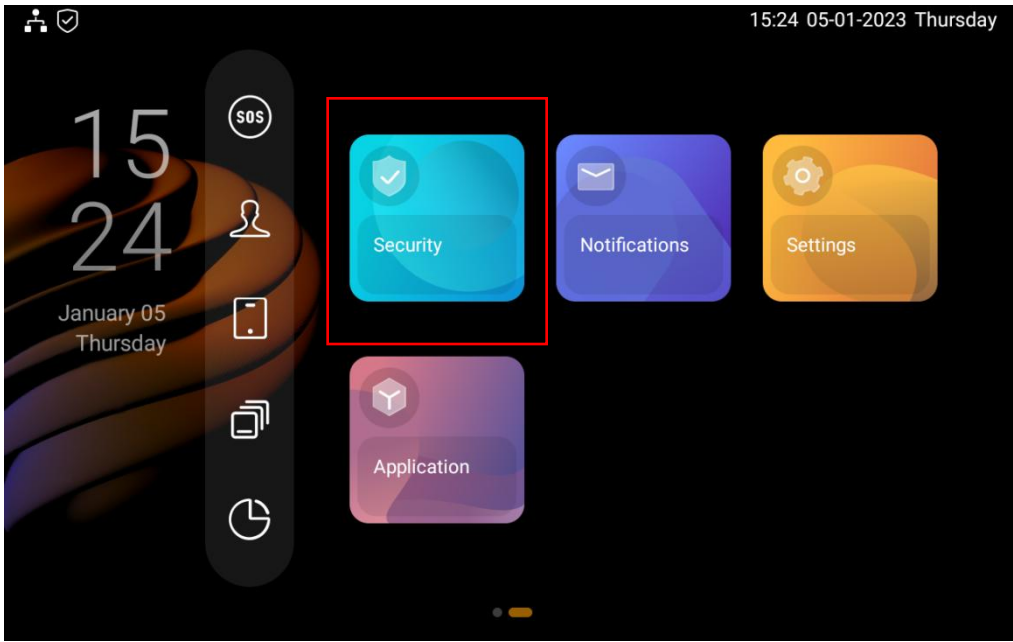
2. Tap  , select Add Ecosystem Device, then tap the third party devices you want to add. The system will start automatic scanning third-party devices nearby.

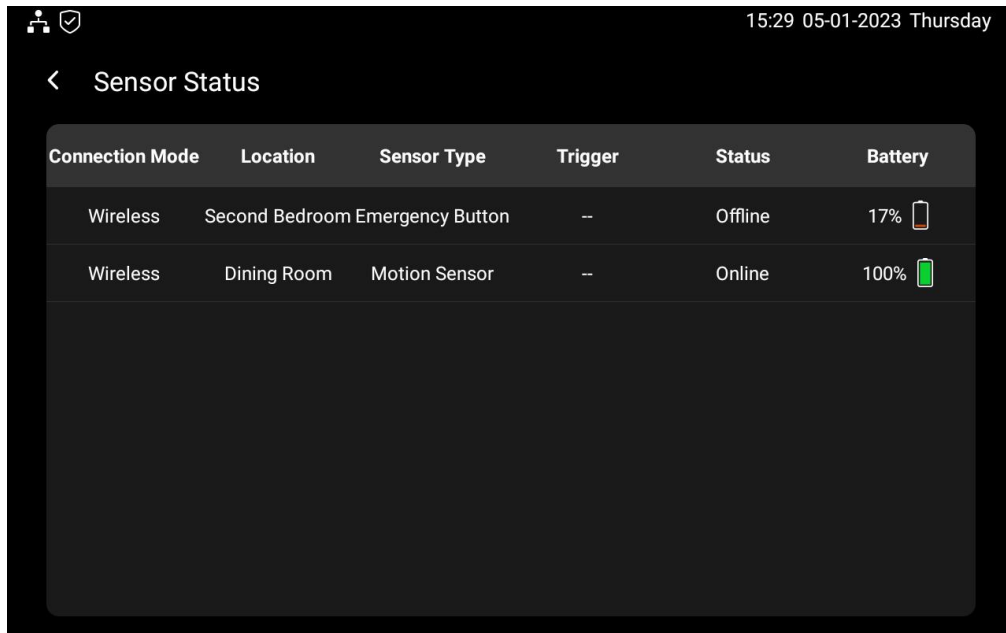




You can see [HERE](#) to learn more about add popular smart home devices from Home Center web interface. Or if you'd like to add third-party devices via BelaHome app, click [HERE](#) (How to add third-party devices via BelaHome).

## Check sensor status


You can check the status for both the wired sensor and wireless sub-device. On the home screen, swipe left, then tap **Security**. The sensor status is displayed.

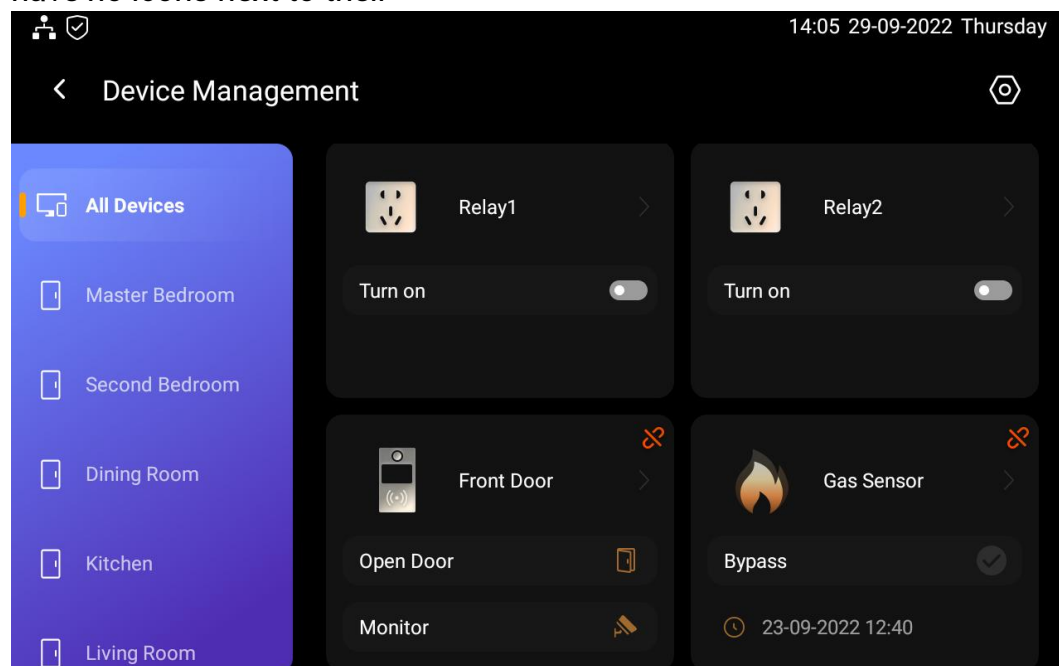





Connection Mode	Location	Sensor Type	Trigger	Status	Battery
Wireless	Second Bedroom	Emergency Button	--	Offline	17% 
Wireless	Dining Room	Motion Sensor	--	Online	100% 

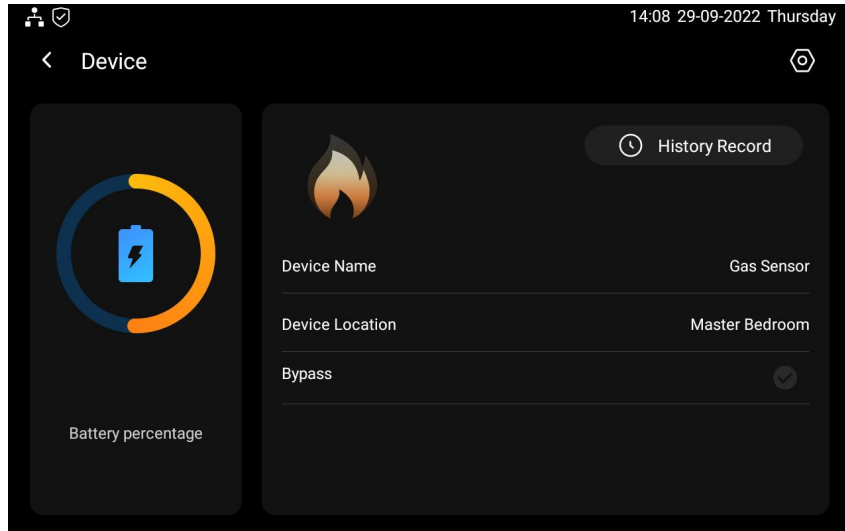
## Check if the device is connected

1. Swipe down from the top edge of any screen, and tap **Settings > Device Management**.
2. Check the status icon next to the device name. When you see the icon , it means the device is offline and can not function. Connected devices have no icons next to their




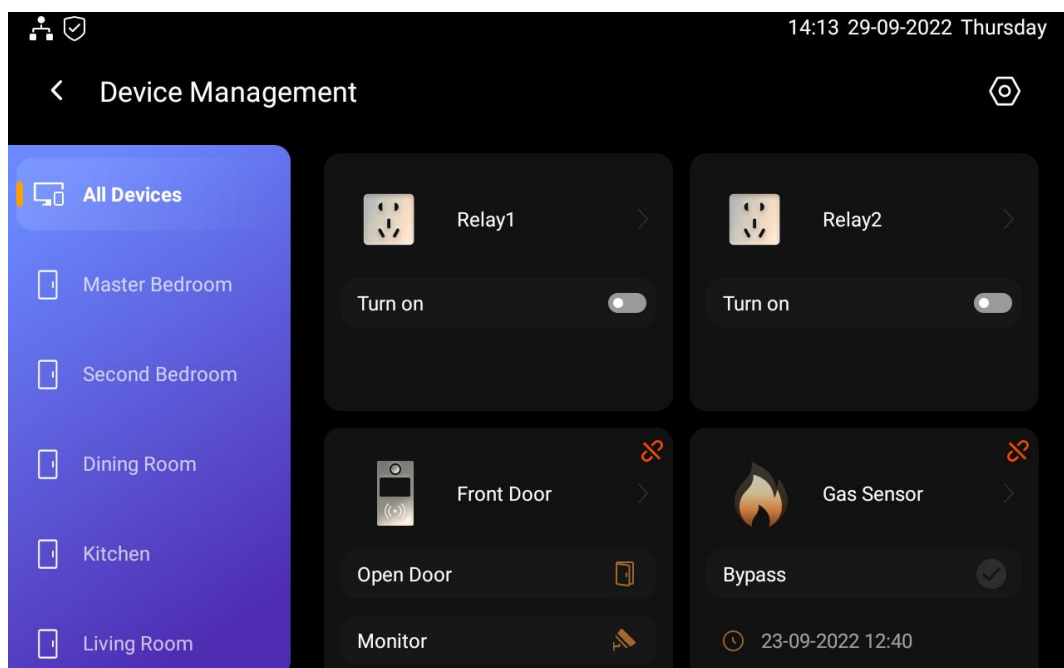
## See the device information

1. Tap  to go to the Device screen. Select the device, and its detailed information screen opens. Here you can check its battery status, its location, and more.



## Filter devices by locations

You can see the list of devices in each room easily by using the filter. Swipe down from the top edge of any screen, tap  > **Device Management**. On the left of the screen, select the desired location.




## Edit and delete devices

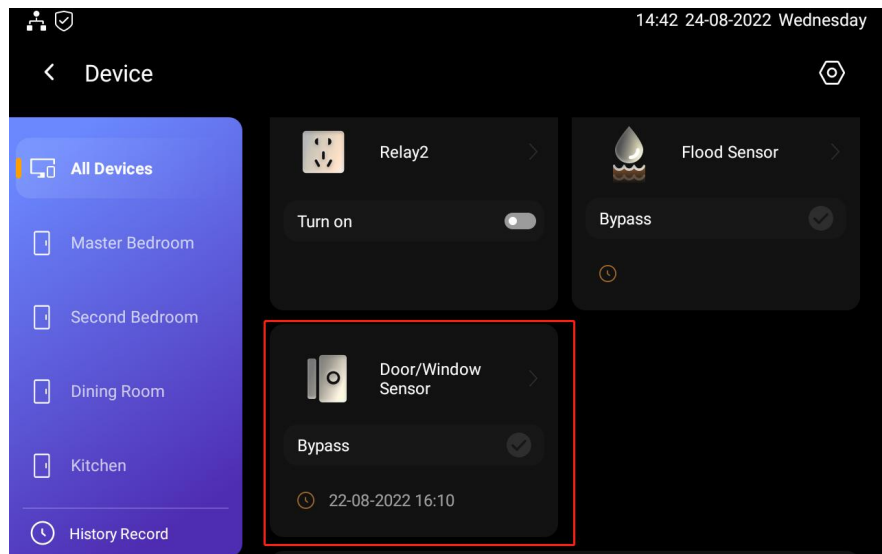
### Edit the device's information


You can change the device name and location if needed.


#### NOTE:

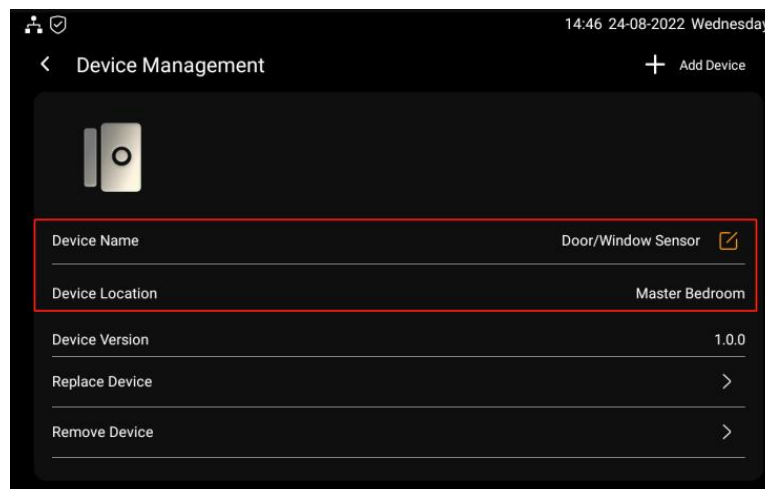
The device name and location can also be edited on BelaHome APP.

1. Tap , and select the desired device.



2. Tap  to go to the editing screen, and do any of the following.

- Tap  to edit the device name.
- Tap **Device Location** to change the device location.




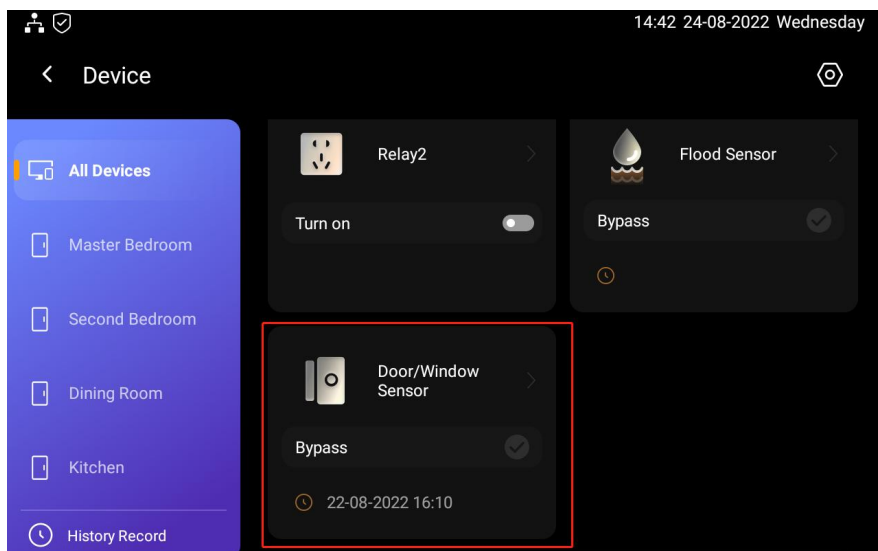
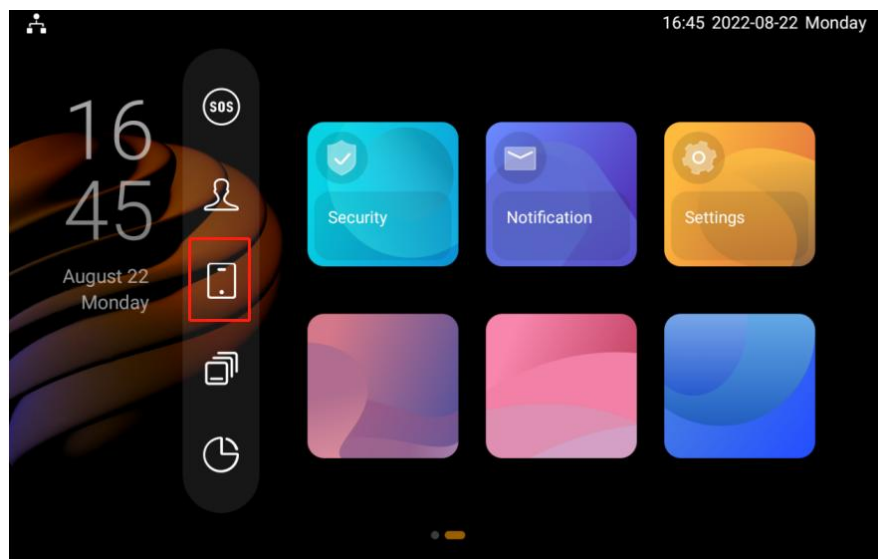
## Delete the devices


You can delete the device which is malfunctioning, broken, or no longer needed.

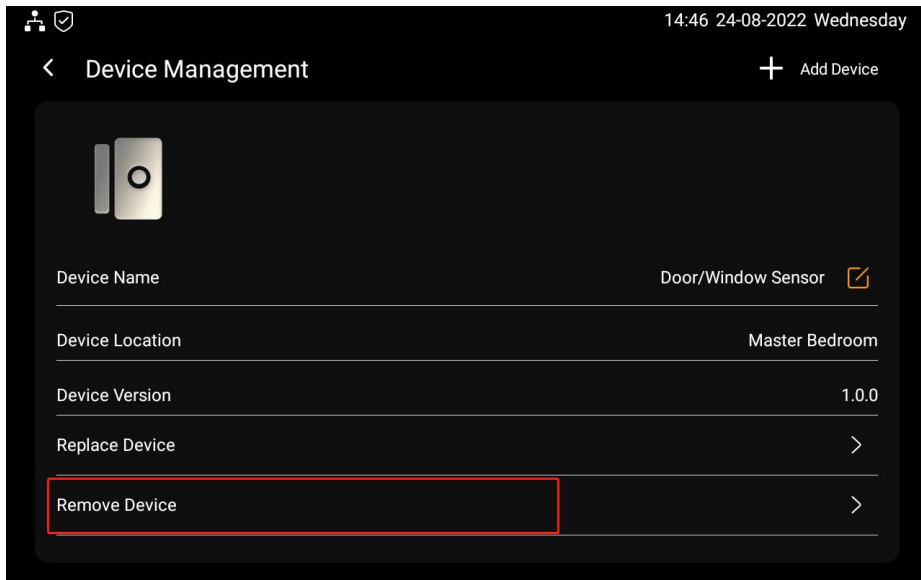
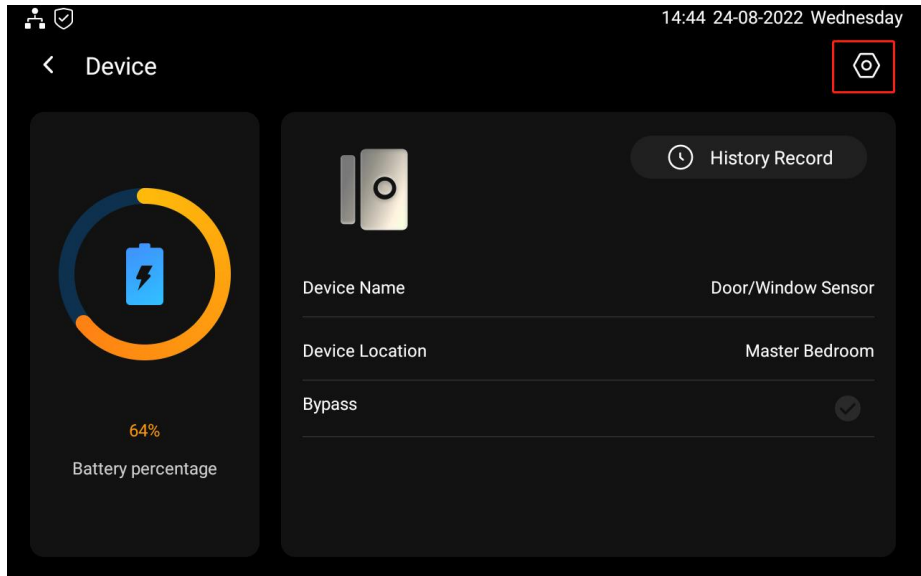
### NOTE:

The device can also be deleted on BelaHome APP.

1. Tap  , select the desired device.



2. Tap  , then tap **Remove Device** to delete the device. The device and its history and configurations will be deleted together.




**NOTE:**

If the device is removed, you would encounter issues when running scenes relating to this device.

## Customize the Device screen


### Rearrange the devices

You can rearrange your devices to have them display in the order you want.

1. Tap  on the Home screen to access Device settings.
2. Touch and hold the desired device, and drag it to the place you want.

### Reorder the room list

If you prefer your rooms in alphabetical order, or in the order you choose them as a routine, do as the following to rearrange them.

1. Tap  on the Home screen to access Device settings.
2. Hold, drag, and drop the rooms in the order you want them to.

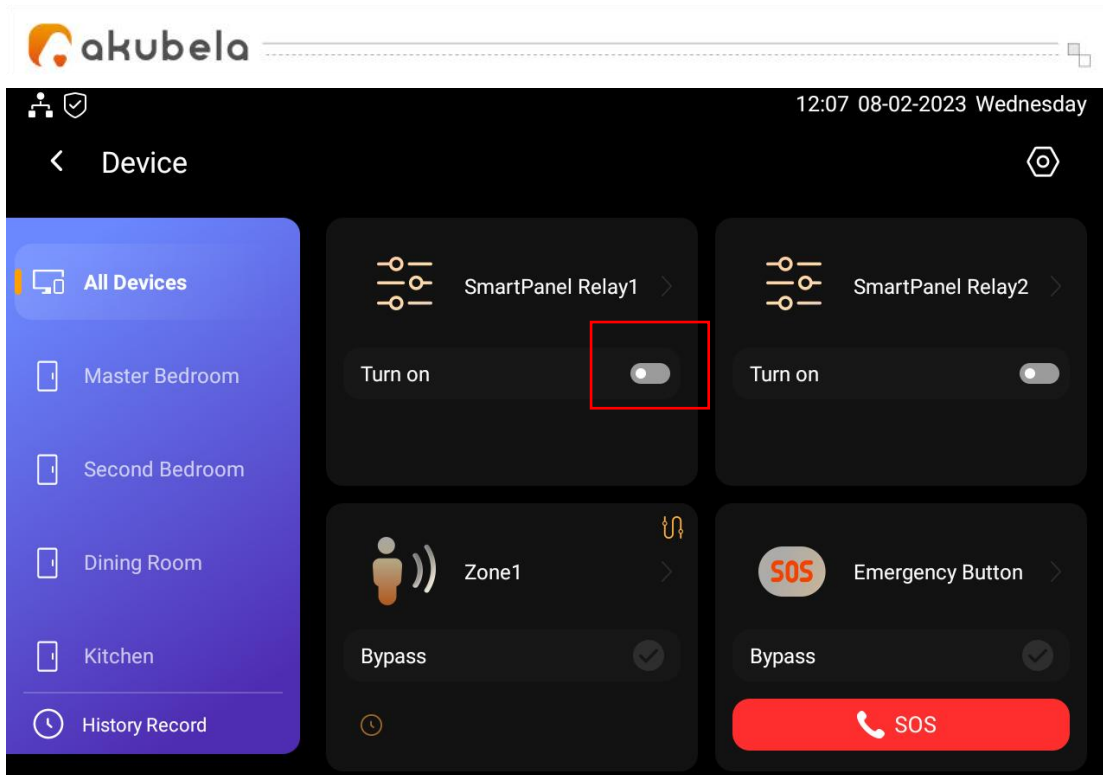
## Control devices

### Control relays

SmartPanel supports directly wiring 2 devices, such as a siren or lock. These two devices are displayed as relays on the All Devices screen.

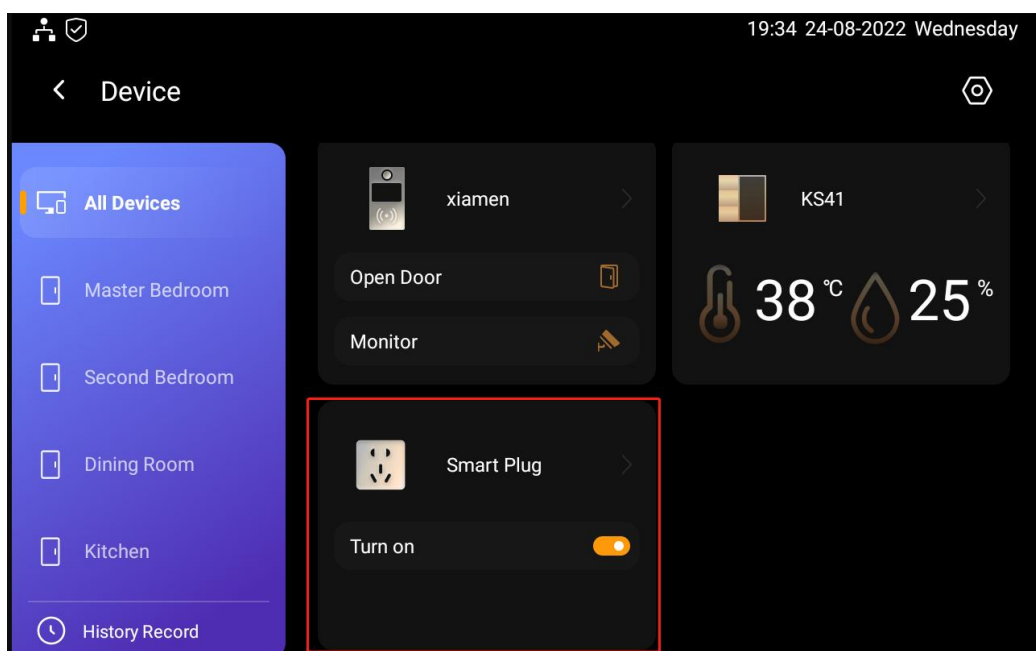
### Turn relays on or off with a tap

You can control the relays on the **All Devices** screen.




## Control sockets

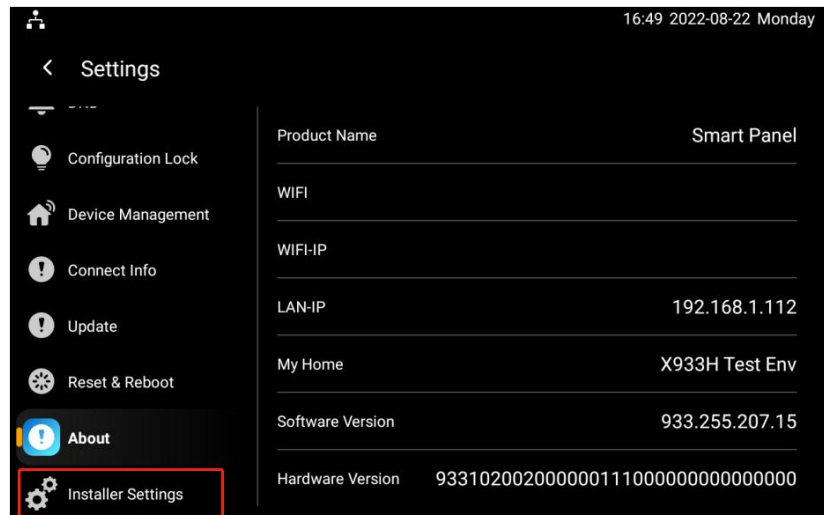
You can turn on your smart socket on **All Devices** screen.



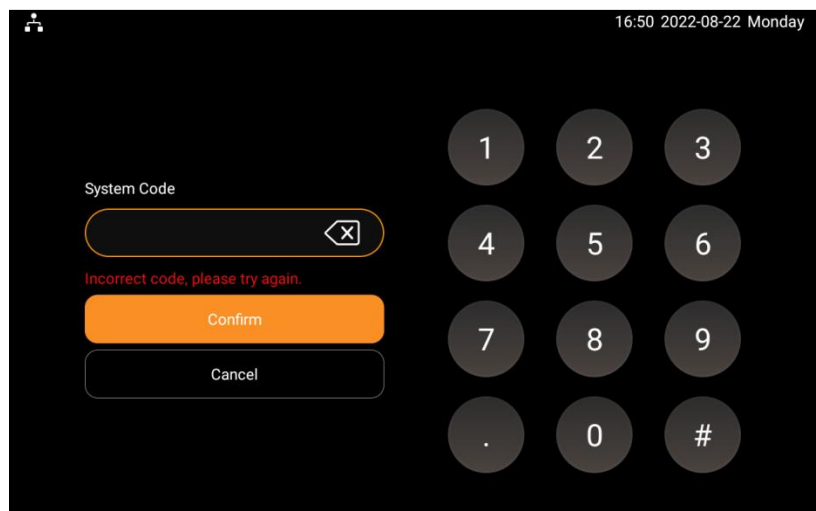
## Customize the Doorbell settings

You can select your doorbell sound and doorbell timeout if needed.

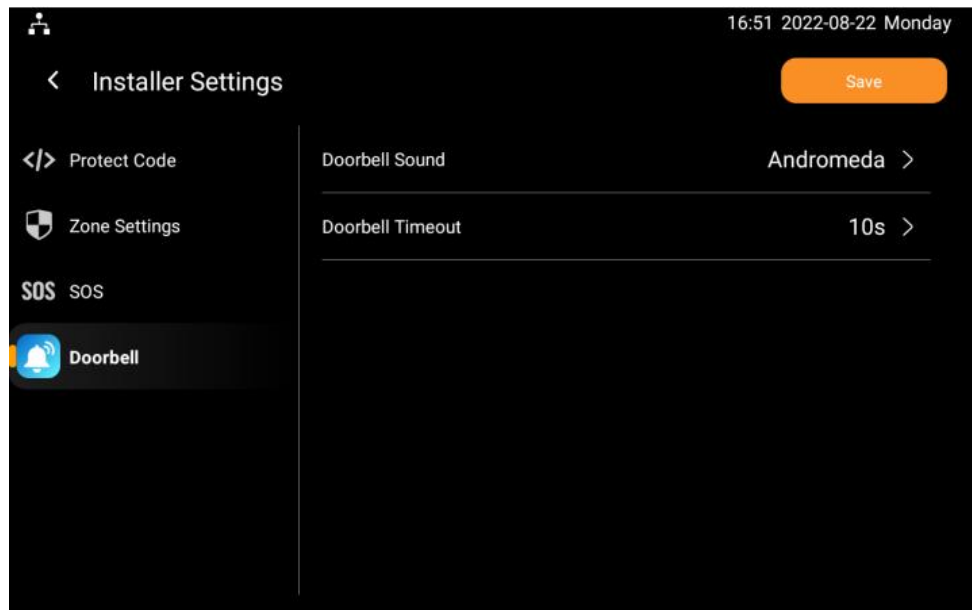
1. Swipe down from the top edge of any screen, tap  > **Installer Settings**.



2. Enter the installer's system code which is 123456 by default.



3. On the Doorbell settings screen, you can select the doorbell's sound and set the timeout value.




# Home Automation

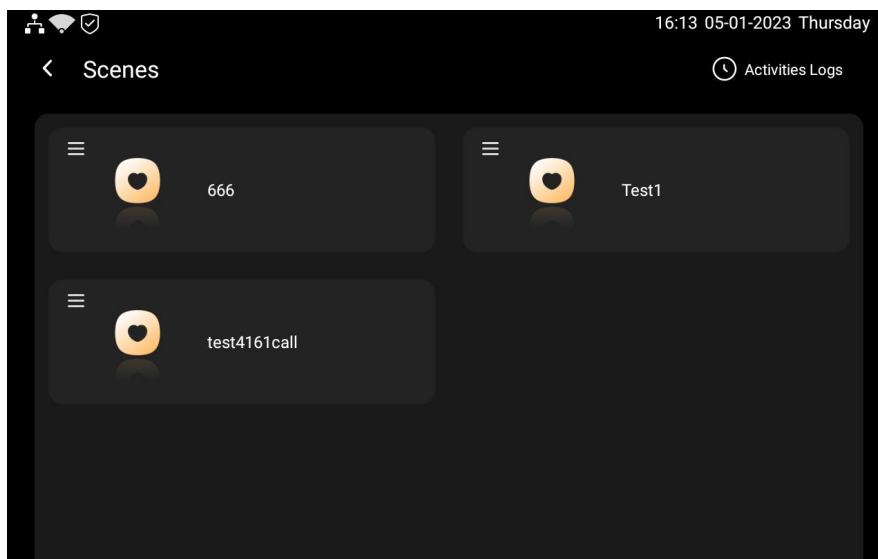
Scenes lets you control your smart devices based on an action, an event, a schedule, or sometimes with a simple tap. For example, automatically turn off the light when you leave, and play the music when you're back home.

To create, edit, and delete scenes, see [Create automation scenes on user web](#).

## Customize the Scenes screen

You can rearrange your scenes to display them in the order you want.





1. Wake up your SmartPanel, and tap  to access the **Scenes** screen.
2. Hold, drag, and drop scenes to the order you want them to.

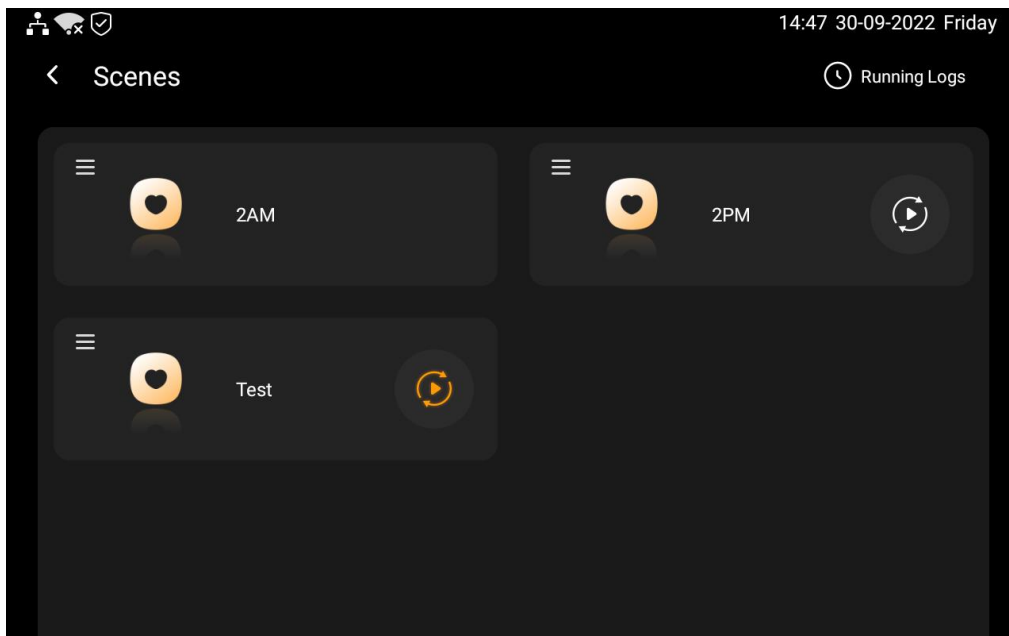


## Activate your scene

### Automation scene types

The Scenes screen displays all scenes within the family. The following are three types of automation scenes and their symbols:

- Auto scene : is a scene set to be activated based on a schedule or an event.
  - If the scene icon is orange , it means the scene is available. The task will be triggered if its preset conditions are met.
  - If the icon is white , it means the scene is not available, and the task cannot be triggered.
- Manual scene: is a scene set to be activated based on a tap or click on the scene image. This type of scene has no additional symbol.
- Auto and manual scene : a scene based on a schedule, an event, and a tap or click. When any of the conditions are met, the scene will be activated.





## Activate a scene

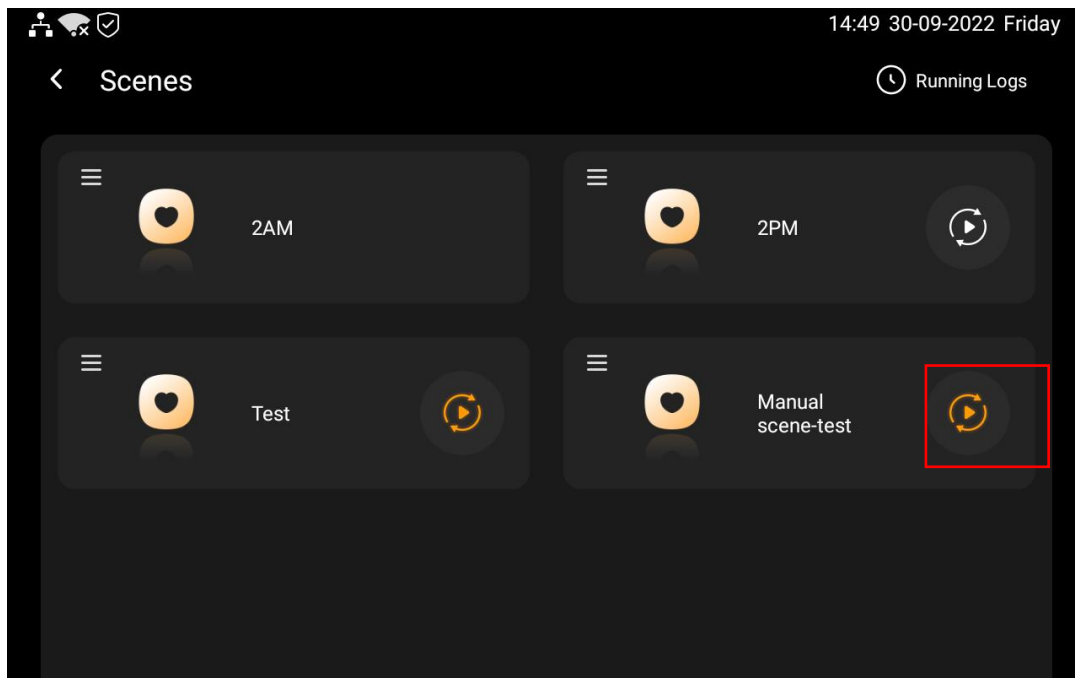
### Run a scene with manual condition

On the Scenes screen, to run a scene with manual condition, just tap its image, then It will run tasks automatically.

### Enable or disable an auto scene

Tap the scene icon to enable or disable the auto scene. If the scene icon is

orange , it means the scene is available. If the icon is white , it means the scene is not available.



## Run a scene with auto conditions


Once the auto scene is enabled, the scene will be activated automatically when the preset conditions are met.

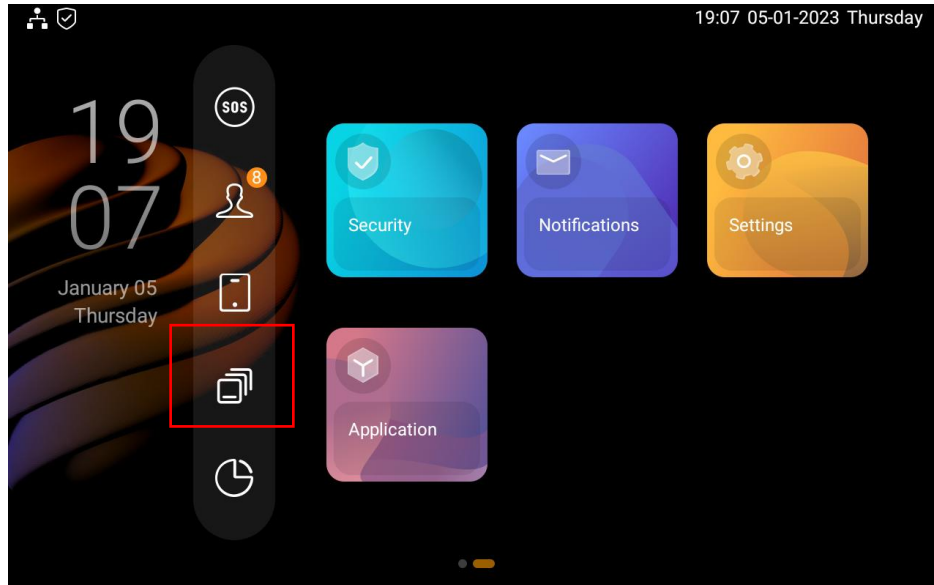
To run a scene on home center web interface, see [Activate your scenes](#).

## Check the scene activities

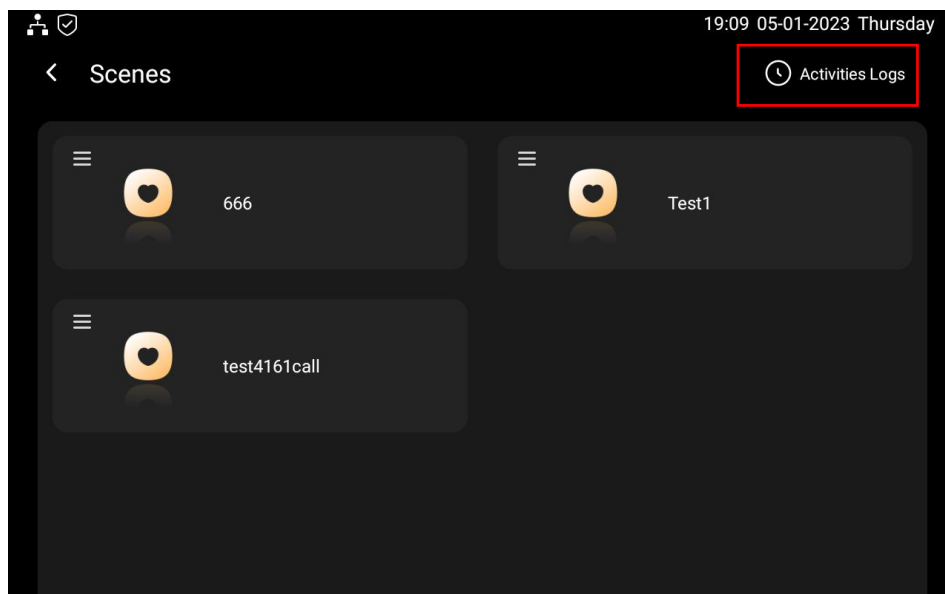
You can check scene activation records on the SmartPanel. Also, you can check it on the BelaHome App.

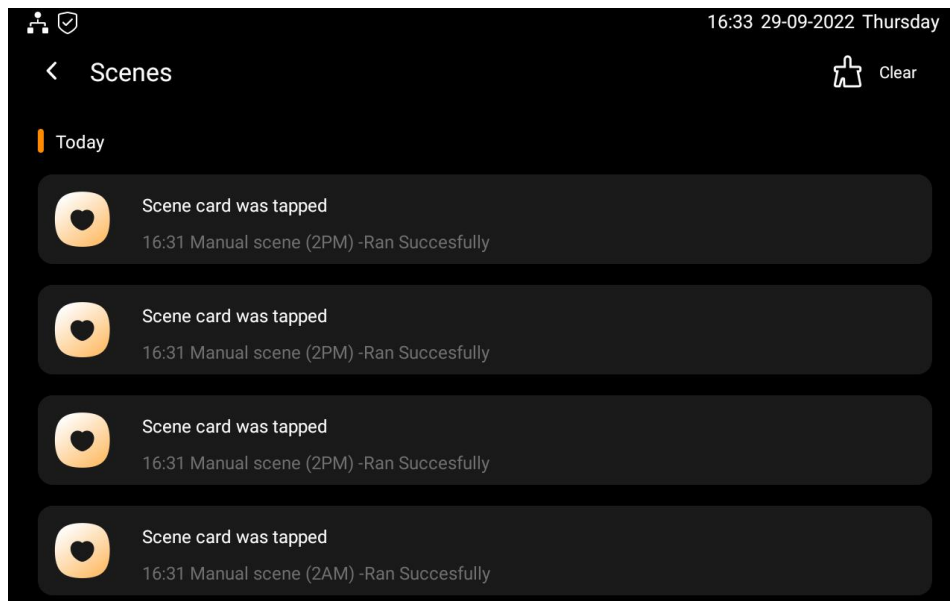
## Check scene activity on SmartPanel

1. Tap  on the home screen.




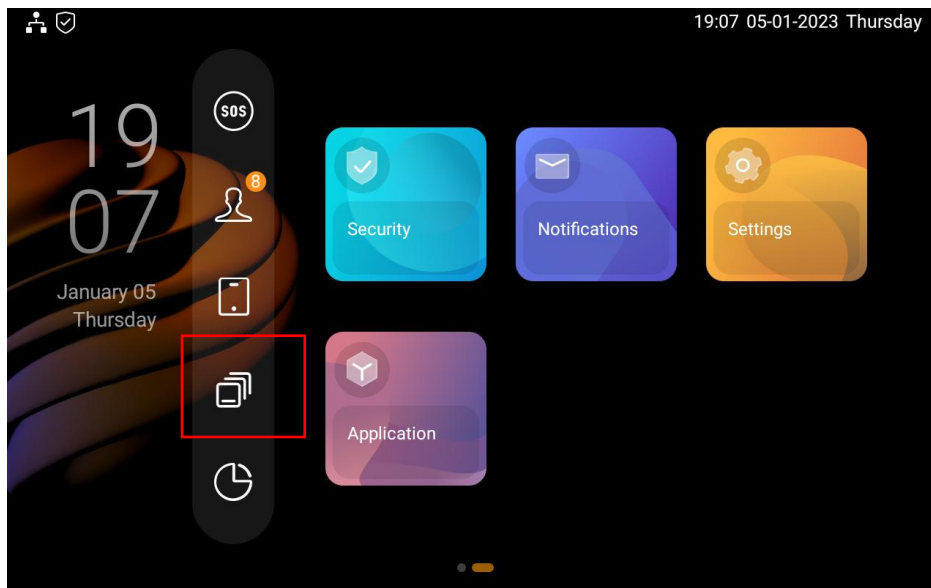
2. Tap **Activities Logs**. The scene action will be displayed.



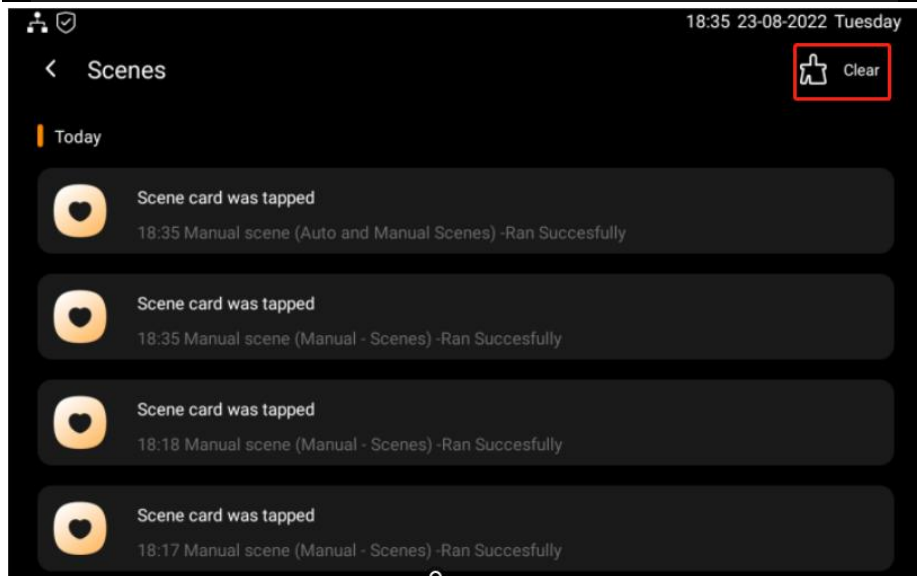
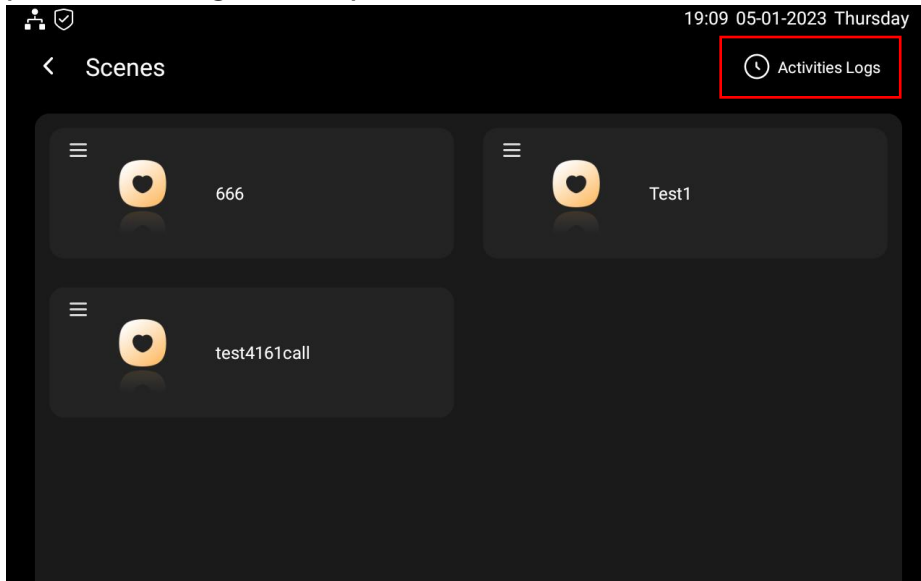


## Delete scene activities on SmartPanel

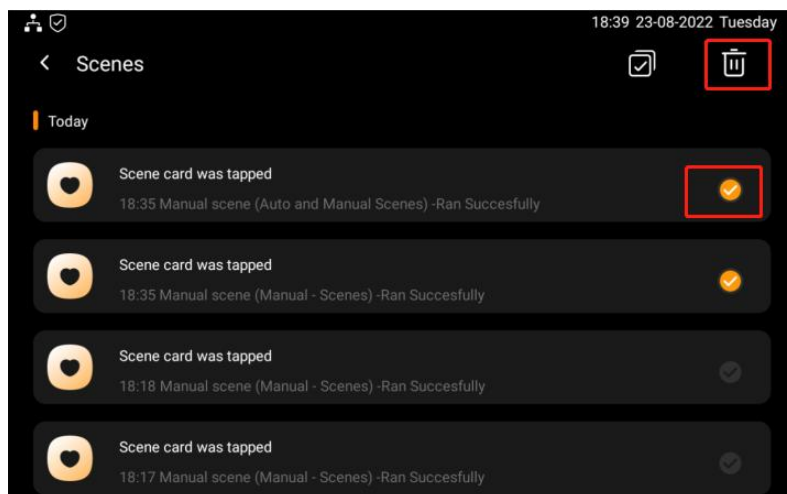
1. Tap  on the home screen.



2. Tap **Activities Logs**, and tap **Clear**.



3. Select the scene activities you want to delete.




# Lighting

## Turn a light on or off



On the All Devices screen, select the light you want to control. Tap the icon to turn the light on. To turn it off, tap this icon again.

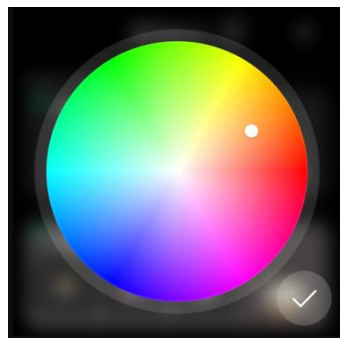
## Make the light brighter or dimmer

1. On All Devices screen, select the light you want to control.
2. Tap , then drag the slider.





## Change the light color

1. On All Devices screen, select the desired light.
2. Tap , pick the color you like from the palette, then tap .



## Make the light color warmer or cooler

You can adjust your light color temperature. Color temperature refers to how warm or cool light appears.

1. On All Devices screen, select the desired light.
2. Tap , adjust the slider, then tap .



09:40 2022-09-08 Thursday

< Device



Phillip Hue Bre-1



Color Temperature

347(warm)



# Environment

## Comfort

### Change Ecobee mode


Use SmartPanel to switch Ecobee modes. On the All Device screen, tap your Ecobee device image once to switch the current mode to the next.

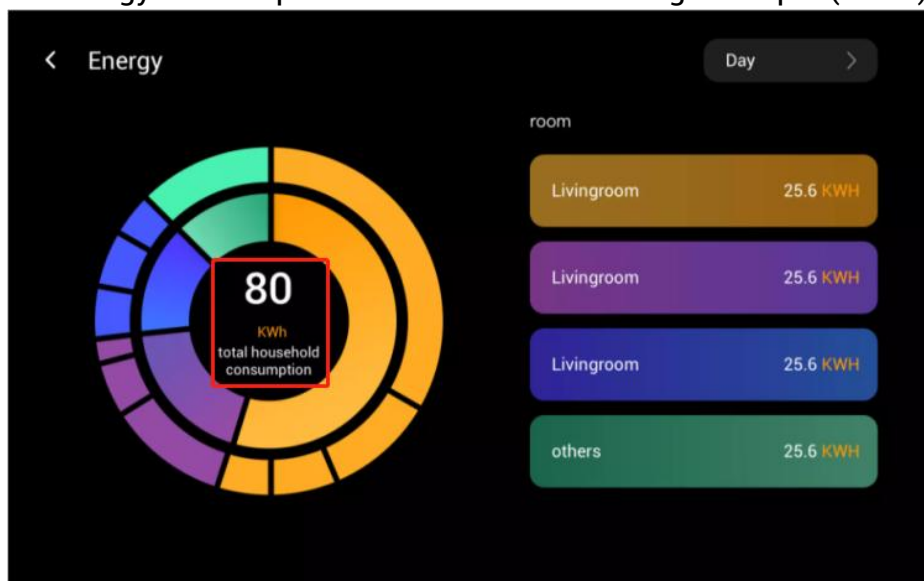
## Energy

Use the Energy feature to track the power consumption of your devices, rooms, and whole home.

### NOTE:

The Energy feature only applies to smart devices that support energy data collection.

1. On the Home screen, tap  to go to the Energy screen.
2. On the Energy screen, you can see for the day before:
  - The whole home power usage data showed in the center of the circle.
  - Top 3 power consumers.
  - Total energy consumption of the rooms excluding the top 3 (Other).



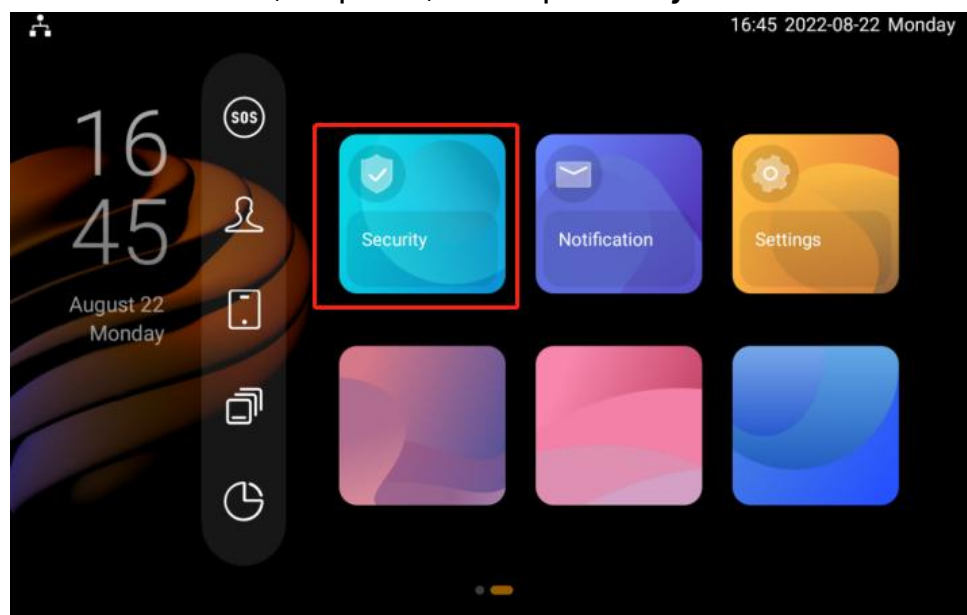
# Security


## Create and Configure security modes

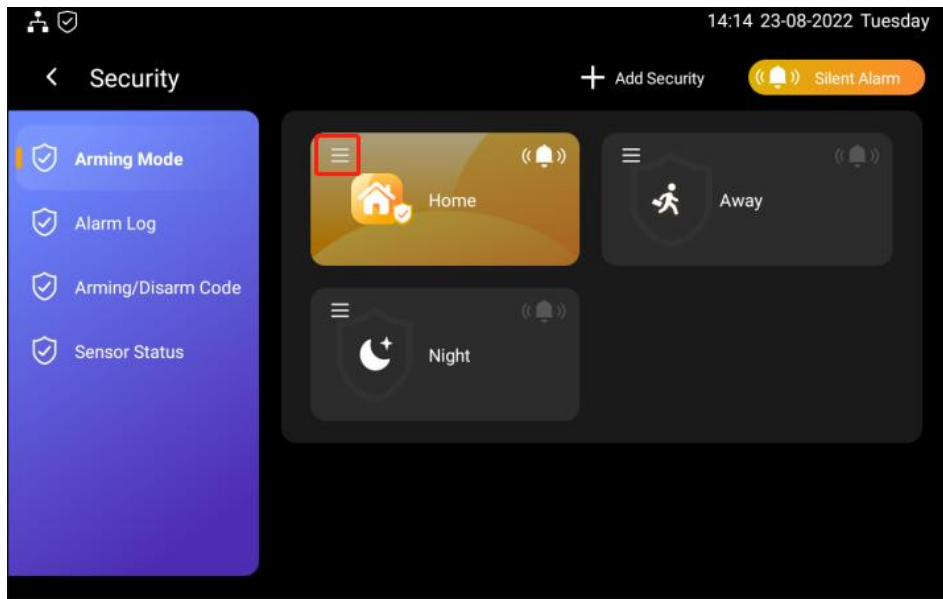
When you create a security scene, you can select triggering sensors and the automated activities to be carried out. You can selected the sensors ( already added) to trigger sensors along with automated activities, such as enabling alarm, sending message, send HTTP command, triggering relay, makings calls, setting up delays and more. The security scene is preset on the Akubela Cloud platform, you can however set it up on the SmartPanel or on the home center web interface.

## Configure default modes

1. On the home screen, swipe left, then tap **Security**.

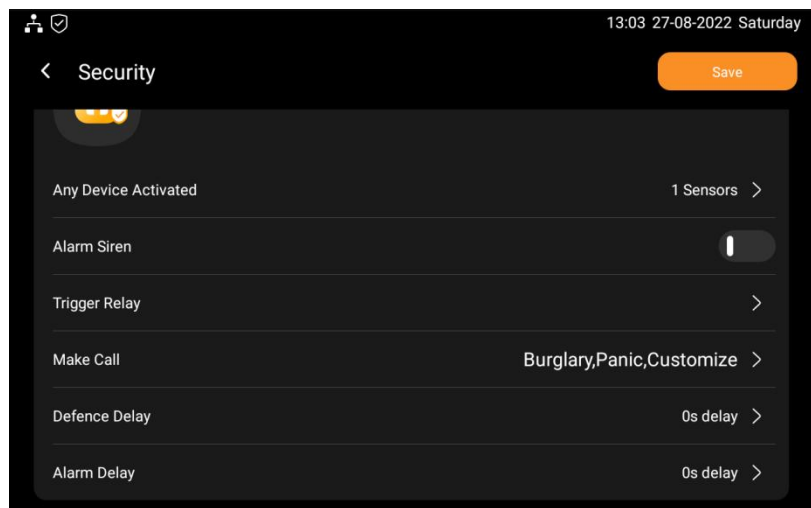


2. Tap  to go to the Security screen.



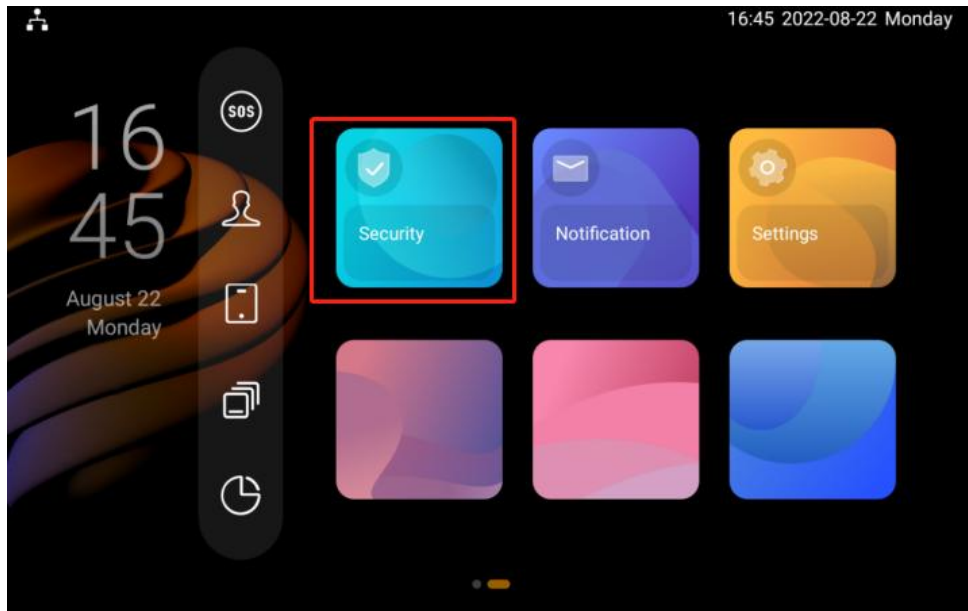
3. Set up the default security scene to your liking. Do any of the following:

- Select the sensor to trigger the task.
- Enable or disable the alarm siren.
- Set the trigger delay.
- Select Make Call to set the called when the sensor is triggered.
- Set the Defence Delay, for example, 30 seconds, then the system will be put in this security mode after 30 seconds.
- Set the Alarm Delay. For example, if you set it as 30 seconds, then the alarm will go off 30 seconds after the sensor is triggered.

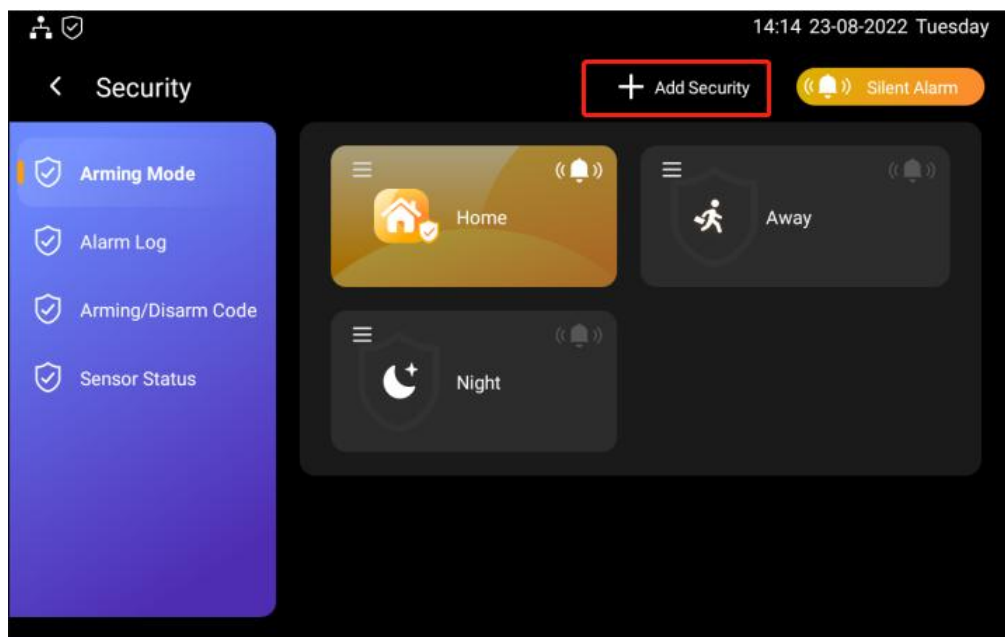


## Create custom modes


1. On the home screen, swipe left, then tap **Security**.

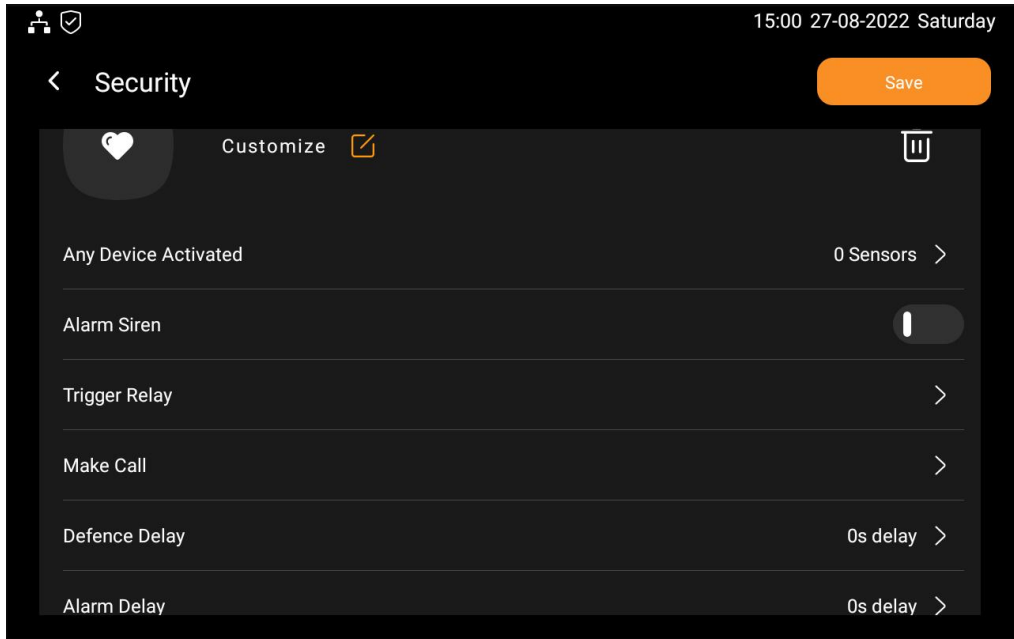


2. Tap **+ Add Security** to create a new security mode.



3. On the configuring screen, do as the following.

- Tap  to name the custom scene.
- Set the rest of settings as you do for the default mode.

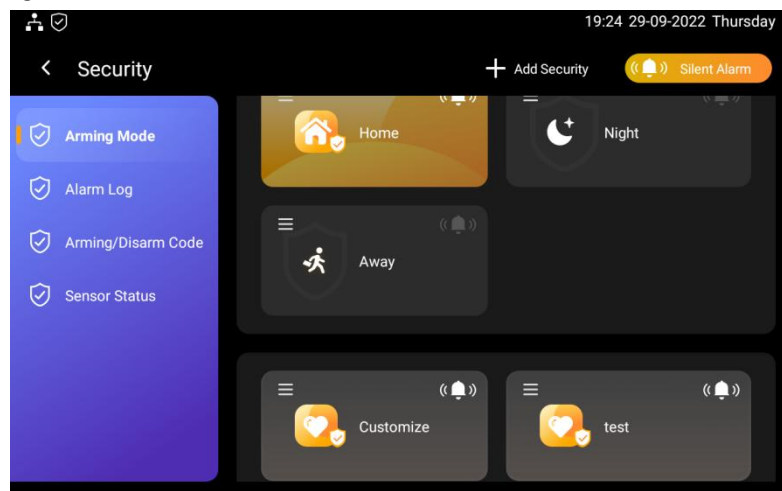


## Manage security scenes

You can check, edit, and delete scenes if needed.

## Check and edit scene settings



To check and edit the scene settings, tap **Security** on the Home screen, and tap  of the desired scene to go to its details screen.

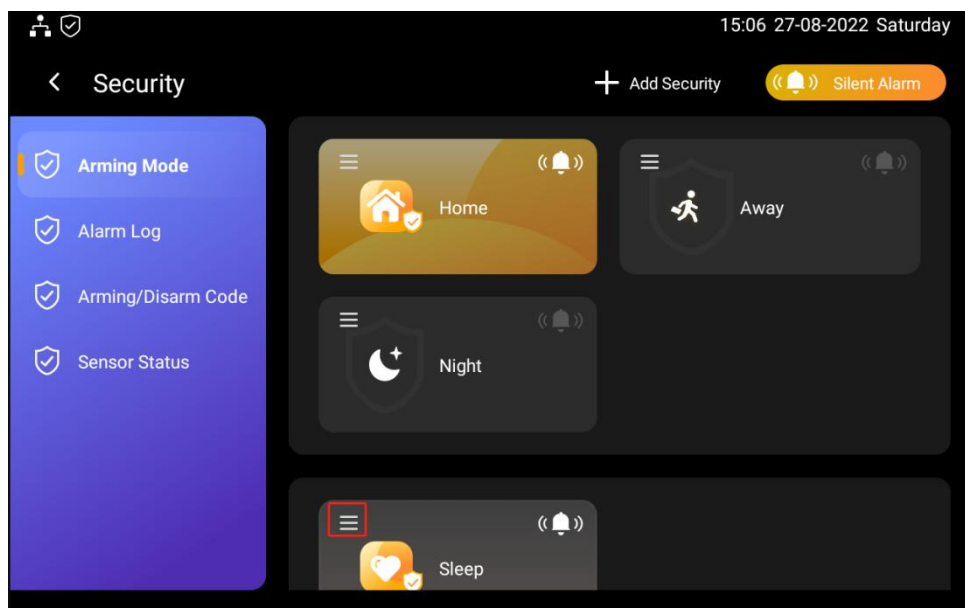


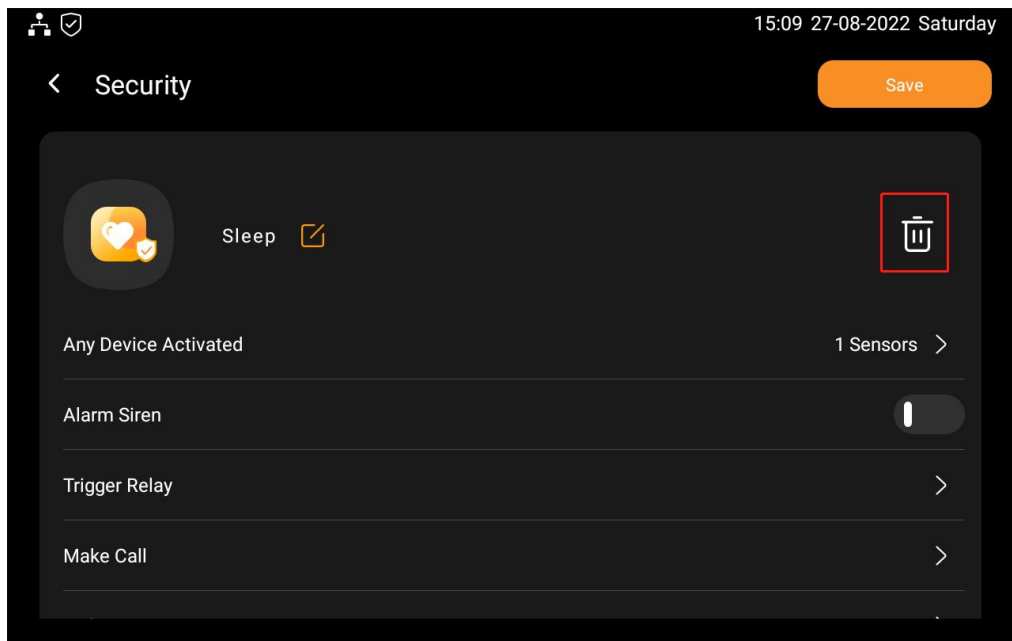
## Delete custom security modes

1. On the Home screen, swipe left, then tap **Security**.



2. Tap  of the scene, then tap  to delete it.



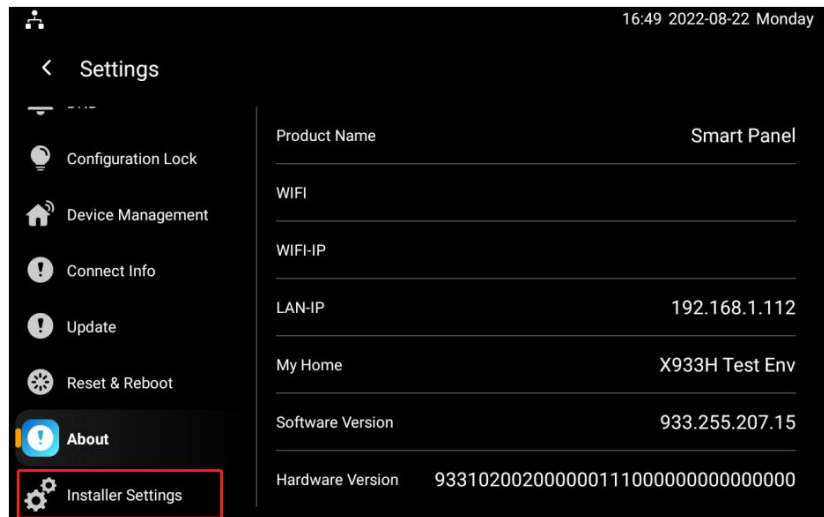


## Add sensors to arming zones

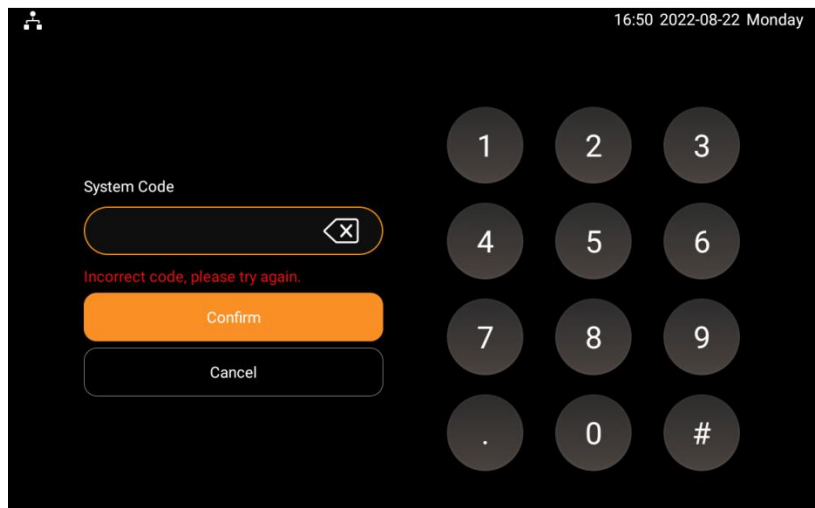
### Set up sensors

You can set up 8 sensor for the eight arming zones. And arming zone setting is generally synced to your SmartPanel by your installers through Akubela Cloud. You can modify the settings if needed.

1. Swipe left from the Home screen, tap **Settings > Installer Settings**.



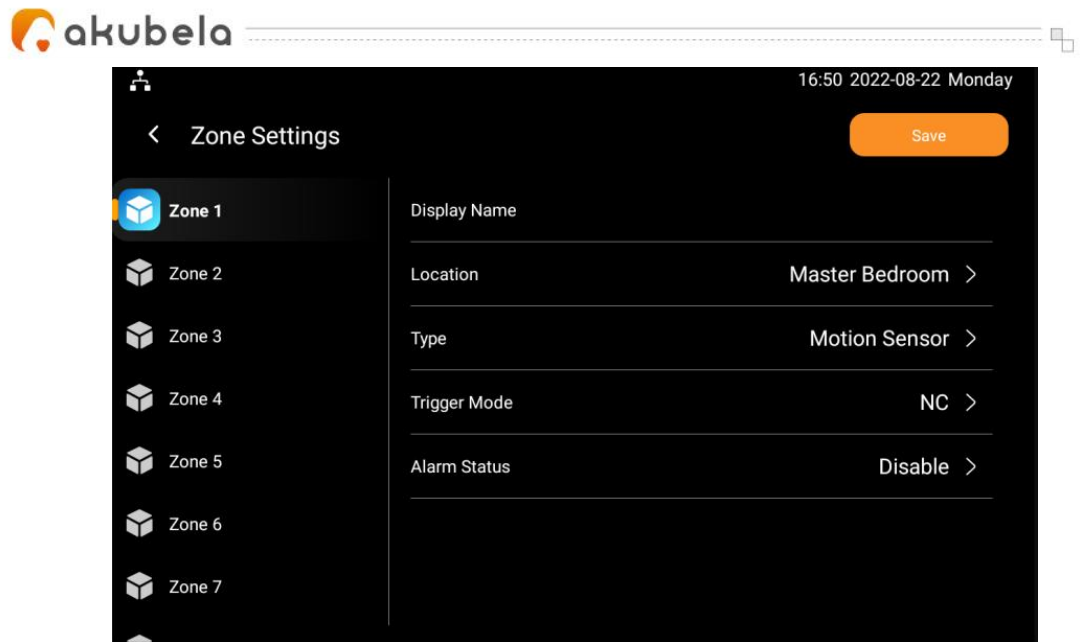
2. Enter the system code, then press **Confirm**. The default system code is 12345.



3. Select Zone Settings, and select the zone to set up or edit the sensor for the zone.

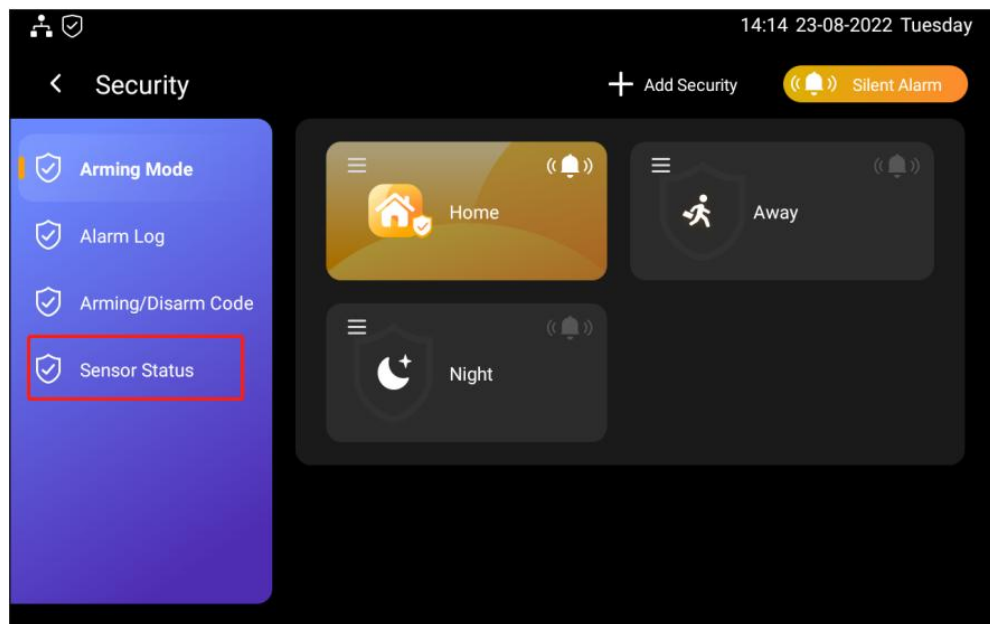
4. On the Zone Setting Screen, do any of the following:

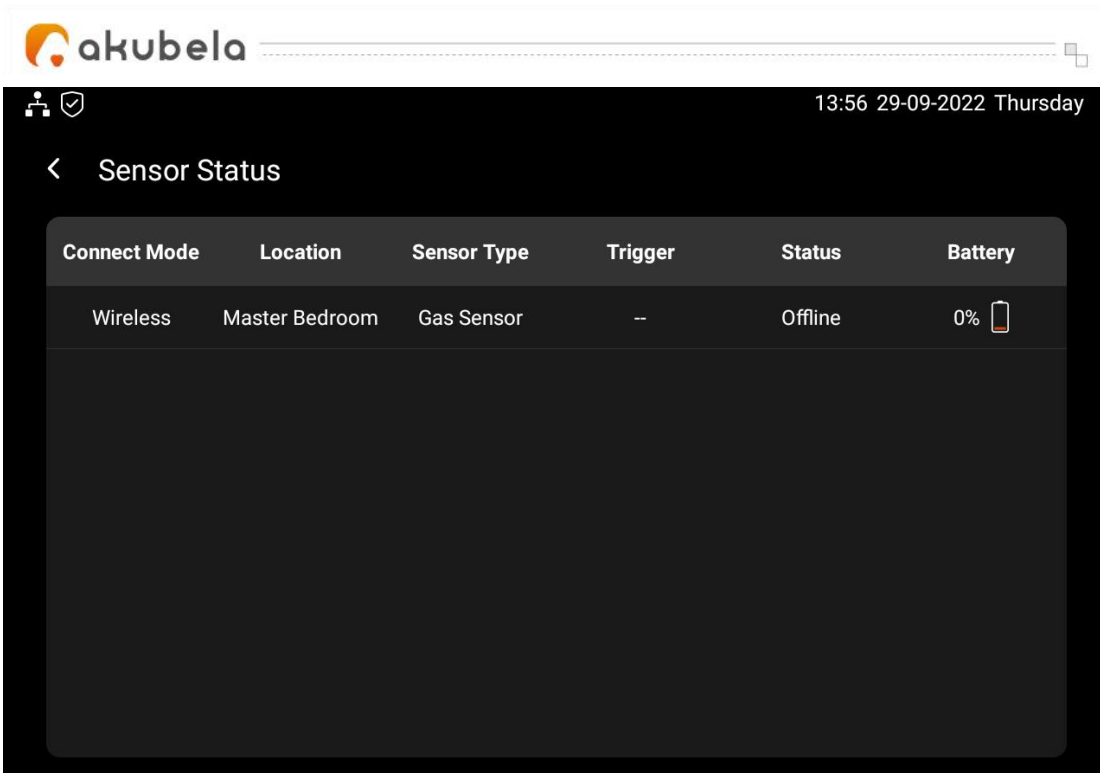
- Select your sensor location for the zone.
- Select your sensor type.
- Select your sensor trigger mode. The trigger modes vary by the sensor.
- Enable or disable your alarm. If disabled, the arming zone will be disabled.



## Check sensor status

On the home screen, swipe left, then tap **Security**. The sensor status is displayed.



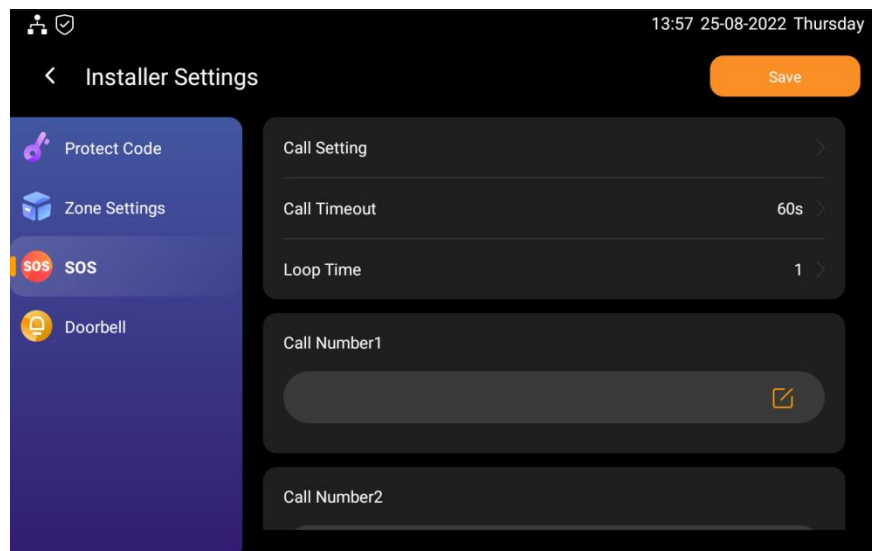
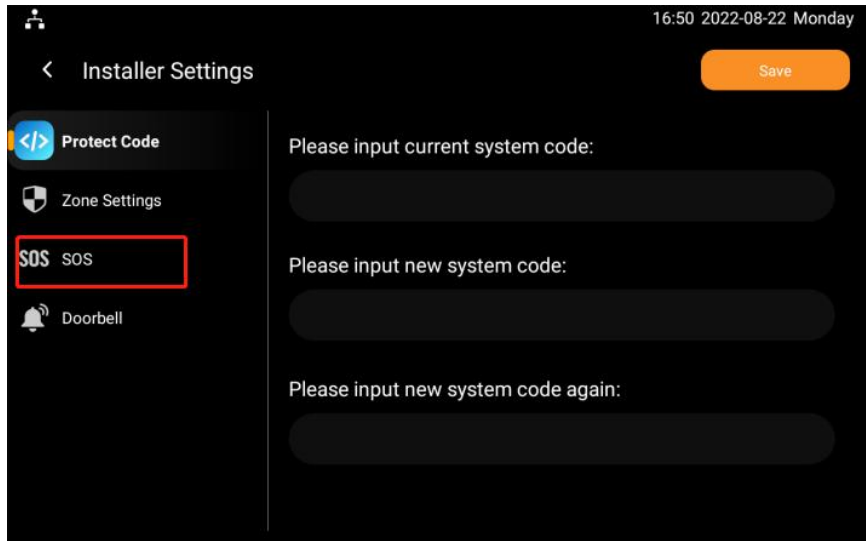


## Make SOS call

You can make SOS calls ( SIP-based emergency calls) on the SmartPanel or via the emergency button you added to the SmartPanel. Your installer generally sets the number that will be synced to your SmartPanel. Or you can set up the SOS number by yourself.

## Set up SOS number

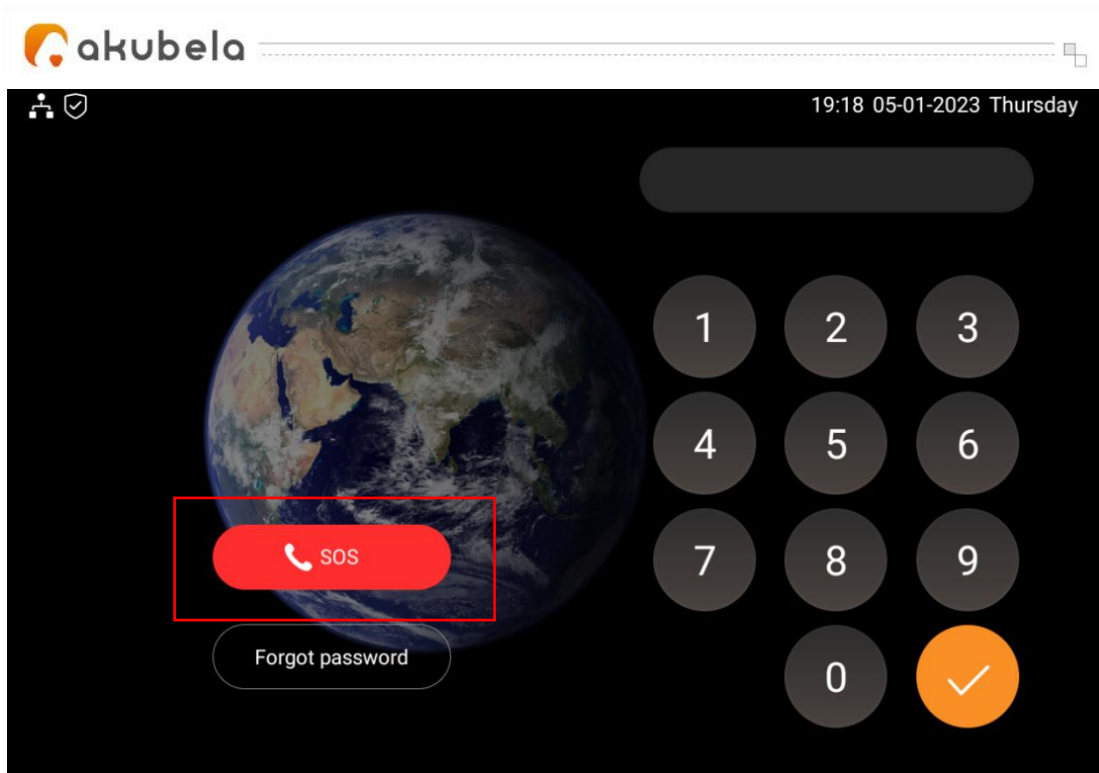
1. On the home screen, swipe left, and tap **Security > Installer Setting**.
2. Enter the installer' system Code, then tap **Confirm**. The default system code is 123456.
3. Tap **SOS**, and enter the SIP number you want to call in the Call Number box.
4. To customize the call settings, do any of the following:
  - Tap **Call Setting** to set the call sequence of the SOS number.
  - Tap **Timeout** to set the how long the calling lasts if unanswered. If the call is not answered within the timeout, the call will be terminated and go to the next number.
  - Tap **Loop Times** to set the number or the sequence call. For example, if you set it as 3, then the call will ring three times.




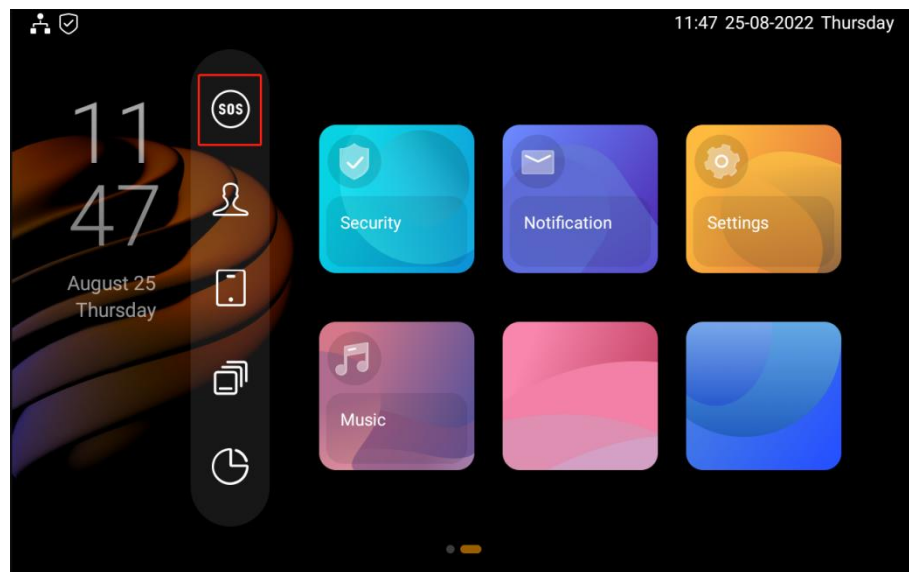
## Make SOS call on SmartPanel

Once you set up the SOS number(s), you can make SOS calls by

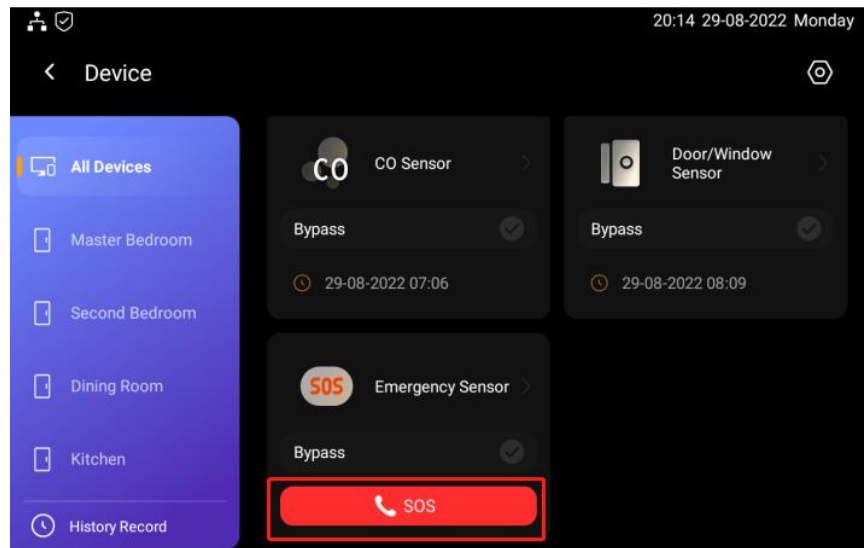
- Tapping and holding  for 2 seconds.



- Tapping  and hold the icon for 2 seconds

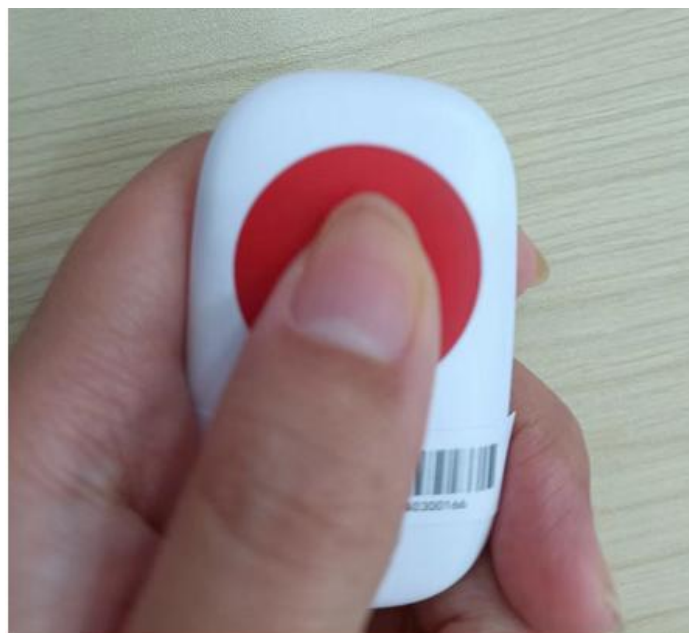


- Tapping **SOS icon** to make SOS call on All Devices screen.



## Make SOS by emergency button

The emergency button must be added to your SmartPanel and to a security scene before you can make SOS call by the emergency button.



## Arm you system

### Bypass

You can use By pass to exclude the malfunctioning devices from your scenes so that your scene can run properly. Also, you can use Bypass to meet your customized requirement.


### Forced Bypass

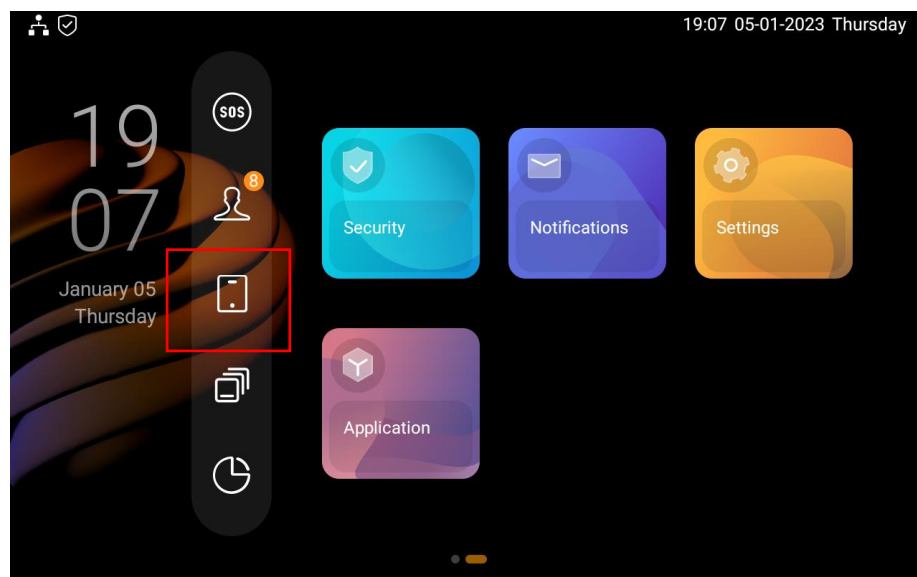
You will be asked to bypass the device detected malfunctioning by the system when setting up arming.

### Set up Bypass for device

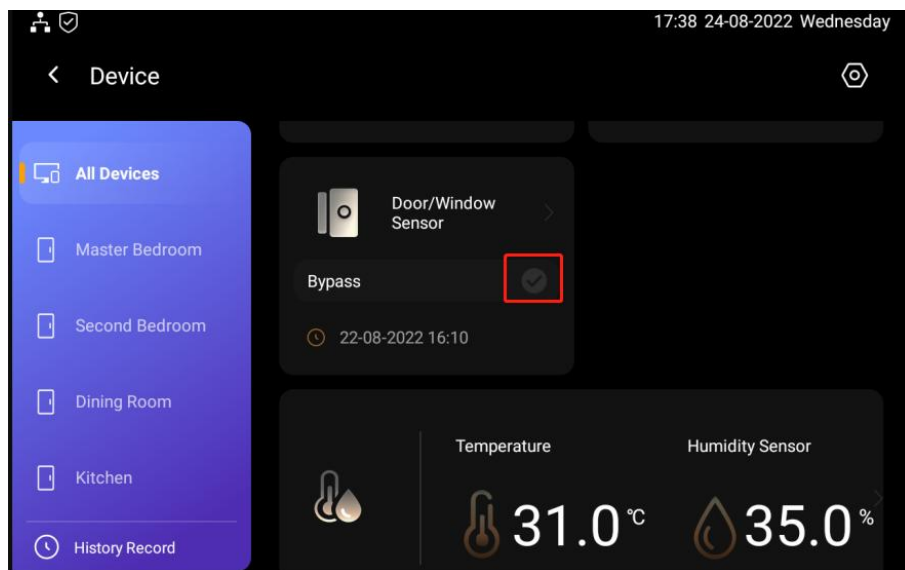
You can set bypass for your device if needed

### Enable Device Bypass

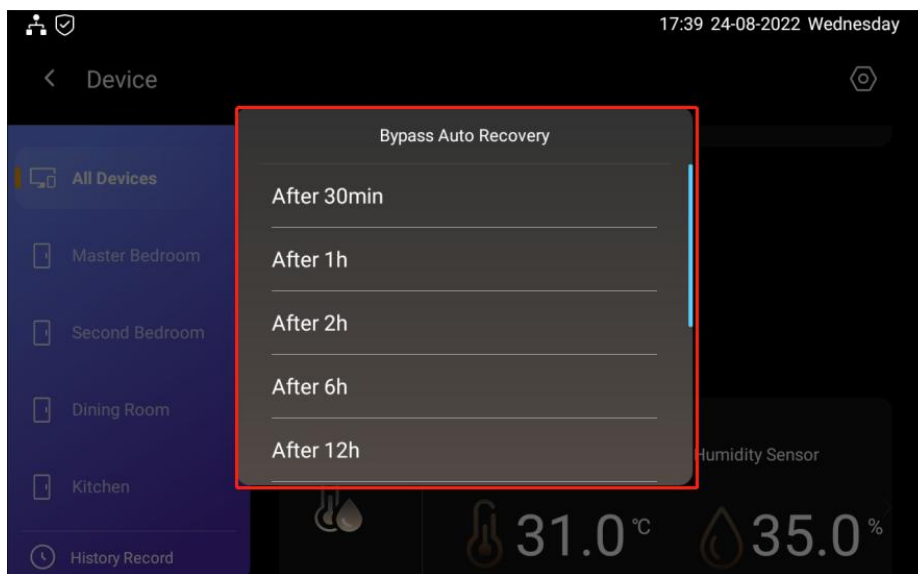
1. Tap  to go to Device screen.

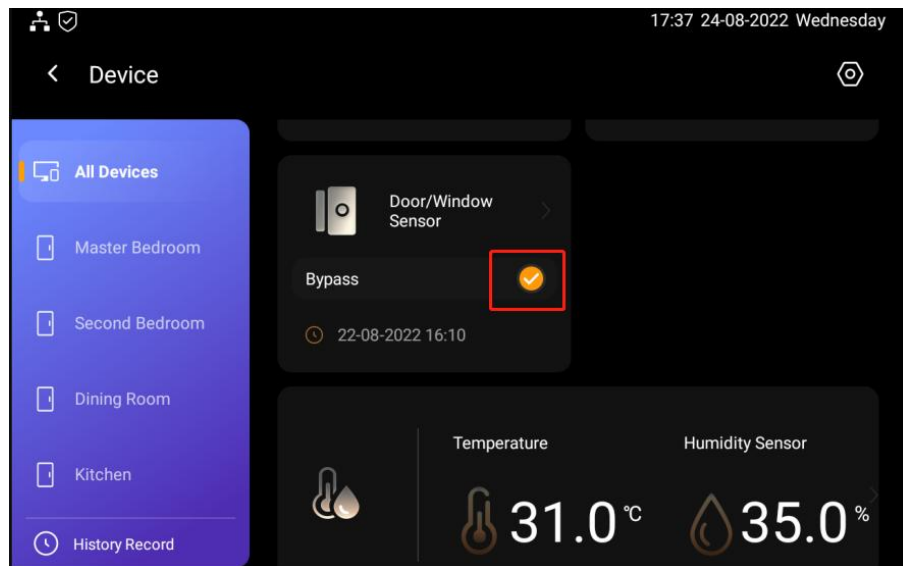


2. Tick on the sensor you want to bypass.



3. Set the bypass duration. If you select After 1h from the option list, then the sensor will be bypassed for one hour.





## Disable Bypass

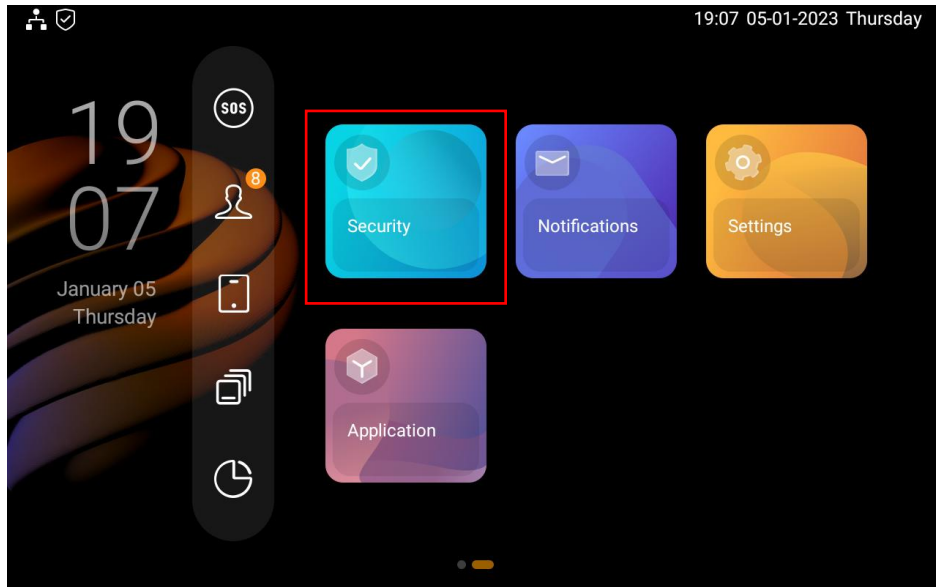
Bypass will be disabled when the sensor reaches the preset Bypass time. You can also manually disable the Bypass for the sensor by ticking off the





## Enable alarm siren and alert push when alarming

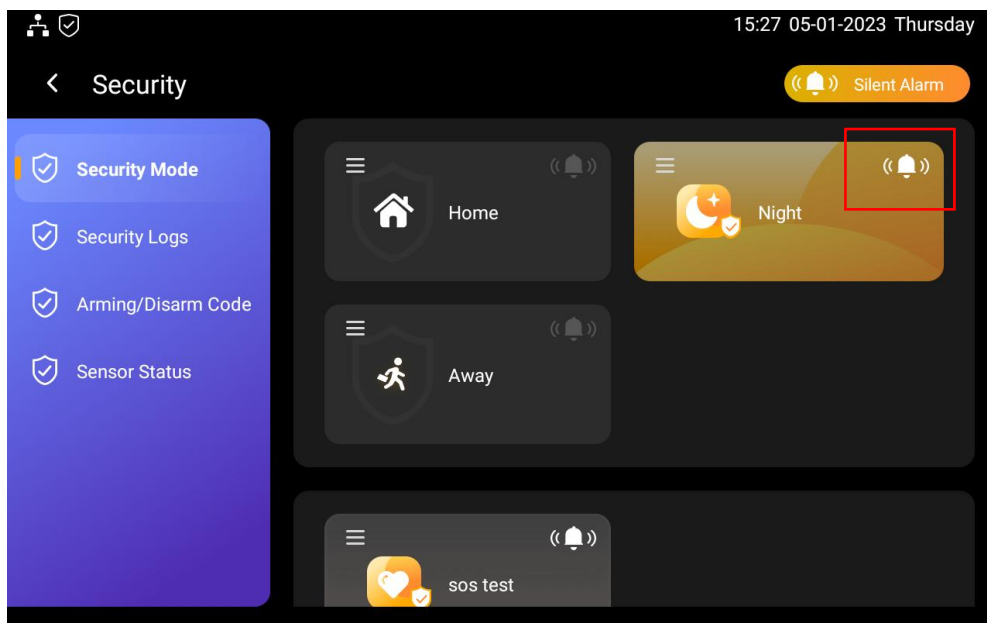
To allow your SmartPanel sounds the siren and push the alert when an alarm is triggered, do the following:

1. Tap **Security** icon on the home screen.

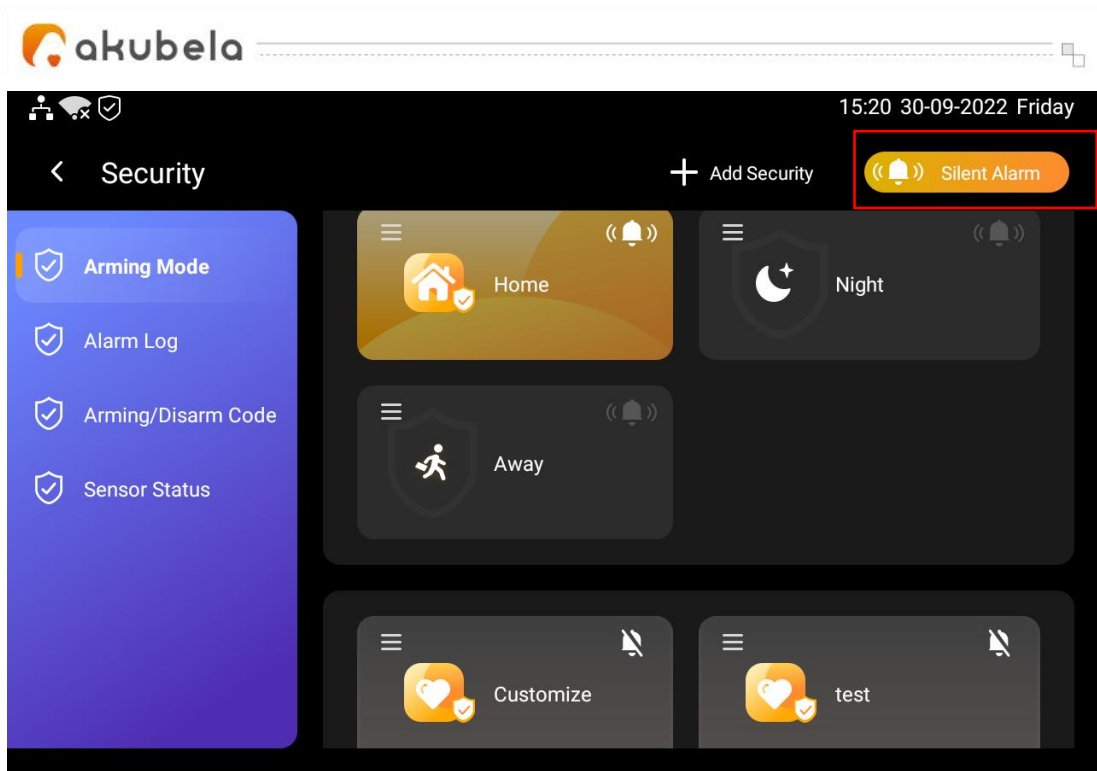


2. Tap the icon at the right corner of the security scene image.

- If the icon is  , it means alarm siren and alert push are available.
- If the icon is  , it means alarm siren and alert push are unavailable.



3. Tap  if you want to disable the siren for all security scenes.

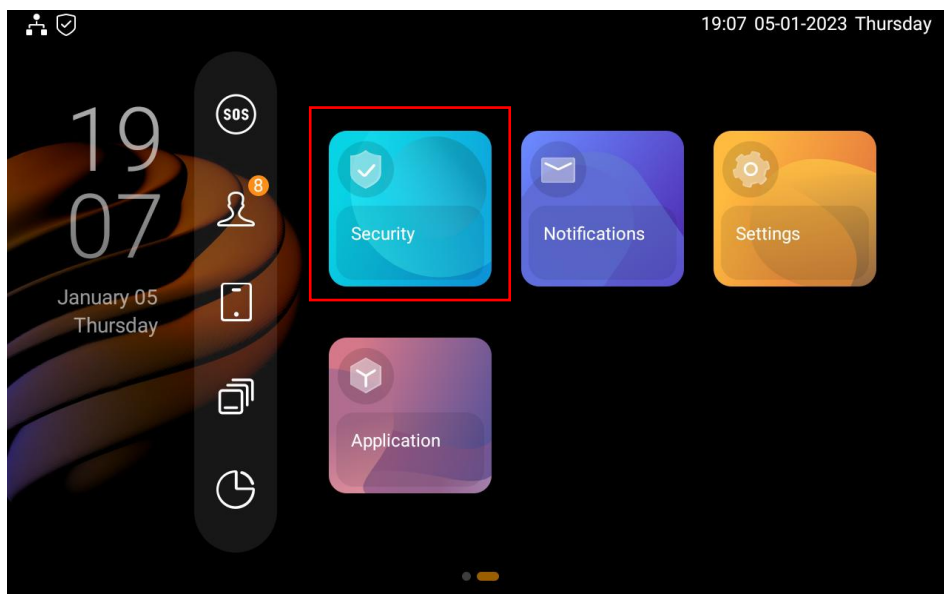


## Arm the system

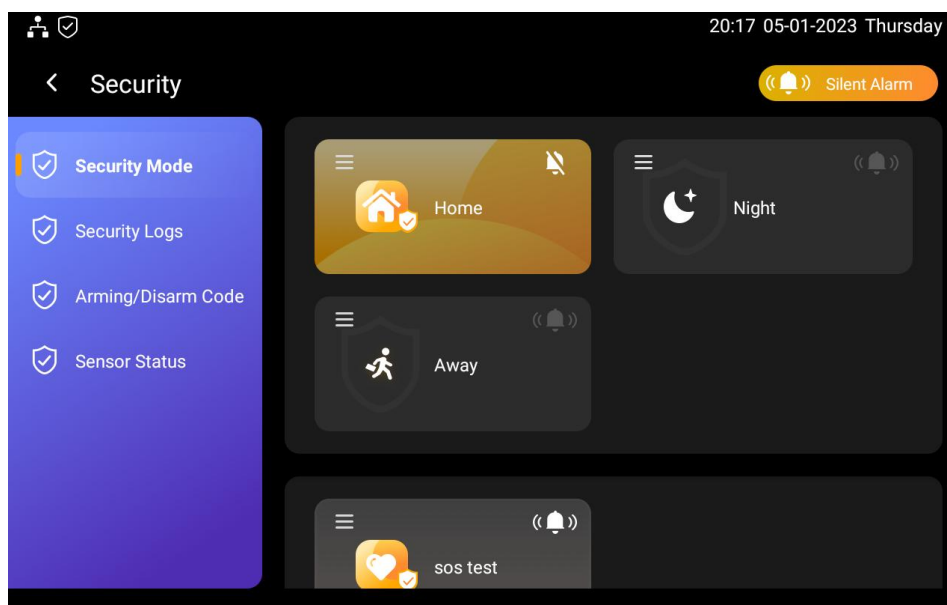
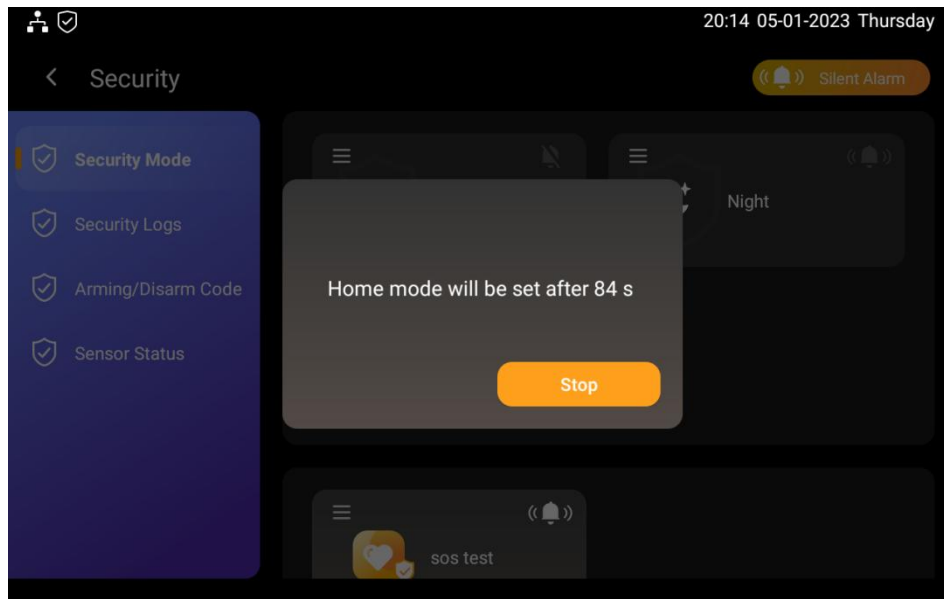
You need to make sure security scenes are configured by your installer before you arm the system.

To arm your system, do as the following:

1. Tap anywhere of SmartPanel display to wake it up.
2. On the home scree, swipe left, and tap **Security**.



3. Tap the desired mode, and the mode image will be highlighted.

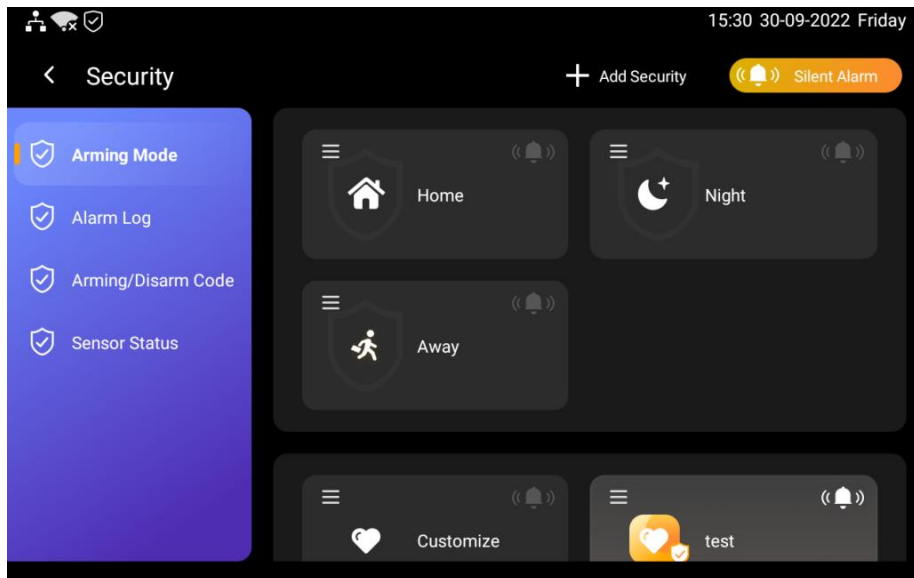
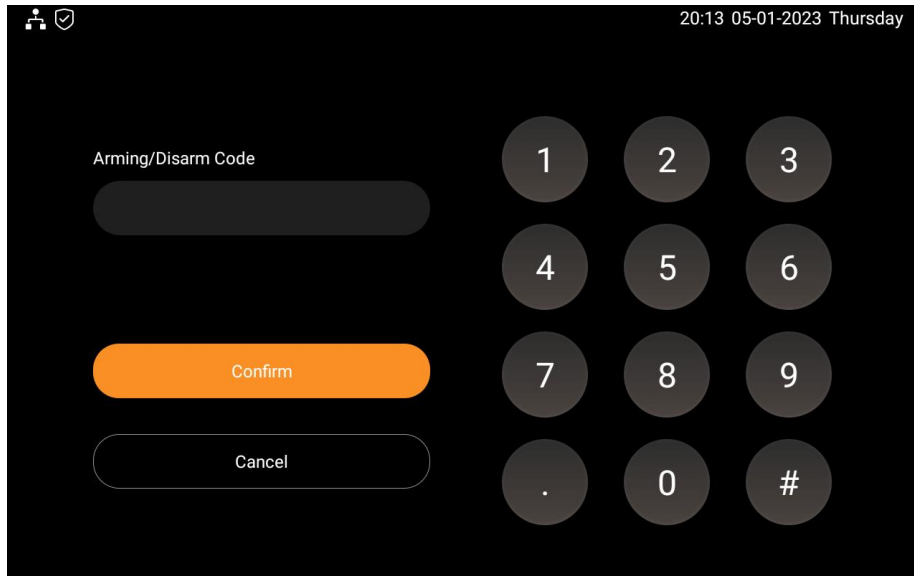


To change the security mode, tap your desired mode and enter arming code. The code by default is 0000.

## Disarm your system

To disarm your system, tap the highlighted security scene image again and enter the disarm code, which is 0000 by default. You'll know the system is disarmed when the mode image turns back to dim.

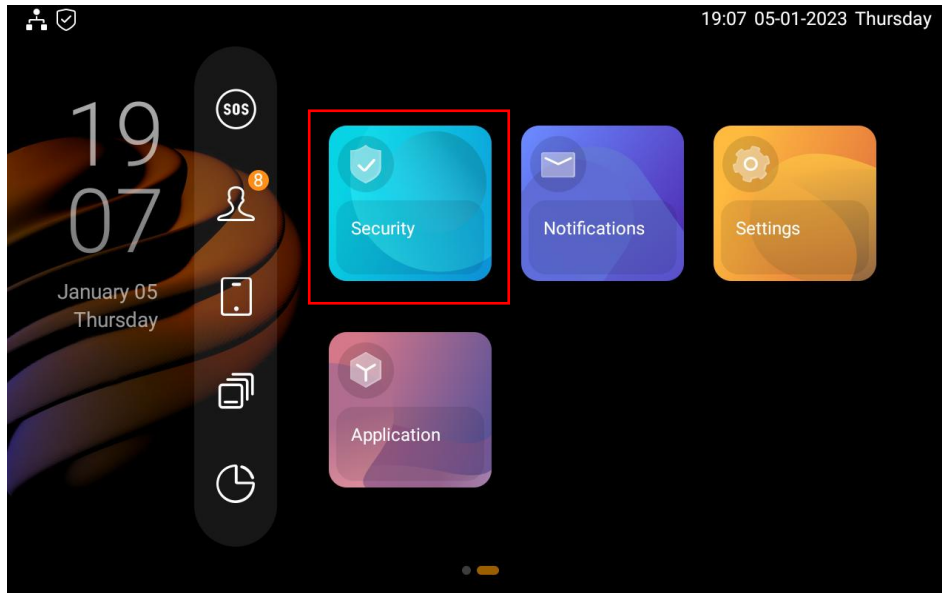
If receiving an alert push when the system is armed, it will be disarmed automatically once you deal with the alert.



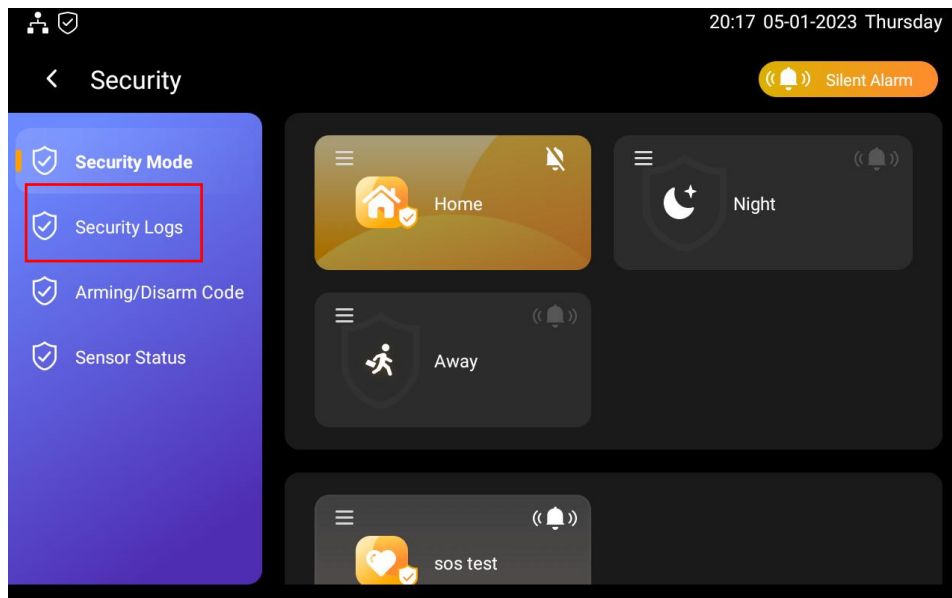
# Security logs

## Check security logs

1. On the home screen, swipe left, and tap **Security**.



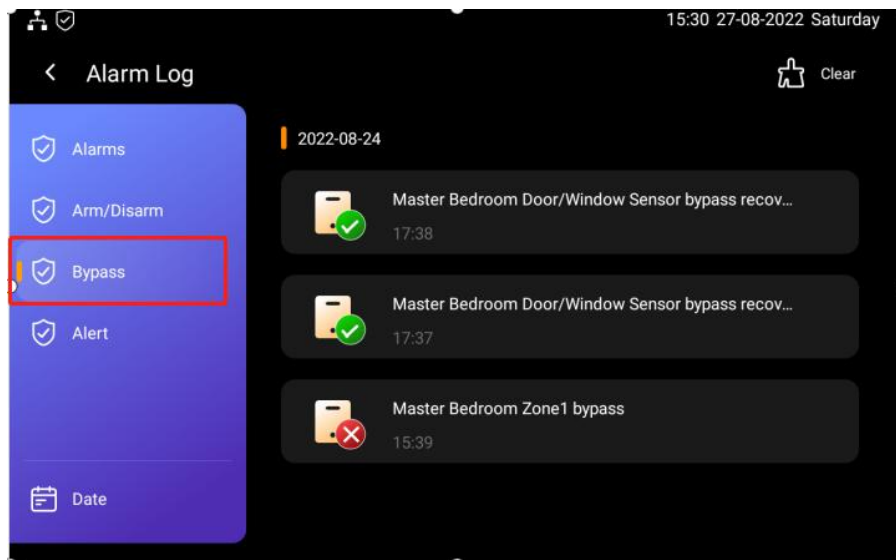
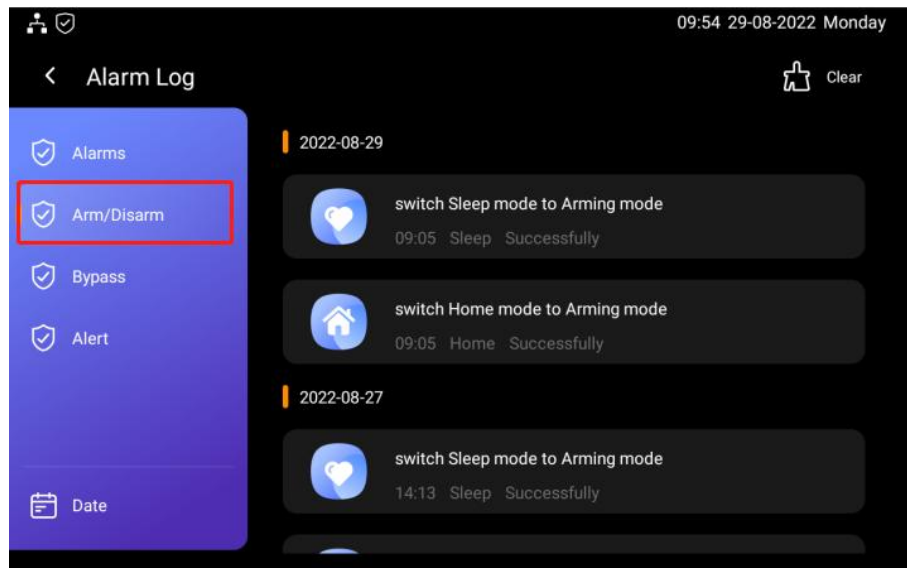
2. Tap **Security Logs**, and do any of the following.



- Tap alarms to check the security activity log for the alarms triggered by the sensor in the arming mode.
- Tap **Arm/Disarm** to check the changes made to the arming mode.
- Tap **Bypass** to check the sensor bypass log.

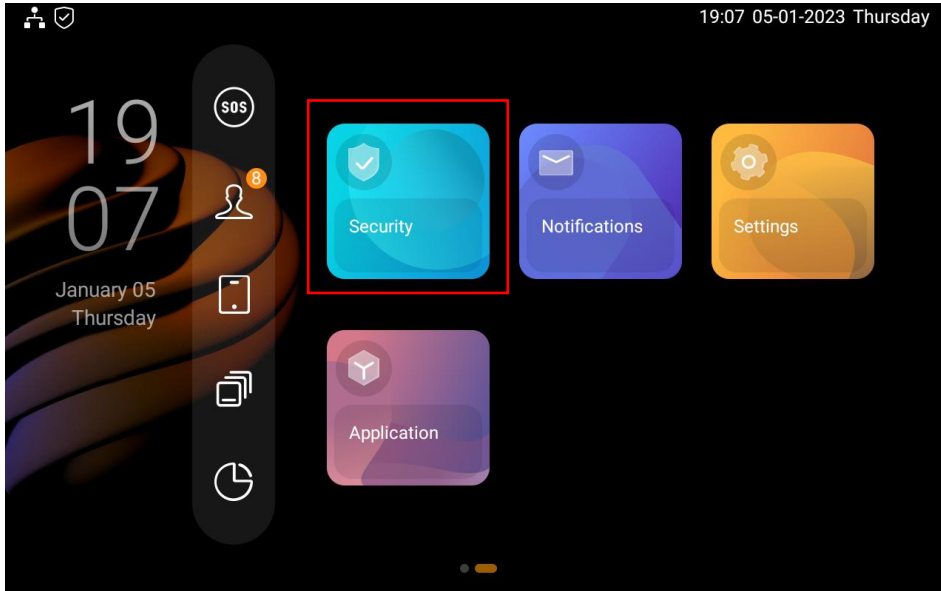
- Tap **Alert** to check the alert log of the sensors.

You can tap **Date** on the bottom to filter logs by the date.

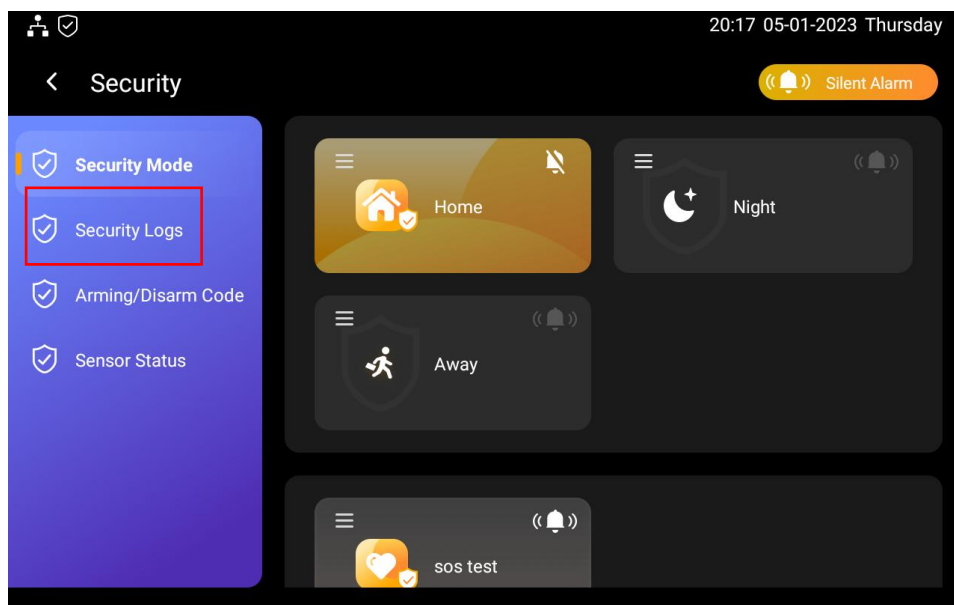



## Delete security log

1. On the home screen, swipe left, and tap **Security**.



2. Tap **Security Logs**, and do any of the following.



3. Select the desired log type from the left-side menu, and tap  **Clear** to delete.

# Control locks

## Control smart locks

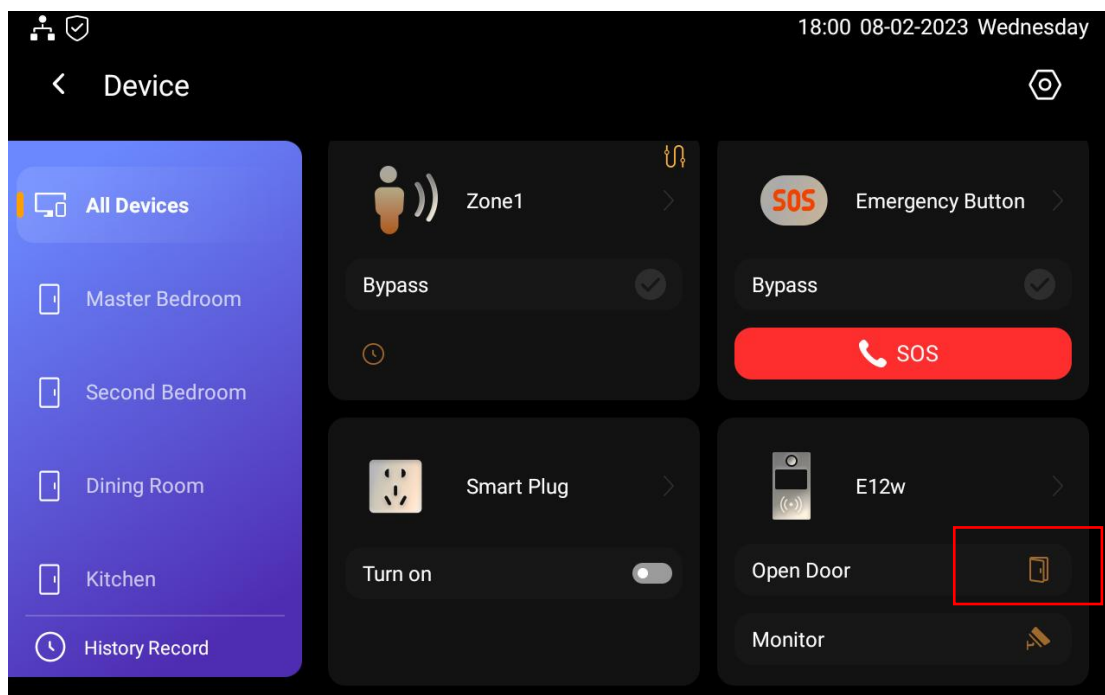
On All Devices screen, tap the desired smart lock.

## Control door phones

### Unlock the door remotely

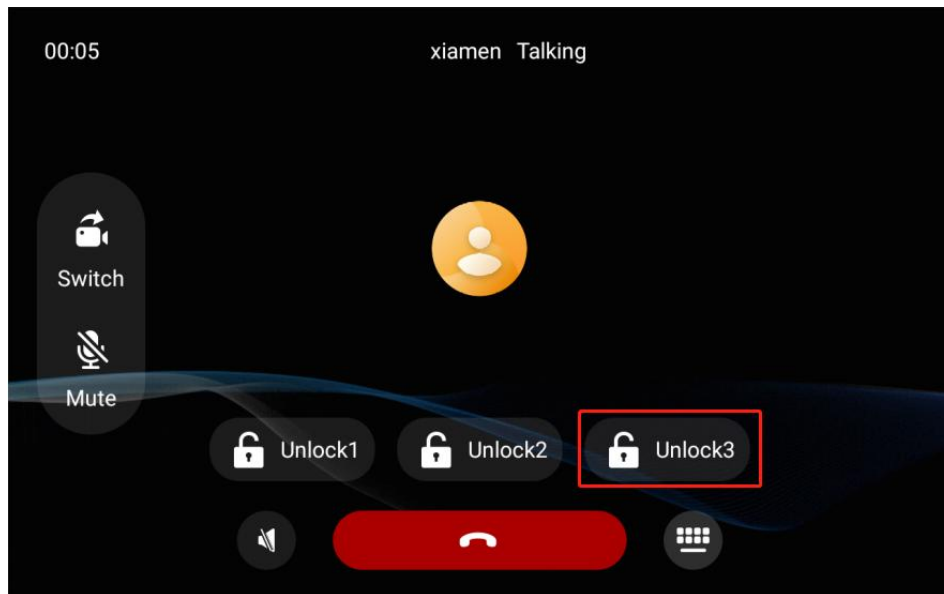
When you are upstairs and your visitor rings, you can unlock the door on SmartPanel without downstairs.

On **All Devices** screen, find the door phone you need to control and tap the icon.



### Unlock the door during a call


You can answer the door phone call and unlock the door during the call. On the calling screen, tap **Unlock icon** to release the door.

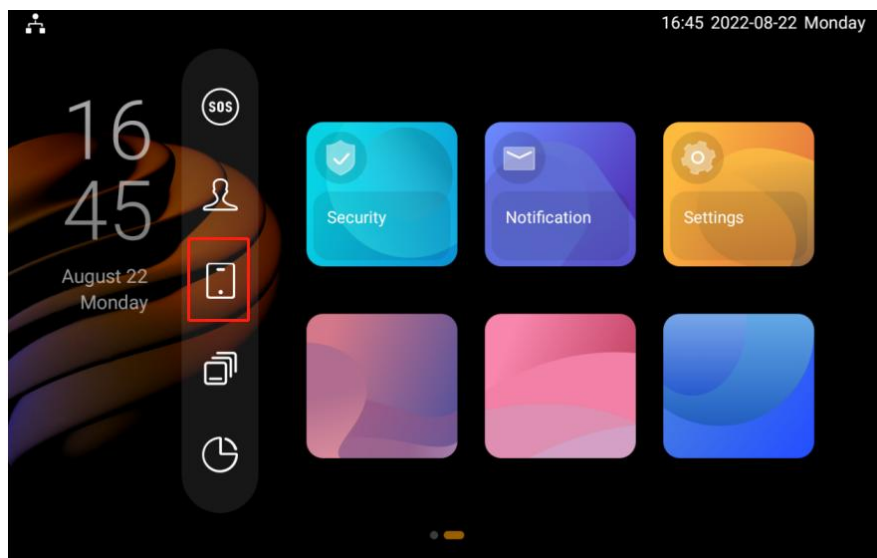


You can also call the door phone to see and hear who the visitor is. To do so, see the section [Make one-to-one voice calls](#) in this guide.

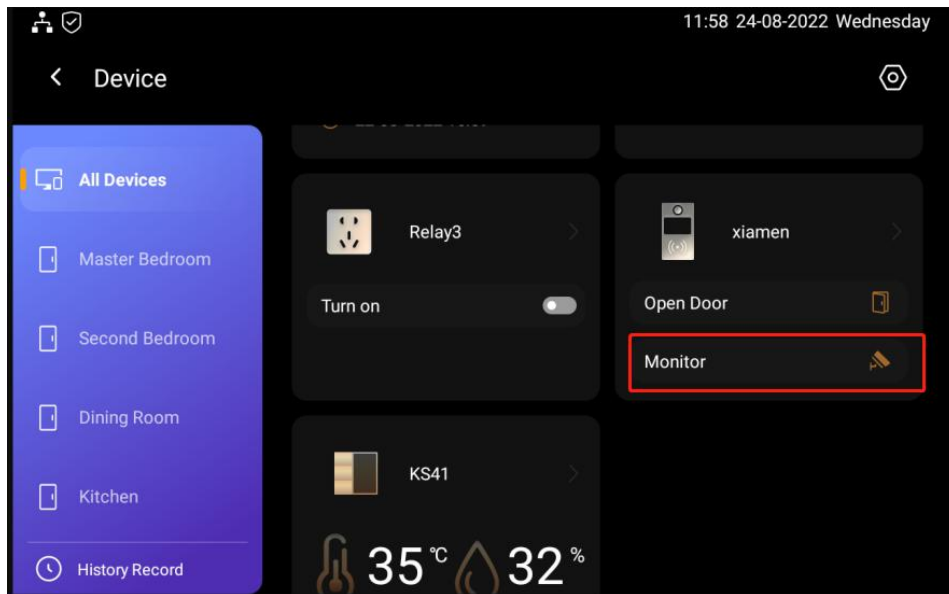
## Unlock in monitoring


You can monitor the person at the front of the door and open the door for them during the monitoring.

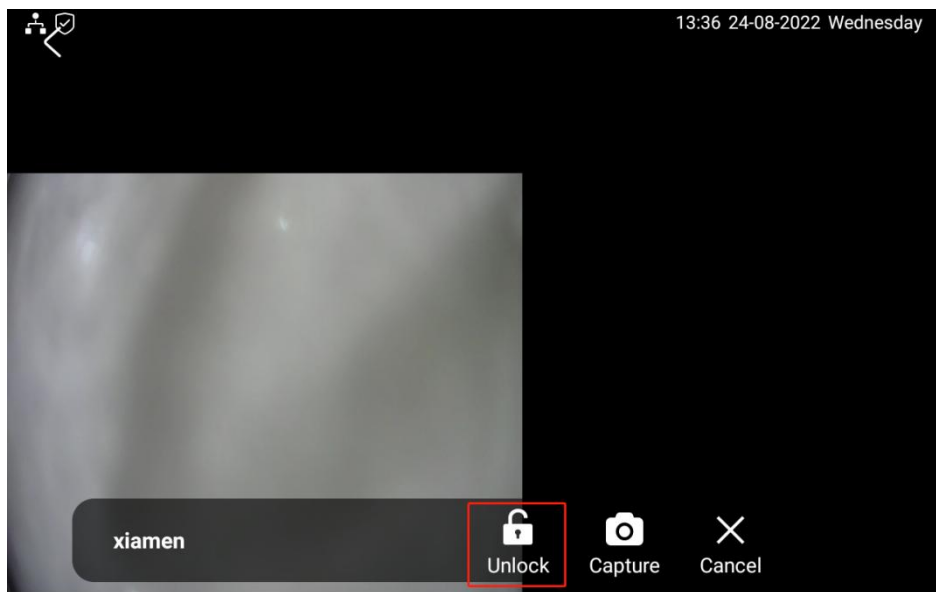
1. Tap  to go to the device screen.



2. Then tap **Monitor** of the door phone to see its video.



3. Tap  to unlock the door.




# Communication in Family

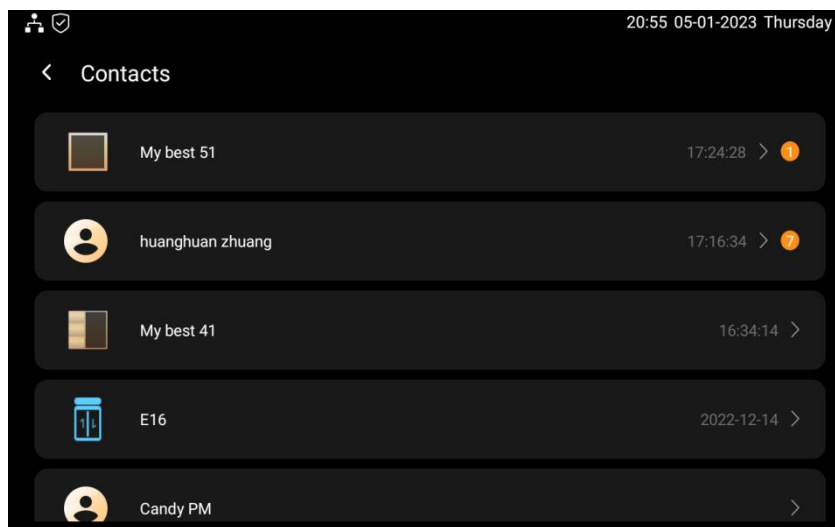
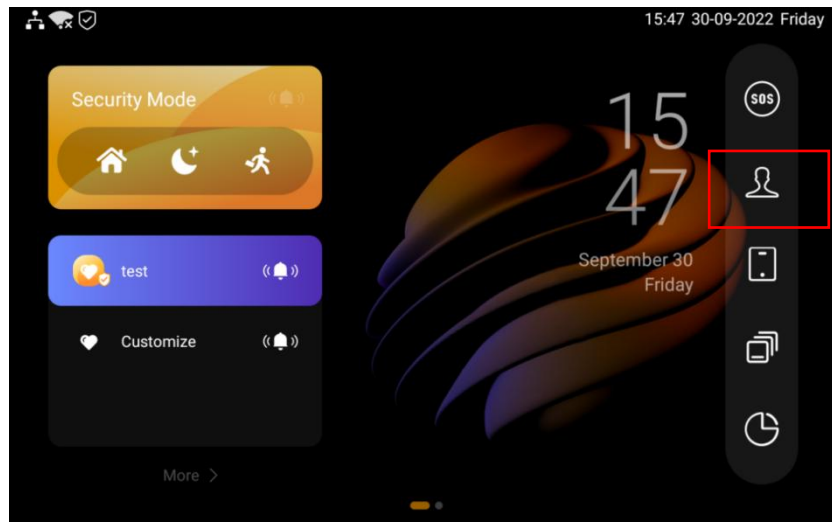
You and your family members can make calls with each other and send and receive messages at any time through SmartPanel.


## Make one-to-one voice calls

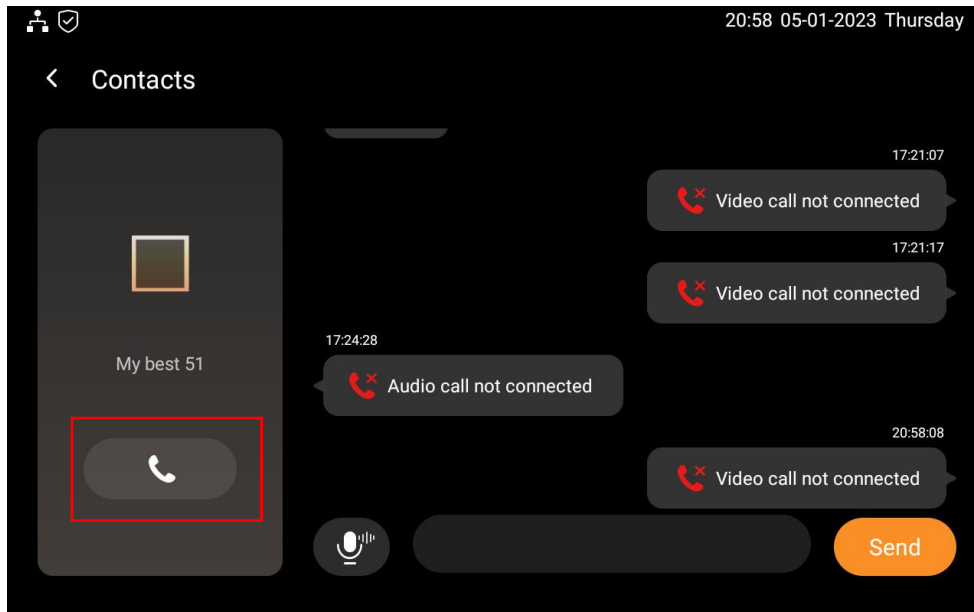
You can call any device, including the door phones, in your family or family member's through SmartPanel. You can also receive their calls on SmartPanel.

To make calls, do as the following:




1. Tap  to turn to the Contacts screen.
2. Select the family member or device you want to call.



3. On the conversation screen, tap .





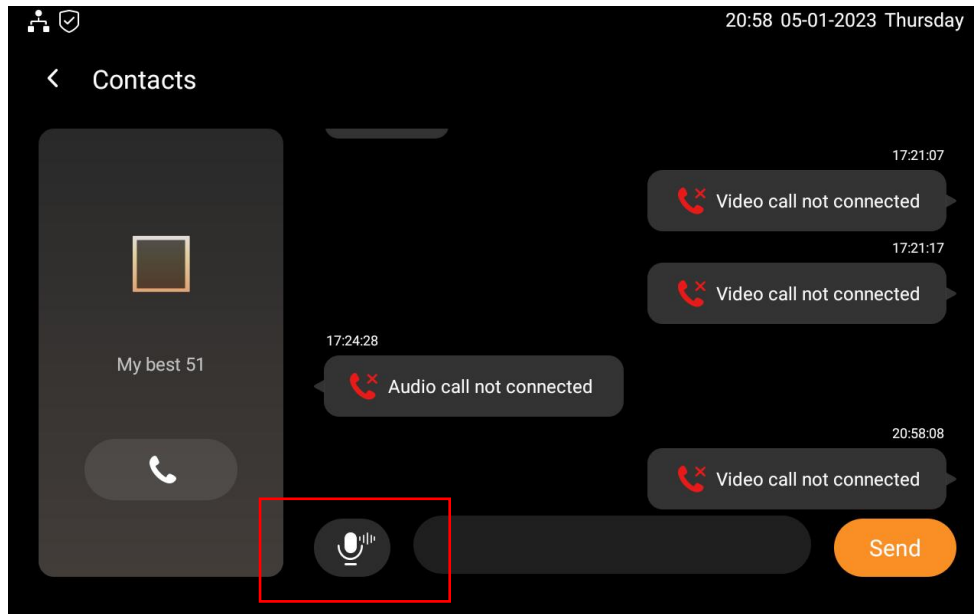
What else you can do on the voice call screen:

- Tap  to silence your microphone. Doing so, the called will not hear your voice.
- Tap  to adjust the volume.
- Tap  to hang up the call.

## Send audio messages

SmartPanel allows you to send and receive voice messages.

1. Tap  to turn to the Contacts screen.
2. Select the member or device you want to send audio messages to.
3. On the conversation, tap and hold  at the bottom right to record an audio message. Lift your finger to send the message. To cancel before sending, slide your finger to the left while you are recording.




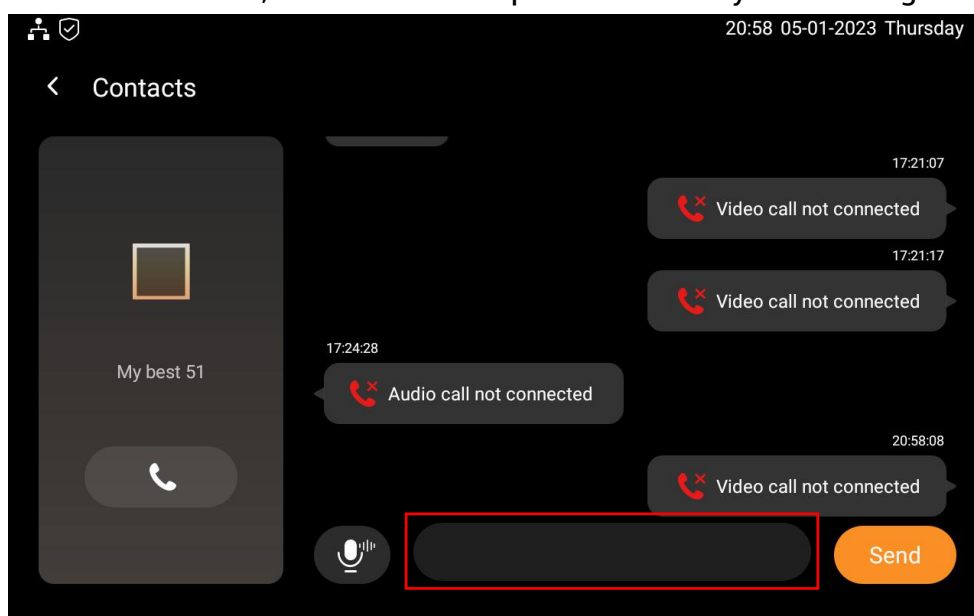
**NOTE:**

Each message should be within 30 seconds.

## Send text messages

SmartPanel allows you to send text messages.

1. Tap  to turn to the Contacts screen.
2. Select the member or device you want to send text messages to.
3. In the conversation, enter text and tap Send to send your messages.



## See text messages

SmartPanel allows you to see text messages sent from BelaHome App or SmartPanel. To see received text message, go to **Contacts**, and select the contact. On the conversation screen, you can see all the messages listed there.

## Log in to user web interface

4. To log in to the home center web interface, log in to the family's administrator account at <https://my.akubela.com>.

### ***How to get the family administrator account?***

Contact your service provider, and provide a valid email address and other required information. Once the installation of your Akubela devices completed, the administrator will receive a Welcome to Akubela email with login account and password.

## Family accounts

In Akubela, there are three account types with different permissions, they are administrator, management role and general member. **ONLY** the administrator of the family has the permissions to log in to Home Center web interface to manage family member accounts and more.

To manage family accounts from Home Center web interface, see [\*Family accounts management\*](#).

## Create automation scenes on user web

You can create your own automation scenes to make your home devices to do what you want when you need them automatically. You also can edit or delete existing scenes.

### NOTE:

You need to log in to the user web interface first so that you can create, edit, and delete your own scenes.

## Scene types

According to the conditions you select, there are 3 different types of scenes:


**Auto scene:** is activated based on a schedule, an event, or actions.

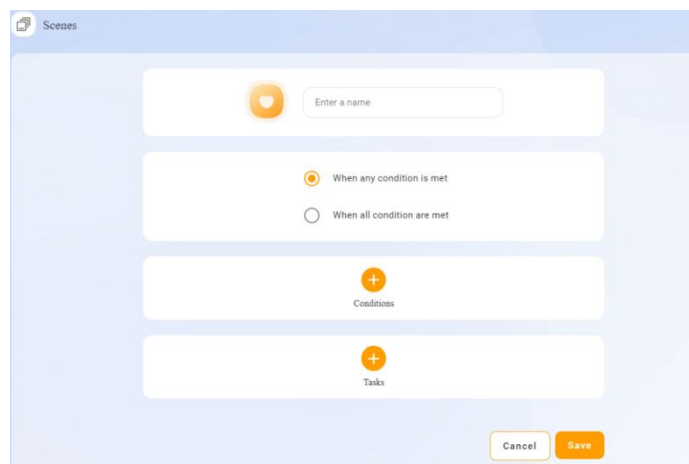
**Manual scene:** is activated based on a tap or click on the scene image.

**Auto and manual scene** is based on a schedule, an event, and a tap or click.

## Create Your Scene


A scene consists of condition(s) and task(s). The preset tasks or actions could be triggered when the conditions are met. For example, you can create a scene that turns off lights when you leave.

To create a scene, select **Scene** menu on the left > Click  in the upper right corner.

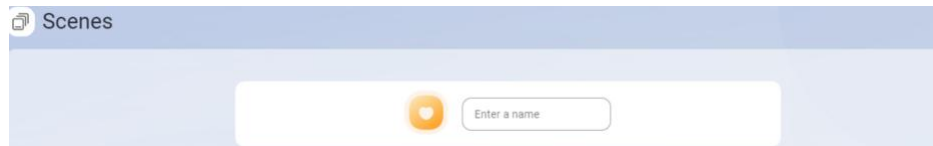


## Name your scene

Giving your scene a unique name allows you to easily distinguish between similar scene cards, so does add an image. The image is displayed along with the scene name on the Scenes screen.


On the **Add Scene** screen, tap  to select an icon from the default photos.

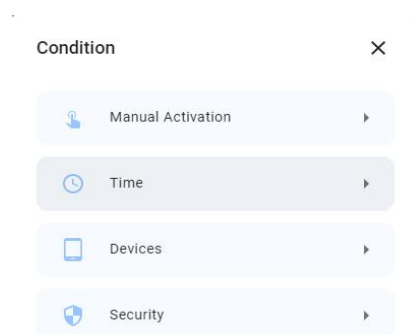
Then type in the scene name.



## Select conditions

The task can be triggered based on different events, including time, devices' actions, the security mode, and more.

Click  in the Conditions filed from the pop-up list select one or more of the following:



- **Manual Activation:** If selected, the preset tasks can be triggered by your tapping the scene icon on the panel.
- **Time:** To trigger the tasks at a specific time and on certain days.
- **Devices:** To trigger the tasks based on certain devices' actions. For example, when a motion detector detects action, or the door lock unlocks.
- **Security:** To trigger the tasks when the system is armed in a certain security mode, for example, in the Home mode.

## AND or OR conditions

When you set up several conditions for one scene, choose if you want the actions to activate when all the conditions are matched, or any of them is met.



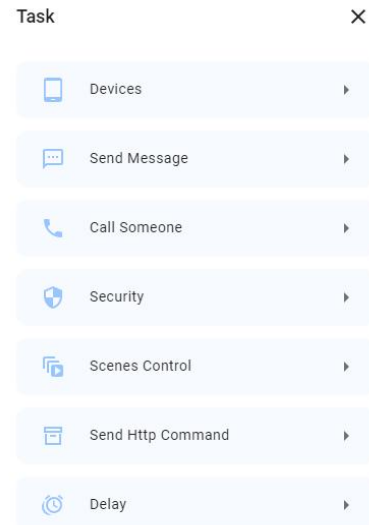
When any condition is met  
 When all condition are met

## Select tasks

The task is an action or actions to perform when preset conditions are met.

Click  in the Tasks field, and select one or more of the following:

- **Devices.** To choose a specific device to perform the task. For example, choose a light to turn it on or off.
- **Send Message.** Send a notification to Panel and BelaHome.
- **Call Someone.** Call your family member(s) or other preset numbers.
- **Security.** Change the security mode for example, switches from Home mode to Away mode.
- **Scenes Control.** To link with other scenes.
- **Send HTTP Command.** Send HTTP command to certain devices.
- **Delay.** Make the system to wait for a period of time before performing the task.



Task ×

- Devices
- Send Message
- Call Someone
- Security
- Scenes Control
- Send Http Command
- Delay

Once you're finished, click **Save** at the bottom of the screen.

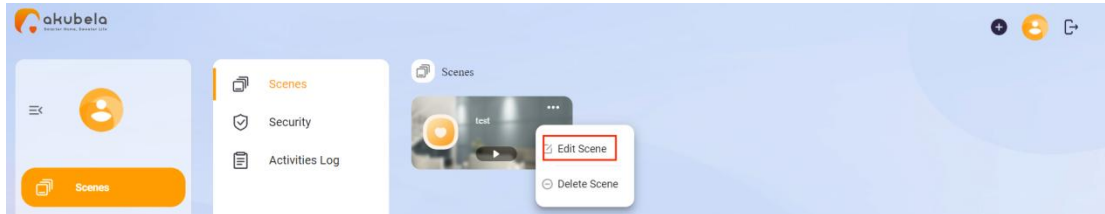


Cancel Save

The newly-created scenes will display on all panels within your family and BelaHome's Scenes screen.

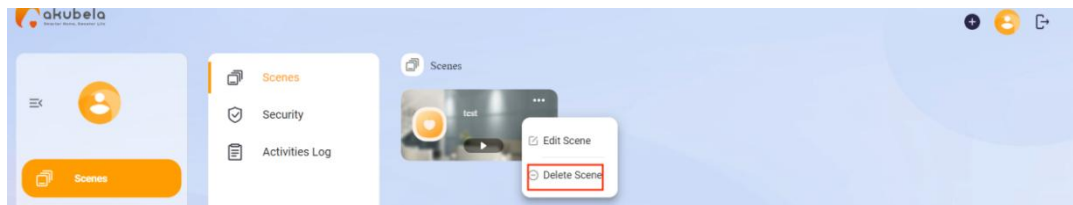
## Edit a scene

To modify the name, image, conditions, or tasks, tap **Scenes** > **Scenes** > **Edit Scene**. The Edit Scenes screen opens.



## Delete a scene



If you do not need a scene any more, tap **Scenes** > **Scenes** > **Delete Scene** to remove it from the Scene screen.

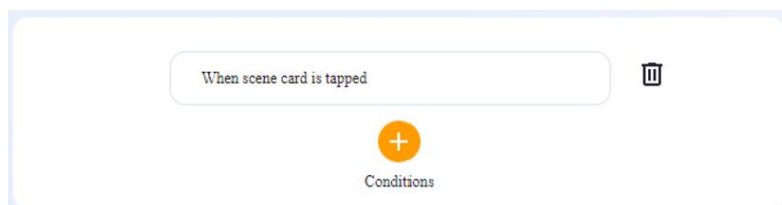



## Scene setting examples

### Lights on

Turn all lights on by tapping the scene cards.


1. From the Home Center web interface, click  at the upper right corner.
2. Name the scene as Lights on.
3. Click  in the Conditions column and select Manual Activation.

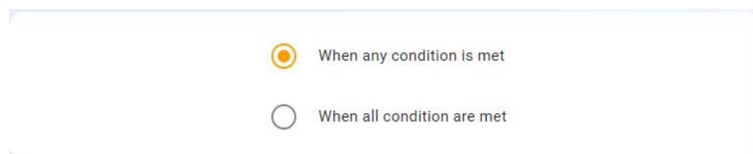




4. Click  in the Tasks field, select your home lighting devices and relays, and set their task as ON.
5. Click **Save**.

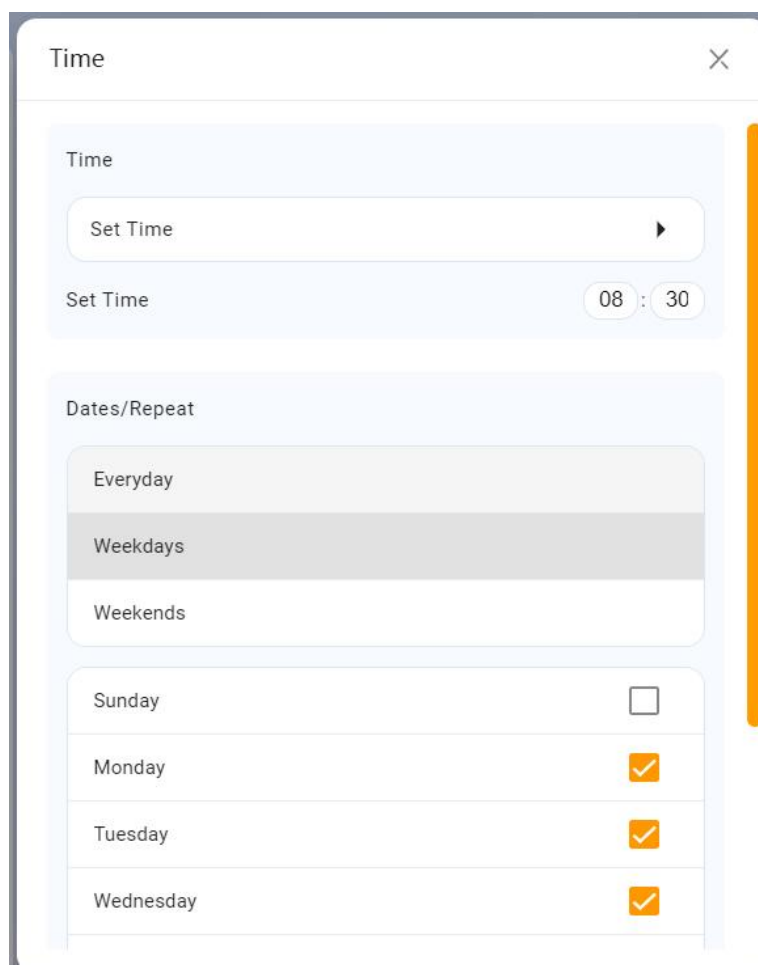
## Wake up


Turn on the lights, open the curtain, and stream your favorite playlist. You can wake up your room without even out of bed with just a tap on the App, or preset an auto schedule at 8 a.m. weekdays.

1. From the Home Center web interface, click  at the upper right corner.
2. Name the scene.
3. Tick on **When any condition is met** in the second column.





4. Click  in the Conditions column, and select Manual Activation.
5. Click  again to add the Time condition. Select Set Time and set the time as 8:00. Tick on all weekdays in the Dates/Repeat field, and scroll down to click **OK**.

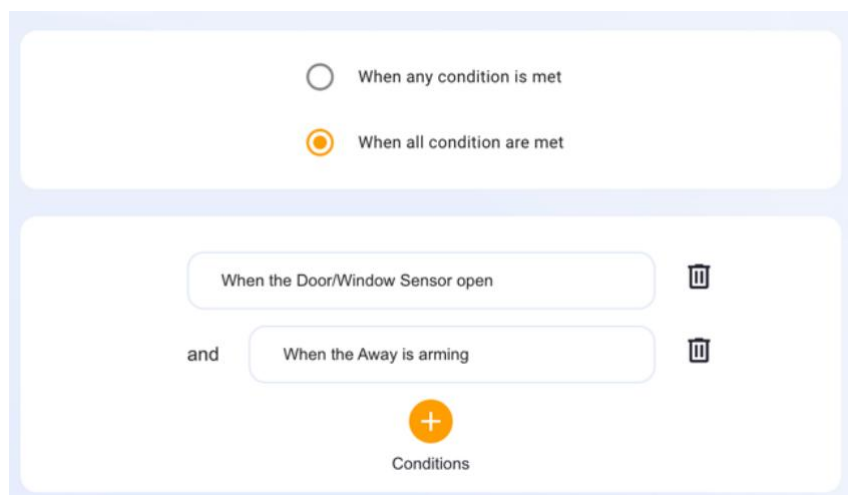




6. Click  in the Tasks field. Select the desired lighting devices, the curtain in the room, and the Sonos, then set their tasks to be Turn on.
7. Click **Save**.

### Safeguard home

Use a scene to arm your home in a security mode when you're away. And if the door/window sensor is triggered, the home center will call all family members after 20 seconds.




1. From the Home Center web interface, click  at the upper right corner.
2. Name the scene.
3. Tick on **When all conditions are met** in the second column.
4. Click  in the Conditions column. Note that the condition order matters, so you have to
  - **Firstly**, select Devices, tick on the door/window sensor, and set its status to be Open.
  - **Then** select Security, and choose Away mode.
 You can see the configuration as the below figure shows.



5. Click  in the Tasks field. Select Call Someone, and tick all the family members.
6. Click  again to add a trigger delay. Select Delay, and enter 20 in the typing box.
7. Click **Save** once you finish.



## Back home

The lights turn on, the playlist is streaming, and the security mode is changed to Home mode. All these are done at the moment your Yale smart lock is open.

1. From the Home Center web interface, click  at the upper right corner.
2. Name the scene.
3. Tick on **When any condition is met** in the second column.
4. Click  in the Conditions column, and select Devices. Tick on the Yale smart lock and choose its status as Open.
5. Click  in the Tasks column, and do as the following.
  - Select Scenes Control, and select the scene Lights on.
  - Select Devices, tick on the Sonos and set it as Open.
  - Select Security, and click **Home mode**.
6. Click **Save** once you finish.

## SOS

If the elderly falls, how can he ask for help? Use a scene to help the elderly call the family members when he/she presses the mobile emergency button or tap the scene card.

1. From the Home Center web interface, click  at the upper right corner.
2. Name the scene.
3. Tick on **When any condition is met** in the second column.
4. Click  in the Conditions column, and do as the following.
  - Select Manual Activation.
  - Select Devices, and tick on the Emergency Button SOS, and set its status as Triggered.



When scene card is tapped



or


When the Emergency Button SOS is trigger



Conditions

# Update, Restart and Reset

## Update the system

To update SmartPanel device to the latest version, swipe left and tap **Settings** > **Update**. Or swipe down to open Control Center, and tap  >

**Update**. On the Update screen, do any of the following:

- Toggle on **Auto Update** to update the firmware automatically. If an update is available, your SmartPanel device will download and install it automatically.

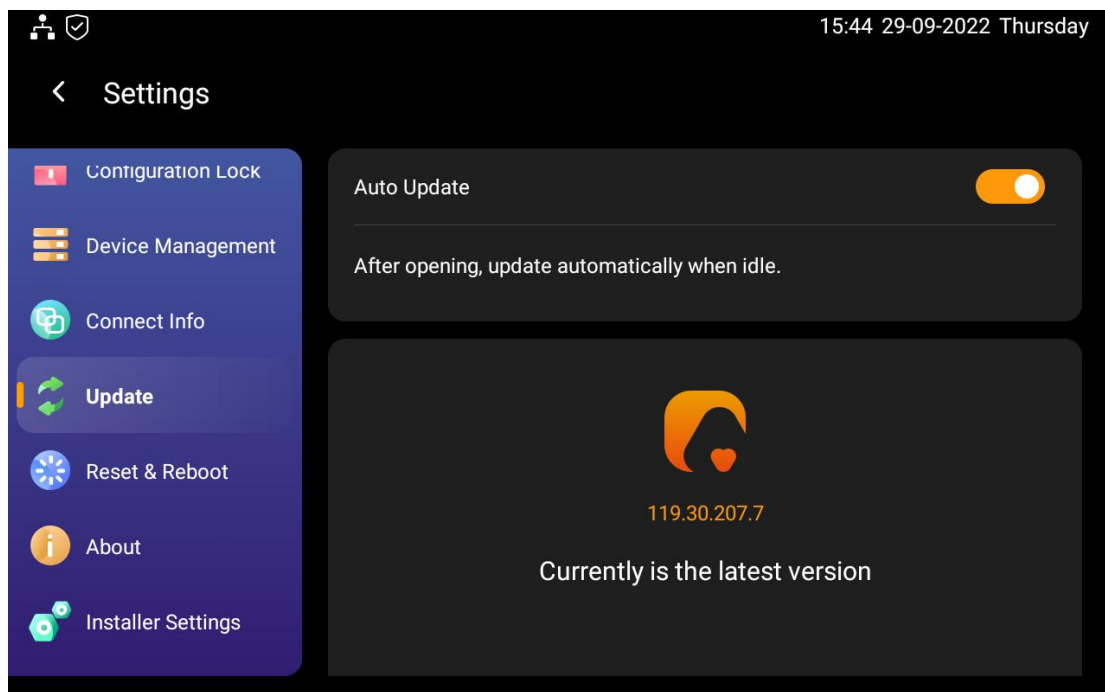
### NOTE:

When Auto Update is off, the system will push the available update to the device. The device will install the latest version only when you agree to.

- Tap **Update** to manually update the system when the latest firm version is available.


### NOTE:

If your system already installs the latest version, the screen shows no Update button.



## Restart your SmartPanel

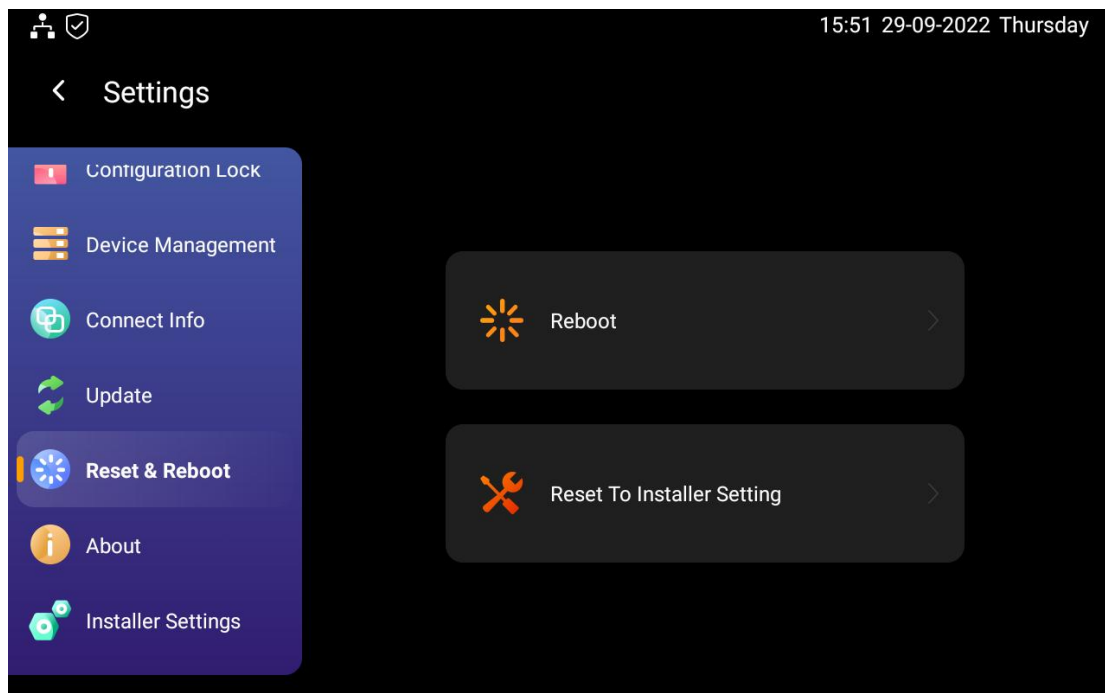
To restart the system, do as the following:

1. Swipe left and tap **Settings** > **Reset & Reboot**. Or swipe down and tap  > **Reset & Reboot**.
2. Tap **Reboot** to restart the SmartPanel.

## Restore SmartPanel to installer settings

You can restore SmartPanel to the settings that are configured by your installer.

1. Swipe left and tap **Settings** > **Reset & Reboot**. Or swipe down and tap  > **Reset & Reboot**.
2. Tap **Reset to Installer Setting**.



# Privacy Policy

As you use our services, you're trusting us with your information. We keep working hard to protect your data. The Privacy Policy is meant to help you be clear about what information we collect, why we collect it, and how you can protect your privacy.

To read the Privacy Policy, do the following:

1. Swipe down from the top edge of any screen to open Control Center.
2. Tap  > **About** > **Legal & Regulatory**.

## Get Help

If you need more information or troubleshooting advice, feel free to contact us at

<https://ticket.akubela.com>.

